

# LOGMEIN, INC.

## FORM 8-K (Current report filing)

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Address	320 SUMMER STREET, SUITE 100 BOSTON, MA 02210
Telephone	781-638-9094
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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549**

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**FORM 8-K**

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**CURRENT REPORT**

**PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

**Date of Report (Date of earliest event reported): January 6, 2012**

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**LogMeIn, Inc.**

(Exact Name of Registrant as Specified in Charter)

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**Delaware**  
(State or Other Jurisdiction of  
Incorporation or Organization)

**001-34391**  
(Commission  
File Number)

**20-1515952**  
(IRS Employer  
Identification No.)

**500 Unicorn Park Drive  
Woburn, Massachusetts**  
(Address of principal executive offices)

**01801**  
(Zip Code)

**Registrant's telephone number, including area code: (781)-638-9050**

(Former Name or Former Address, if Changed Since Last Report)

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Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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### **Item 7.01 Regulation FD Disclosure.**

On January 9, 2012, LogMeIn, Inc. issued a press release disclosing that on January 6, 2012, it acquired substantially all of the assets and liabilities of Bold Software LLC. A copy of this press release is attached hereto as Exhibit 99.1.

The information in this Current Report on Form 8-K (including Exhibit 99.1) shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the “Exchange Act”), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as expressly set forth by specific reference in such a filing.

### **Item 9.01. Financial Statements and Exhibits.**

#### *(d) Exhibits*

The following exhibit relating to Item 7.01 shall be deemed to be furnished, and not filed:

99.1 Press release entitled “LogMeIn Acquires Bold Software,” issued by the Company on January 9, 2012.

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

**LOGMEIN, INC**

Date: January 9, 2012

By: /s/ Michael K. Simon  
Michael K. Simon  
*President and Chief Executive Officer*

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**EXHIBIT INDEX**

<u>Exhibit No.</u>	<u>Description</u>
99.1	Press release entitled "LogMeIn Acquires Bold Software," issued by the Company on January 9, 2012.

## LogMeIn Acquires Bold Software

*Bolsters customer care product portfolio with live chat and click-to-call services*

**WOBURN, Mass., January 9, 2012** – LogMeIn, Inc. (NASDAQ: LOGM) today announced that it has completed the acquisition of the assets of Bold Software, LLC, a leading provider of web chat and customer communications software. The move is part of a larger strategy to expand LogMeIn's portfolio of web-based services aimed at customer care organizations – call centers, external help desks, and customer service teams.

Bold Software's BoldChat product line is a premier live chat and click-to-call customer service solution used by thousands of retail, financial services, manufacturing, software, and telecommunications organizations. LogMeIn's customer care services are used by tens of thousands of helpdesks and call centers – 50 of the world's top mobile operators, support organizations like Best Buy's Geek Squad, and OEMs like Sling Media– to remotely diagnose and resolve technical issues.

“We're seeing a shift in the way companies are approaching customer care, as well as the ways they are gauging its impact and effectiveness. Where just a few years ago, self-help and deflection may have been the predominant approach, companies are now seeking opportunities for meaningful engagement with their customers and prospects,” said Michael Simon, CEO of LogMeIn. “We believe this acquisition significantly expands the unique services we can offer to help facilitate customer engagement, while broadening the value to a wider group of customer service staff.”

LogMeIn plans to continue to offer BoldChat as a standalone offering while integrating the BoldChat service with its other product lines to deliver a comprehensive suite of essential cloud-based customer care services. This is expected to include its flagship remote support offering, LogMeIn Rescue.

“LogMeIn and Bold Software have a shared vision when it comes to customer care – we believe it's a great match for our loyal customers and our business. By combining forces, we believe we have an opportunity to deliver a suite of services beyond anything available today,” said Steve Castro-Miller, president and CEO of Bold Software. “We look forward to joining the LogMeIn team to build the comprehensive customer engagement foundation required by today's most demanding customer service and eCommerce organizations.”

“Quality customer service is a hallmark of our business, and we've long invested in capabilities that can deliver a great online experience, from answering pre-sale questions to providing post-sale support,” said Jon Abt, CEO of Abt Electronics, the Chicago-based online retailer and a joint LogMeIn, Bold Software customer. “We view this as a natural extension of LogMeIn's and Bold Software's customer service solutions. It's a promising move by two teams with a great understanding of today's Web-centric customer care.”

### Terms and Financial Impact

Under the terms of the transaction, LogMeIn acquired substantially all of the net assets of Bold Software for total consideration of approximately \$16.5 million in cash, a portion of which is contingent retention-based

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bonuses and is expected to be paid over time. LogMeIn expects the acquisition to be accretive to its non-GAAP operating results within twelve months and will provide more details regarding the financial terms of the transaction during its fourth quarter 2011 financial results conference call.

### **About LogMeIn, Inc.**

LogMeIn (Nasdaq:LOGM) provides cloud-based remote access, support and collaboration solutions to quickly, simply and securely connect millions of internet-enabled devices across the globe — computers, smartphones, iPad™ and Android™ tablets, and digital displays. Designed for consumers, mobile professionals and IT organizations, LogMeIn's solutions empower more than 13 million users to connect over 100 million devices. LogMeIn is based in Woburn, Massachusetts, USA, with offices in Australia, Hungary, India, Japan, the Netherlands, and the UK.

### **About Bold Software:**

Bold Software LLC is a leading provider of world-class web communication tools designed to help businesses improve online support and increase sales. The company is headquartered in Wichita, KS, with thousands of customers around the world. For more information about Bold Software, go to [www.BoldChat.com](http://www.BoldChat.com) or call 1-866-753-9933.

*LogMeIn is a registered trademark of LogMeIn in the U.S. and other countries. iPad and iPhone are trademark of Apple Inc., and Android is a trademark of Google, Inc., in the U.S. and other countries around the world.*

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*This press release contains “forward-looking statements” within the meaning of the “safe harbor” provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding the customer care market and other applicable markets, the impact of the acquisition on the Company’s business, including the expected expansion of the Company’s products and services, the synergies between Bold Software and the Company, as well as the Company’s plans for the integration of Bold products and services. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond the Company’s control. The Company’s actual results could differ materially from those stated or implied in forward-looking statements due to a number of factors, including but not limited to the Company’s ability to integrate the businesses, technologies, products, personnel and operations of Bold Software, the Company’s ability to retain employees and customers of Bold Software and the Company’s ability to compete effectively.*

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*Reference is made to these and other factors discussed in the “Risk Factors” section of the company’s most recent quarterly report filed with the Securities and Exchange Commission. In addition, any forward-looking statements included in this press release represent the Company’s views as of the date of this release. While the Company anticipates that subsequent events and developments may cause the Company’s views to change, the Company specifically disclaims any obligation to update these forward-looking statements.*