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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549**

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**FORM 8-K**

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**CURRENT REPORT  
PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

Date of Report: November 5, 2013 (Date of earliest event reported)

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**C.H. ROBINSON WORLDWIDE, INC.**  
(Exact name of registrant as specified in its charter)

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Commission File Number: 000-23189

**Delaware**  
(State or other jurisdiction  
of incorporation)

**41-1883630**  
(IRS Employer  
Identification No.)

**14701 Charlson Road, Eden Prairie, MN 55347**  
(Address of principal executive offices, including zip code)

**(952) 937-8500**  
(Registrant's telephone number, including area code)

**Not Applicable**  
(Former name or former address, if changed since last report)

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Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- ☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - ☐ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - ☐ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - ☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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**Item 2.02. Results of Operations and Financial Condition.**

The following information is being “furnished” in accordance with General Instruction B.2 of Form 8-K and shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the “Exchange Act”), or otherwise subject to the liabilities of that section, nor shall it be deemed to be incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as expressly set forth by specific reference in such filing.

Furnished herewith as Exhibits 99.1 and 99.2, respectively, and incorporated by reference herein are the text of C.H. Robinson Worldwide, Inc.’s announcement regarding its financial results for the quarter ended September 30, 2013 and its earnings conference call slides.

**Item 9.01 Financial Statements and Exhibits.**

(d) Exhibits.

99.1 Press Release dated November 5, 2013 of C.H. Robinson Worldwide, Inc.

99.2 Earnings conference call slides dated November 6, 2013.

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

C.H. ROBINSON WORLDWIDE, INC.

By: /s/ Ben G. Campbell  
Ben G. Campbell  
Vice President, General Counsel and  
Secretary

Date: November 5, 2013

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## EXHIBIT INDEX

- 99.1 Press Release dated November 5, 2013 of C.H. Robinson Worldwide, Inc.
- 99.2 Earnings conference call slides dated November 6, 2013.

C.H. Robinson Worldwide, Inc.  
14701 Charlson Road  
Eden Prairie, Minnesota 55347

Chad Lindbloom, chief financial officer (952) 937-7779  
Tim Gagnon, director, investor relations (952) 683-5007

**FOR IMMEDIATE RELEASE**

**C.H. ROBINSON REPORTS THIRD QUARTER RESULTS**

MINNEAPOLIS, November 5, 2013 – C.H. Robinson Worldwide, Inc. (“C.H. Robinson”) (NASDAQ: CHRW), today reported financial results for the quarter ended September 30, 2013. Summarized financial results for the quarter ended September 30 are as follows (dollars in thousands, except per share data):

	Three months ended September 30,			Nine months ended September 30,		
	2013	2012	% change	2013	2012	% change
Total revenues	\$3,316,665	\$2,880,409	15.1%	\$9,599,194	\$8,388,237	14.4%
Net revenues:						
Transportation						
Truckload	\$ 265,509	\$ 269,097	-1.3%	\$ 798,448	\$ 788,872	1.2%
LTL	61,436	58,863	4.4%	180,638	167,135	8.1%
Intermodal	10,202	10,074	1.3%	29,223	29,804	-1.9%
Ocean	49,692	18,498	168.6%	141,304	51,217	175.9%
Air	18,137	9,046	100.5%	55,107	28,496	93.4%
Customs	8,932	4,109	117.4%	27,307	11,443	138.6%
Other logistics services	16,070	13,087	22.8%	50,348	42,029	19.8%
Total transportation	429,978	382,774	12.3%	1,282,375	1,118,996	14.6%
Sourcing	30,553	33,747	-9.5%	101,151	105,895	-4.5%
Payment services	2,775	16,149	-82.8%	8,104	48,048	-83.1%
Total net revenues	463,306	432,670	7.1%	1,391,630	1,272,939	9.3%
Operating expenses	286,951	245,413	16.9%	864,093	731,223	18.2%
Operating income	176,355	187,257	-5.8%	527,537	541,716	-2.6%
Net income	\$ 107,737	\$ 116,330	-7.4%	\$ 322,952	\$ 337,412	-4.3%
Diluted EPS	\$ 0.69	\$ 0.72	-4.2%	\$ 2.03	\$ 2.08	-2.4%

**Pro Forma Comparison** - The following shows the effects of the disposition of the Company's T-Chek Payment Services business (“T-Chek”), which was completed in October 2012, and the acquisition of Phoenix International Freight Services, Ltd. (“Phoenix”), which was completed in November 2012, as if these transactions had occurred at the beginning of 2012. A reconciliation of these pro forma measures is described on page 4.

	Three months ended September 30,			Nine months ended September 30,		
	2013 Reported	2012 Pro Forma	% change	2013 Reported	2012 Pro Forma	% change
Total net revenues	\$463,306	\$461,789	0.3%	\$1,391,630	\$1,358,849	2.4%
Income from operations	176,355	190,233	-7.3%	527,537	547,132	-3.6%

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### Discussion of Third Quarter 2013 Results

Our truckload net revenues decreased 1.3 percent in the third quarter of 2013 compared to the third quarter of 2012. Our truckload volumes increased approximately 13 percent in the third quarter of 2013 compared to the third quarter of 2012. Our North American truckload volumes increased approximately nine percent. We estimate that our acquisition of Apreo Logistics S.A. ("Apreo"), which was completed in October 2012, contributed approximately four percent to our volume growth in the third quarter of 2013. Our truckload net revenue margin decreased in the third quarter of 2013 compared to the third quarter of 2012, due primarily to increased cost per mile. In North America, excluding the estimated impacts of the change in fuel, our average truckload rate per mile charged to our customers increased approximately two percent in the third quarter of 2013 compared to the third quarter of 2012. In North America, our truckload transportation costs increased approximately four percent, excluding the estimated impacts of the change in fuel.

Our less-than-truckload ("LTL") net revenues increased 4.4 percent in the third quarter of 2013 compared to the third quarter of 2012. The increase was driven by an increase in total shipments of approximately five percent, partially offset by decreased net revenue margin.

Our intermodal net revenues increased 1.3 percent in the third quarter of 2013 compared to the third quarter of 2012. This was due to increased net revenue margin, partially offset by decreased volumes. Our net revenue margin increase was due to a change in our mix of business.

Our ocean transportation net revenues increased 168.6 percent, our air transportation net revenues increased 100.5 percent, and our customs net revenues increased 117.4 percent in the third quarter of 2013 compared to the third quarter of 2012. These increases were primarily due to our acquisition of Phoenix in November 2012.

Sourcing net revenues decreased 9.5 percent in the third quarter of 2013 compared to the third quarter of 2012. Cost of products sourced for resale increased as a result of lower crop yields primarily due to weather. We also lost certain commodity business with a significant customer.

Our Payment Services net revenues decreased 82.8 percent in the third quarter of 2013 compared to the third quarter of 2012 due to the T-Chek divestiture in the fourth quarter of 2012.

For the third quarter, operating expenses increased 16.9 percent to \$287.0 million in 2013 from \$245.4 million in 2012. Operating expenses as a percentage of net revenues increased to 61.9 percent in the third quarter of 2013 from 56.7 percent in 2012. During the third quarter of 2013, operating expenses grew faster than net revenues primarily as a result of an increase in headcount, including the impact of the Apreo and Phoenix acquisitions, and the amortization of acquisition-related intangible assets. Phoenix has a higher expense to net revenue ratio than C.H. Robinson has historically experienced.

For the third quarter, personnel expenses increased 14.0 percent to \$204.4 million in 2013 from \$179.3 million in 2012. This was due to an increase in our average headcount of approximately 30 percent, related primarily to the acquisitions of the Phoenix and Apreo in the fourth quarter of 2012. We estimate that our average headcount, excluding acquisitions and divestitures, increased approximately eight percent in the third quarter of 2013 compared to 2012. The personnel expense increase was partially offset by declines in the expenses related to incentive plans that are designed to keep expenses variable with changes in net revenues and profitability. The increase in personnel expenses was also partially offset by the divestiture of T-Chek in October 2012.

For the third quarter, other selling, general, and administrative expenses increased 25.0 percent to \$82.6 million in 2013 from \$66.1 million in 2012. This increase was driven primarily by Phoenix operations,

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partially offset by the divestiture of T-Chek. For the third quarter, acquisition amortization expense increased to \$5.0 million in 2013 from \$1.0 million in 2012 primarily as a result of the finite-lived intangible assets recorded in connection with the acquisition of Phoenix.

Founded in 1905, C.H. Robinson Worldwide, Inc., is one of the largest non-asset based third party logistics companies in the world. C.H. Robinson is a global provider of multimodal transportation services and logistics solutions, currently serving over 42,000 active customers through a network of 285 offices in North America, South America, Europe, Asia, and Australia. C.H. Robinson maintains one of the largest networks of motor carrier capacity in North America and works with approximately 56,000 transportation providers worldwide.

Except for the historical information contained herein, the matters set forth in this release are forward-looking statements that represent our expectations, beliefs, intentions or strategies concerning future events. These forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from our historical experience or our present expectations, including, but not limited to such factors as changes in economic conditions, including uncertain consumer demand; changes in market demand and pressures on the pricing for our services; competition and growth rates within the third party logistics industry; freight levels and increasing costs and availability of truck capacity or alternative means of transporting freight, and changes in relationships with existing truck, rail, ocean and air carriers; changes in our customer base due to possible consolidation among our customers; our ability to integrate the operations of acquired companies with our historic operations successfully; risks associated with litigation and insurance coverage; risks associated with operations outside of the U.S.; risks associated with the potential impacts of changes in government regulations; risks associated with the produce industry, including food safety and contamination issues; fuel prices and availability; the impact of war on the economy; and other risks and uncertainties detailed in our Annual and Quarterly Reports.

Any forward-looking statement speaks only as of the date on which such statement is made, and we undertake no obligation to update such statement to reflect events or circumstances arising after such date. All remarks made during our financial results conference call will be current at the time of the call and we undertake no obligation to update the replay.

#### **Non-GAAP vs. GAAP Financial and Pro Forma Financial Measures**

To assist investors in understanding our financial performance, we supplement the financial results that are generated in accordance with the accounting principles generally accepted in the United States, or GAAP, with non-GAAP financial measures from time to time. We use non-GAAP measures, including those set forth in this release, to assess our operating performance for the quarter. Management believes that these non-GAAP financial measures reflect an additional way of analyzing aspects of our ongoing operations that, when viewed with our GAAP results, provides a more complete understanding of the factors and trends affecting our business. However, non-GAAP results should not be regarded as a substitute for corresponding GAAP measures, and should be viewed in conjunction with our consolidated financial statements prepared in accordance with GAAP. To provide investors with information to assist them in assessing our financial results on a comparable basis with historical results, we have provided certain non-GAAP financial measures in this press release that include the effects of the disposition of T-Chek and the acquisition of Phoenix as if they had occurred at the beginning of our 2012 fiscal year.

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A reconciliation of our reported results to pro forma financial measures for the quarter ended September 30, 2012 is as follows (dollars in thousands):

	Reported	T-Chek Operations (1)	Phoenix Operations (1)	Pro Forma
Total revenues	\$2,880,409	\$ (13,204)	\$ 216,219	\$3,083,424
Purchased transportation and related services	2,063,109	—	173,896	2,237,005
Purchased products sourced for resale	384,630	—	—	384,630
Total purchased services and products	2,447,739	—	173,896	2,621,635
Net revenues (2)	432,670	(13,204)	42,323	461,789
Personnel expenses	179,342	(3,470)	20,799	196,671
Selling, general and administrative expenses	65,112	(2,855)	7,602	69,859
Amortization of acquisition intangibles	959	—	4,067	5,026
Total other operating expenses	245,413	(6,325)	32,468	271,556
Income from operations	\$ 187,257	\$ (6,879)	\$ 9,855	\$ 190,233

- Adjustments have been made to historical Phoenix operations for the addition of amortization expense of finite-lived intangible assets recorded in connection with the acquisition (\$4.1 million), rent expense for lease agreements entered into in connection with the acquisition (\$84 thousand), and depreciation on a building acquired in the acquisition (\$37 thousand). An adjustment has also been made to reduce purchased transportation and related services (\$7.3 million) and other selling, general, and administrative expenses (\$13.5 million) and to increase personnel expenses (\$20.8 million) to conform to C.H. Robinson's historical financial reporting presentation. There were no pro forma adjustments to the T-Chek historical results.
- Net revenues are our total revenues less purchased transportation and related services, including contracted motor carrier, rail, ocean, air, and other costs, and the purchased price and services related to the products we source.

A reconciliation of our reported results to pro forma financial measures for the nine months ended September 30, 2012 is as follows (dollars in thousands):

	Reported	T-Chek Operations (1)	Phoenix Operations (1)	Pro Forma
Total revenues	\$8,388,237	\$ (39,333)	\$ 622,827	\$8,971,731
Purchased transportation and related services	5,980,489	—	497,584	6,478,073
Purchased products sourced for resale	1,134,809	—	—	1,134,809
Total purchased services and products	7,115,298	—	497,584	7,612,882
Net revenues (2)	1,272,939	(39,333)	125,243	1,358,849
Personnel expenses	539,964	(11,176)	61,899	590,687
Selling, general and administrative expenses	188,622	(8,781)	26,352	206,193
Amortization of acquisition intangibles	2,637	—	12,200	14,837
Total other operating expenses	731,223	(19,957)	100,451	811,717
Income from operations	\$ 541,716	\$ (19,376)	\$ 24,792	\$ 547,132

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1. Adjustments have been made to historical Phoenix operations for addition of amortization expense of finite-lived intangible assets recorded in connection with the acquisition (\$12.2 million), rent expense for lease agreements entered into in connection with the acquisition (\$252 thousand), and depreciation on a building acquired in the acquisition (\$111 thousand). An adjustment has also been made for the elimination of contractual changes in compensation (\$5.1 million). An adjustment has also been made to reduce purchased transportation and related services (\$21.9 million) and other selling, general, and administrative expenses (\$45.1 million) and to increase personnel expenses (\$67.0 million) to conform to C.H. Robinson's historical financial reporting presentation. There were no pro forma adjustments to the T-Chek historical results.
2. Net revenues are our total revenues less purchased transportation and related services, including contracted motor carrier, rail, ocean, air, and other costs, and the purchased price and services related to the products we source.

Conference Call Information:

*C.H. Robinson Worldwide Third Quarter 2013 Earnings Conference Call*

*Wednesday November 6, 2013 8:30 a.m. Eastern Time*

*The call will be limited to 60 minutes, including questions and answers . We invite call participants to submit questions in advance of the conference call and we will respond to as many of the questions as we can in the time allowed. If time permits, we will accept live questions. To submit your question(s) in advance of the call, please email [tim.gagnon@chrobinson.com](mailto:tim.gagnon@chrobinson.com).*

*Presentation slides and a simultaneous live audio webcast of the conference call may be accessed through the Investor Relations link on C.H. Robinson's website at [www.chrobinson.com](http://www.chrobinson.com)*

*To participate in the conference call by telephone, please call ten minutes early by dialing: 877-941-0844*

*Callers should reference the conference ID, which is 464248#*

*Webcast replay available through Investor Relations link at [www.chrobinson.com](http://www.chrobinson.com)*

*Telephone audio replay available until 12:59 a.m. Eastern Time on November 9: 800-406-7325; passcode: 4642488#*

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CONDENSED CONSOLIDATED STATEMENTS OF INCOME  
(unaudited, in thousands, except per share data)

	Three months ended September 30,		Nine months ended September 30,	
	2013	2012	2013	2012
Revenues:				
Transportation	\$ 2,880,901	\$ 2,445,883	\$ 8,302,160	\$ 7,099,485
Sourcing	432,373	418,377	1,287,036	1,240,704
Payment Services	3,391	16,149	9,998	48,048
Total revenues	<u>3,316,665</u>	<u>2,880,409</u>	<u>9,599,194</u>	<u>8,388,237</u>
Costs and expenses:				
Purchased transportation and related services	2,450,923	2,063,109	7,019,785	5,980,489
Purchased products sourced for resale	401,820	384,630	1,185,885	1,134,809
Purchased payment services	616	—	1,894	—
Personnel expenses	204,388	179,342	623,042	539,964
Other selling, general, and administrative expenses	82,563	66,071	241,051	191,259
Total costs and expenses	<u>3,140,310</u>	<u>2,693,152</u>	<u>9,071,657</u>	<u>7,846,521</u>
Income from operations	<u>176,355</u>	<u>187,257</u>	<u>527,537</u>	<u>541,716</u>
Investment, interest, and other (expense) income	(2,635)	76	(3,284)	976
Income before provision for income taxes	173,720	187,333	524,253	542,692
Provision for income taxes	65,983	71,003	201,301	205,280
Net income	<u>\$ 107,737</u>	<u>\$ 116,330</u>	<u>\$ 322,952</u>	<u>\$ 337,412</u>
Net income per share (basic)	\$ 0.69	\$ 0.72	\$ 2.03	\$ 2.09
Net income per share (diluted)	\$ 0.69	\$ 0.72	\$ 2.03	\$ 2.08
Weighted average shares outstanding (basic)	156,924	160,782	158,820	161,784
Weighted average shares outstanding (diluted)	157,044	161,003	158,884	162,042

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CONDENSED CONSOLIDATED BALANCE SHEETS  
(unaudited, in thousands)

	September 30, 2013	December 31, 2012
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 129,723	\$ 210,019
Receivables, net	1,564,997	1,412,136
Other current assets	58,721	50,135
Total current assets	1,753,441	1,672,290
Property and equipment, net	155,693	149,851
Intangible and other assets	982,434	982,084
<b>Total Assets</b>	<b>\$ 2,891,568</b>	<b>\$ 2,804,225</b>
<b>Liabilities and stockholders' investment</b>		
Current liabilities:		
Accounts payable and outstanding checks	\$ 810,742	\$ 707,476
Accrued compensation	79,770	103,343
Accrued income taxes	23,899	121,581
Other accrued expenses	41,820	46,171
Current portion of debt	350,000	253,646
Total current liabilities	1,306,231	1,232,217
Noncurrent income taxes payable	21,196	20,590
Deferred tax liabilities	74,691	45,113
Long-term debt	500,000	—
Other long term liabilities	887	1,933
<b>Total liabilities</b>	<b>1,903,005</b>	<b>1,299,853</b>
<b>Total stockholders' investment</b>	<b>988,563</b>	<b>1,504,372</b>
<b>Total liabilities and stockholders' investment</b>	<b>\$ 2,891,568</b>	<b>\$ 2,804,225</b>

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**CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS**  
(unaudited, in thousands, except operational data)

	Nine months ended September 30,	
	2013	2012
Operating activities:		
Net income	\$ 322,952	\$ 337,412
Stock-based compensation	10,856	21,077
Depreciation and amortization	42,052	26,081
Provision for doubtful accounts	10,323	8,143
Deferred income taxes	28,696	3,856
Other	232	2,490
Changes in operating elements		
Receivables	(197,468)	(203,361)
Prepaid expenses and other	(10,465)	(2,042)
Accounts payable and outstanding checks	103,226	111,628
Accrued compensation	(23,023)	(28,230)
Accrued income taxes	(94,027)	689
Other accrued liabilities	(10,425)	(10,587)
Net cash provided by operating activities	182,929	267,156
Investing activities:		
Purchases of property and equipment	(27,861)	(28,096)
Purchases and development of software	(6,375)	(10,795)
Acquisitions, net of cash	19,126	—
Other	221	206
Net cash used for investing activities	(14,889)	(38,685)
Financing activities:		
Borrowings on line of credit	3,054,023	—
Repayments on line of credit	(2,957,669)	—
Borrowings of long-term debt	500,000	—
Payment of contingent purchase price	(927)	(11,613)
Net repurchases of common stock	(700,631)	(163,412)
Excess tax benefit on stock-based compensation	26,180	9,831
Cash dividends	(167,130)	(163,273)
Net cash used for financing activities	(246,154)	(328,467)
Effect of exchange rates on cash	(2,182)	(718)
Net change in cash and cash equivalents	(80,296)	(100,714)
Cash and cash equivalents, beginning of period	210,019	373,669
Cash and cash equivalents, end of period	\$ 129,723	\$ 272,955
	As of September 30,	
	2013	2012
Operational Data:		
Employees	11,533	8,811
Branches	285	234

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## Earnings Conference Call – Third Quarter 2013

November 6, 2013

John Wiehoff, Chairman & CEO  
Chad Lindbloom, CFO  
Tim Gagnon, Director, Investor Relations



# Safe Harbor Statement

Except for the historical information contained herein, the matters set forth in this presentation and the accompanying earnings release are forward-looking statements that represent our expectations, beliefs, intentions or strategies concerning future events. These forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from our historical experience or our present expectations, including, but not limited to such factors as changes in economic conditions, including uncertain consumer demand; changes in market demand and pressures on the pricing for our services; competition and growth rates within the third party logistics industry; freight levels and increasing costs and availability of truck capacity or alternative means of transporting freight, and changes in relationships with existing truck, rail, ocean and air carriers; changes in our customer base due to possible consolidation among our customers; our ability to integrate the operations of acquired companies with our historic operations successfully; risks associated with litigation and insurance coverage; risks associated with operations outside of the U.S.; risks associated with the potential impacts of changes in government regulations; risks associated with the produce industry, including food safety and contamination issues; fuel prices and availability; changes to our capital structure and termination of our accelerated share repurchase program; and the impact of war on the economy; and other risks and uncertainties detailed in our Annual and Quarterly Reports.

We have included herein certain non-GAAP financial information, including certain fiscal 2012 information adjusted to reflect an acquisition and a divestiture that occurred during 2012. In addition to helping us assess our operating performance, we believe that these non-GAAP financial measures assist investors in understanding our operations and results. However, non-GAAP results should not be regarded as a substitute for corresponding GAAP measures, and should be viewed in conjunction with our consolidated financial statements prepared in accordance with GAAP. Reconciliations of such non-GAAP information to actual results are set forth in Appendices A, B and C.

# Q3 2013 Results

In thousands, except per share amounts

	Three months ended September 30			Nine months ended September 30		
	2013	2012	% Change	2013	2012	% Change
Total revenues	\$3,316,665	\$2,880,409	15.1%	\$9,599,194	\$8,388,237	14.4%
Total net revenues	\$463,306	\$432,670	7.1%	\$1,391,630	\$1,272,939	9.3%
Income from operations	\$176,355	\$187,257	-5.8%	\$527,537	\$541,716	-2.6%
Net income	\$107,737	\$116,330	-7.4%	\$322,952	\$337,412	-4.3%
Earnings per share (diluted)	\$0.69	\$0.72	-4.2%	\$2.03	\$2.08	-2.4%

- Total revenue growth is primarily a result of acquired business and market share gains
- Net revenue margin compression continues to be a challenge
- We continue to invest in the business and have confidence in our long term strategy
- Accelerated Share Repurchases, made in late August 2013, had no EPS impact in the third quarter. We expect an approximate \$.02 per quarter EPS impact in the future

# Q3 2013 Actual Compared to Q3 2012 Pro Forma

In thousands

Three months ended September 30

	2013 Actual	2012 Actual	T-Chek Operations	Phoenix Operations	2012 Pro Forma	% Change Pro Forma
Total revenues	\$3,316,665	\$2,880,409	-\$13,204	\$216,219	\$3,083,424	7.6%
Total net revenues	\$463,306	\$432,670	-\$13,204	\$42,323	\$461,789	0.3%
Personnel expenses	204,388	179,342	-3,470	20,799	196,671	3.9%
Selling, general & admin	77,523	65,112	-2,855	7,602	69,859	11.0%
Acquisition amortization	5,040	959	-	4,067	5,026	0.3%
Total operating expenses	286,951	245,413	-6,325	32,468	271,556	5.7%
Income from operations	\$176,355	\$187,257	-\$6,879	\$9,855	\$190,233	-7.3%
Percent of net revenue	38.1%	43.3%	52.1%	23.3%	41.2%	-7.5%

- 2012 Pro Forma includes the effects of the disposition of T-Chek and acquisition of Phoenix as if they had occurred at the beginning of our 2012 fiscal year. A reconciliation of actual results for the third quarter of 2012 to pro forma appears in Appendix A
- Excluding the employees of Phoenix, Apreo and T-Chek, average headcount increased approximately eight percent in the third quarter of 2013 compared to the third quarter of 2012. Headcount increases were partially offset by declines in variable incentive plans based on earnings growth
- Income from operations as a percent of net revenue has been generally consistent through the first three quarters of 2013
  - (Q1 2013 37.0%, Q2 2013 38.6%, Q3 2013 38.1%)
- See Appendix B for the nine months ending September 30, 2012.



# Transportation Results Q3 2013

## TRANSPORTATION in thousands

	Three months ended September 30			Nine months ended September 30		
	2013	2012	% Change	2013	2012	% Change
Total revenues	\$2,880,901	\$2,445,883	17.8%	\$8,302,160	\$7,099,485	16.9%
Total net revenues	\$429,978	\$382,774	12.3%	\$1,282,375	\$1,118,996	14.6%
Net revenue margin	14.9%	15.6%	-4.6%	15.4%	15.8%	-2.0%

## TRANSPORTATION NET REVENUE MARGIN PERCENTAGE

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Q1	17.7%	17.8%	16.8%	17.4%	18.3%	20.2%	18.2%	22.6%	17.4%	17.2%	16.9%	16.2%
Q2	16.1%	15.9%	15.4%	16.3%	17.1%	17.9%	15.4%	20.6%	15.8%	16.2%	14.9%	15.3%
Q3	15.6%	16.0%	15.9%	16.3%	17.5%	18.0%	15.9%	19.8%	16.6%	16.4%	15.6%	14.9%
Q4	16.2%	15.8%	16.0%	15.7%	18.3%	17.7%	19.0%	18.3%	17.6%	16.3%	15.8%	

- Total revenue growth is primarily attributed to the Phoenix acquisition and Truckload volume growth
- Significant net revenue margin compression in Truckload, partially offset by margin expansion in the Global Forwarding services

# Truckload Results Q3 2013

## TRUCKLOAD NET REVENUES in thousands

Three months ended September 30			Nine months ended September 30		
2013	2012	% Change	2013	2012	% Change
\$265,509	\$269,097	-1.3%	\$798,448	\$788,872	1.2%

TRUCKLOAD	Year over year change	
	Quarter	Year to Date
Volume	13%	10%
Pricing *	2%	1%
Net revenue margin	↓	↓

\*Excluding estimated impact of fuel

- North America Truckload volumes grew approximately nine percent in the third quarter when compared to the third quarter of 2012
- North America Truckload cost per mile, excluding the impact of fuel, increased approximately four percent in the third quarter of 2013 when compared to the third quarter of 2012
- North America Truckload price per mile, excluding the impact of fuel, increased approximately two percent in the third quarter of 2013 when compared to the third quarter of 2012

# LTL Results Q3 2013

## LTL NET REVENUES in thousands

Three months ended September 30			Nine months ended September 30		
2013	2012	% Change	2013	2012	% Change
\$61,436	\$58,863	4.4%	\$180,638	\$167,135	8.1%

LTL	Year over year change	
	Quarter	Year to Date
Volume	5%	8%
Pricing	↑	↑
Net revenue margin	↓	↓

- Net revenue growth rate slowed in the third quarter when compared to the growth rate in the first two quarters of 2013
- LTL experienced net revenue margin compression in the third quarter of 2013 when compared to the third quarter of 2012
  - Carrier costs are increasing industry wide, customer pricing has not kept up with the increase in carrier costs
  - LTL marketplace remains very competitive

# Intermodal Results Q3 2013

## INTERMODAL NET REVENUES in thousands

Three months ended September 30

Nine months ended September 30

2013	2012	% Change	2013	2012	% Change
\$10,202	\$10,074	1.3%	\$29,223	\$29,804	-1.9%

Year over year change

	Quarter	Year to Date
Volume	↓	↓
Pricing	↑	↑
Net revenue margin	↑	↔

- Net revenues up slightly based on price increases and slightly higher margins offset by reduced volume from customers.
- The mix of business was improved in the third quarter of 2013 by eliminating some low or unprofitable lanes and added volume from truckload conversion.



# Global Forwarding Results Q3 2013

## Ocean, Air and Customs

### NET REVENUES in thousands

	Three months ended September 30			Nine months ended September 30		
	2013	2012	% Change	2013	2012	% Change
Ocean	\$49,692	\$18,498	168.6%	\$141,304	\$51,217	175.9%
Air	\$18,137	\$9,046	100.5%	\$55,107	\$28,496	93.4%
Customs	\$8,932	\$4,109	117.4%	\$27,307	\$11,443	138.6%

OCEAN	Year over year change	
	Quarter	Year to Date
Volume	↑	↑
Pricing	↓	↑
Net revenue margin	↑	↑

AIR	Year over year change	
	Quarter	Year to Date
Volume	↑	↑
Pricing	↑	↑
Net revenue margin	↓	↓

- Significant net revenue increases resulting from the acquisition of Phoenix International
- In the third quarter, CHRW was the #1 NVOCC from China, Eastbound (ranking based on TEU's shipped in the third quarter of 2013)

# Phoenix Integration Update

In thousands

## OCEAN, AIR, AND CUSTOMS NET REVENUE

	Three months ended September 30			Nine months ended September 30		
	2013	2012	% Change	2013	2012	% Change
Actual C.H. Robinson net revenue	\$76,761	\$31,653	142.5%	\$223,718	\$91,156	145.4%
Phoenix net revenue *		\$42,323			\$125,243	
Total *	\$76,761	\$73,976	3.8%	\$223,718	\$216,399	3.4%

\* See Appendices A and C for reconciliation information for 2012 periods

- Global Forwarding results through three quarters on track with the acquisition plan
- Year one integration plan, on track with good results to date
- Year two integration initiatives include, systems conversions and sales activities from the combined global forwarding network



# Other Logistics Services Results Q3 2013

## NET REVENUES in thousands

Three months ended September 30			Nine months ended September 30		
2013	2012	% Change	2013	2012	% Change
\$16,070	\$13,087	22.8%	\$50,348	\$42,029	19.8%

- Other Logistics Services net revenues include transportation management services, warehousing and small parcel
- These services continue to perform well and the sales pipeline is strong

# Sourcing Results Q3 2013

## SOURCING in thousands

	Three months ended September 30			Nine months ended September 30		
	2013	2012	% Change	2013	2012	% Change
Total revenues	\$432,373	\$418,377	3.3%	\$1,287,036	\$1,240,704	3.7%
Total net revenues	\$30,553	\$33,747	-9.5%	\$101,151	\$105,895	-4.5%
Net revenue margin	7.1%	8.1%	-12.4%	7.9%	8.5%	-7.9%

- Low crop yields due primarily to weather drove higher cost of goods sold and a disruption in planned supply
- Lost certain commodity business with a significant customer
- Case volume decreased approximately one percent in the third quarter of 2013 compared to the third quarter of 2012
- Our foodservice business segment experiencing growth with existing customers and through the addition of new customers in the third quarter of 2013 compared to the third quarter of 2012

# Other Financial Information

In thousands, except share and per share amounts

## CASH FLOW DATA

	Three months ended September 30			Nine months ended September 30		
	2013	2012	% Change	2013	2012	% Change
Net cash provided by operating activities	\$124,658	\$157,128	-20.7%	\$182,929	\$267,156	-31.5%
Capital expenditures, net	\$11,659	\$13,921	-16.2%	\$34,236	\$38,891	-12.0%

## BALANCE SHEET DATA

	September 30, 2013
Cash & investments	\$129,723
Current assets	\$1,753,441
Total assets	\$2,891,568
Debt	\$850,000
Current liabilities	\$1,306,231
Stockholders' investment	\$988,563

- Strong operating cash flow quarter
- Total debt \$850 million
- Borrowed \$500 million during the quarter
  - Average duration 15 years
  - Average coupon 4.28 %



# Repurchases of Common Stock

in thousands except per share

	Q3 2013			YTD through Sept. 30, 2013		
	ASR	Other Activity	Total	ASR	Other Activity	Total
Shares	6,119	1,219	7,338	6,119	3,671	9,790
Average price per share		\$59.24			\$59.80	
Total cost of shares		\$72,198			\$219,556	

- Year to date total includes the shares withheld on the delivery of restricted shares to employees
- \$500 million Accelerated Share Repurchase (ASR) initiated on August 26, 2013
- 6.1 million shares delivered upon initial purchase, approximately 70% of total expected shares
  - Share repurchases under the ASR program will terminate between December 11, 2013 and April 16, 2014 at the discretion of the participating banks
  - Final number of shares acquired will be based upon the average of the daily VWAP, less and agreed to discount, during the duration of the share repurchase program
  - Balance of shares purchased, will be delivered upon termination of the program

## A look ahead

- The truckload environment remains challenging and it will be difficult to grow our earnings in the fourth quarter of 2013
- We will continue to invest in our business, including our focus on;
  - Market Share Gains
  - Global Forwarding network
  - European Network
  - Management Services
  - Share repurchases and evaluation of potential M&A opportunities
- We have confidence in our long term strategy and will discuss key initiatives during the Investor Day event on November 19

# Appendix A: Q3 2012 Actual to Pro Forma Reconciliation

In thousands

Three months ended September 30

	2012 Actual	T-Chek Operations (1)	Phoenix Operations (1)	2012 Pro Forma
<b>Total revenues</b>	\$2,880,409	-\$13,204	\$216,219	\$3,083,424
Purchased transportation and related services	2,063,109	-	173,896	2,237,005
Purchased products sourced for resale	384,630	-	-	384,630
<b>Total purchased services and products</b>	<b>2,447,739</b>	<b>-</b>	<b>173,896</b>	<b>2,621,635</b>
<b>Net revenues (2)</b>	<b>432,670</b>	<b>-13,204</b>	<b>42,323</b>	<b>461,789</b>
Personnel expenses	179,342	-3,470	20,799	196,671
Selling, general and administrative expenses	65,112	-2,855	7,602	69,859
Amortization of acquisition intangibles	959	-	4,067	5,026
<b>Total other operating expenses</b>	<b>245,413</b>	<b>-6,325</b>	<b>32,468</b>	<b>271,556</b>
<b>Income from Operations</b>	<b>\$187,257</b>	<b>-\$6,879</b>	<b>\$9,855</b>	<b>\$190,233</b>

1. Adjustments have been made to historical Phoenix operations for addition of amortization expense of finite-lived intangible assets recorded in connection with the acquisition (\$4.1 million), rent expense for lease agreements entered into in connection with the acquisition (\$84 thousand), and depreciation on a building acquired in the acquisition (\$37 thousand). An adjustment has also been made to reduce purchased transportation and related services (\$7.3 million) and other selling, general, and administrative expenses (\$13.5 million) and to increase personnel expenses (\$20.8 million) to conform to C.H. Robinson's historical financial reporting presentation. There were no pro forma adjustments to the T-Chek historical results.
2. Net revenues are our total revenues less purchased transportation and related services, including contracted motor carrier, rail, ocean, air, and other costs, and the purchased price and services related to the products we source.

## Appendix B: Nine Month 2013 Actual Compared to Nine Month 2012 Pro Forma

In thousands

Nine months ended September 30

	2013 Actual	2012 Actual	T-Chek Operations	Phoenix Operations	2012 Pro Forma	% Change Pro Forma
Total net revenues	\$1,391,630	\$1,272,939	-\$39,333	\$125,243	\$1,358,849	2.4%
Personnel expenses	623,042	539,964	-11,176	61,899	590,687	5.5%
Selling, general & admin	225,938	188,622	-8,781	26,352	206,193	9.6%
Acquisition amortization	15,113	2,637	-	12,200	14,837	1.9%
Total operating expenses	864,093	731,223	-19,957	100,451	811,717	6.5%
Income from operations	\$527,537	\$541,716	-\$19,376	\$24,792	\$547,132	-3.6%
Percent of net revenue	37.9%	42.6%	49.3%	19.8%	40.3%	-6.0%

- 2012 Pro Forma includes the effects of the disposition of T-Chek and acquisition of Phoenix as if they had occurred at the beginning of our 2012 fiscal year. A reconciliation of actual 2012 results to pro forma appears in Appendix C

## Appendix C: Nine Month 2012 Actual to Pro Forma Reconciliation

In thousands

Nine months ended September 30

	2012 Actual	T-Chek Operations (1)	Phoenix Operations (1)	2012 Pro Forma
<b>Total revenues</b>	\$8,388,237	-\$39,333	\$622,827	\$8,971,731
Purchased transportation and related services	5,980,489	-	497,584	6,478,073
Purchased products sourced for resale	1,134,809	-	-	1,134,809
<b>Total purchased services and products</b>	7,115,298	-	497,584	7,612,882
<b>Net revenues (2)</b>	1,272,939	-39,333	125,243	1,358,849
Personnel expenses	539,964	-11,176	61,899	590,687
Selling, general and administrative expenses	188,622	-8,781	26,352	206,193
Amortization of acquisition intangibles	2,637	-	12,200	14,837
<b>Total other operating expenses</b>	731,223	-19,957	100,451	811,717
<b>Income from Operations</b>	\$541,716	-\$19,376	\$24,792	\$547,132

1. Adjustments have been made to historical Phoenix operations for addition of amortization expense of finite-lived intangible assets recorded in connection with the acquisition (\$12.2 million), rent expense for lease agreements entered into in connection with the acquisition (\$252 thousand), and depreciation on a building acquired in the acquisition (\$111 thousand). An adjustment has also been made for the elimination of contractual changes in compensation (\$5.1 million). An adjustment has also been made to reduce purchased transportation and related services (\$21.9 million) and other selling, general, and administrative expenses (\$45.1 million) and to increase personnel expenses (\$67.0 million) to conform to C.H. Robinson's historical financial reporting presentation. There were no pro forma adjustments to the T-Chek historical results.
2. Net revenues are our total revenues less purchased transportation and related services, including contracted motor carrier, rail, ocean, air, and other costs, and the purchased price and services related to the products we source.

