

# SYKES ENTERPRISES INC

Reported by  
**HELMS H PARKS**

## FORM 5

(Annual Statement of Changes in Beneficial Ownership)

Filed 02/15/00 for the Period Ending 12/31/99

Address	400 NORTH ASHLEY DRIVE TAMPA, FL 33602
Telephone	8132741000
CIK	0001010612
Symbol	SYKE
SIC Code	7373 - Computer Integrated Systems Design
Industry	Computer Networks
Sector	Technology
Fiscal Year	12/31

# SYKES ENTERPRISES INC

## FORM 5

(Annual Statement of Changes in Beneficial Ownership)

Filed 2/15/2000 For Period Ending 12/31/1999

Address	100 NORTH TAMPA ST STE 3900 TAMPA, Florida 33602
Telephone	813-274-1000
CIK	0001010612
Industry	Computer Networks
Sector	Technology
Fiscal Year	12/31

**OMB APPROVAL**  
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**U.S. SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**FORM 5**

**ANNUAL STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934,  
Section 17(a) of the Public Utility Holding Company Act of 1935 or  
Section 30(f) of the Investment Company Act of 1940

Check box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Form 3 Holdings Reported

Form 4 Transactions Reported

**1. Name and Address of Reporting Person\***

Helms	H.	Parks
-----	-----	-----
(Last)	(First)	(Middle)
4901 Hadrian Way		
-----		
(Street)		
Charlotte	NC	28211
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(City)	(State)	(Zip)

**2. Issuer Name and Ticker or Trading Symbol**

**Sykes Enterprises, Incorporated (SYKE)**

**3. IRS Identification Number of Reporting Person, if an Entity (Voluntary)**

**4. Statement for Month/Year**

December 31, 1999

**5. If Amendment, Date of Original (Month/Year)**

**6. Relationship of Reporting Person to Issuer**  
(Check all applicable)

Director  10% Owner  
 Officer (give title below)  Other (specify below)

**7. Individual or Joint/Group Filing**

(Check applicable line)

Form filed by one Reporting Person

Form filed by more than one Reporting Person

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Table I -- Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1. Title of Security (Instr. 3)	2. Transaction Date (mm/dd/yy)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)			5. Amount of Securities Beneficially Owned at End of Issuer's Fiscal Year (Instr. 3 and 4)	6. Owner- ship Form: Direct (D) or Indirect (I) (Instr.4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
			Amount	(A) or (D)	Price			
Common Stock	04/30/99	P	5,000	A	\$22.00		D	
Common Stock	05/13/98	P(1)	600	A	\$21.58	12,566	D	Held in IRA
Common Stock	05/13/98	P(1)	600	A	\$21.58		I	Held by wife in IRA

\* If the form is filed by more than one Reporting Person, see Instruction 4(b)(v).

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

(Over)

Table II -- Derivative Securities Acquired, Disposed of, or Beneficially Owned

(e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conver- sion or Exer- cise Price of Deriv- ative Secur- ity	3. Trans- action Date (Month/ Day/ Year)	4. Trans- action Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Amount of Underlying Securities (Instr. 3 and 4)	8. Price of Deriv- ative Secur- ity (Instr. 5)	9. Number of Deriv- ative Secur- ities Bene- ficially Owned at End of Year (Instr. 4)	10. Owner- ship of Deriv- ative Secur- ity: Direct (D) or In- direct (I) (Instr. 4)	11. Nature of Bene- ficial Owner- ship (Instr. 4)
Option (right to buy)	\$22.23				05/09/98	05/09/07	Common Stock	7,500	7,500	D	
Option (right to buy)	\$20.74				05/01/99	05/01/08	Common Stock	5,000	5,000		
Option (right to buy)	\$20.94	04/30/99	A	5,000	04/30/00	04/30/09	Common Stock	(2)	5,000	D	

**Explanation of Responses:**

1. Purchase reported to correct prior Form 5 filing.
2. Grant of stock options to the reporting person pursuant to the Company's 1996 Non-Employee Director Stock Option Plan.

\* Pursuant to the warrant certificate issued to Caterpillar Inc. on January 29, 1999, this option became exercisable in full, in accordance with its terms, as of that date.

/s/ Scott J. Bendert

February 14, 2000

Scott J. Bendert, attorney-in-fact  
for H. Parks Helms

Date

\*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations.

See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this form, one of which must be manually signed.  
If space provided is insufficient, see Instruction 6 for procedure.

