

# SYKES ENTERPRISES INC Filed by **ARTISAN PARTNERS HOLDINGS LP**

# FORM SC 13G/A (Amended Statement of Ownership)

Filed 02/06/12

Address	400 NORTH ASHLEY DRIVE
	TAMPA, FL 33602
Telephone	8132741000
CIK	0001010612
Symbol	SYKE
SIC Code	7373 - Computer Integrated Systems Design
Industry	Computer Networks
Sector	Technology
Fiscal Year	12/31

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# **SCHEDULE 13G**

(Rule 13d-102)

Information to be Included in Statements Filed Pursuant to Rule 13d-1(b), (c) and (d) and Amendments Thereto Filed Pursuant to Rule 13d-2.

# SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

Under the Securities Exchange Act of 1934 (Amendment No. 2)\*

# Sykes Enterprises, Incorporated

(Name of Issuer)

**Common Stock** 

(Title of Class of Securities)

<u>871237103</u> (CUSIP Number)

December 31, 2011 (Date of Event Which Requires Filing of this Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

[X] Rule 13d-1(b)

[\_] Rule 13d-1(c)

[\_] Rule 13d-1(d)

\* The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

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CUSIP	No.	871237103

1 NAME OF REP	ORTING PERSON	
	rtners Holdings LP	
	PPROPRIATE BOX IF A MEMBER OF A GROUP ctions)	(a) [_] (b) [_]
Not Applic		
3 SEC USE ONL	Υ	
	OR PLACE OF ORGANIZATION	
Delaware	5 SOLE VOTING POWER	
NUMBER OF	None	
	6 SHARED VOTING POWER	
OWNED BY EACH	4,216,394	
REPORTING PERSON	7 SOLE DISPOSITIVE POWER	
WITH	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE A	MOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
10 CHECK BOX I (see Instru	F THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES ctions)	[_
Not Applic	able	
11 PERCENT OF	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
9.9%		
12 TYPE OF REP (see Instru	ORTING PERSON	
HC		

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#### 13G

1 NAME OF REE	PORTING PERSON	
Artisan Ir	nvestment Corporation	
2 CHECK THE A (see Instru	,	a) [_] b) [_]
Not Applic		
3 SEC USE ONI	 LY	
4 CITIZENSHI	P OR PLACE OF ORGANIZATION	
Wisconsin		
	5 SOLE VOTING POWER	
NUMBER OF	None	
	6 SHARED VOTING POWER	
OWNED BY EACH	4,216,394	
REPORTING PERSON	7 SOLE DISPOSITIVE POWER	
WITH	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE A	AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
10 CHECK BOX I (see Instru	IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES uctions)	[_]
Not Applic	cable	
11 PERCENT OF	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
9.9%		
12 TYPE OF REE (see Instru	PORTING PERSON uctions)	
HC		

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CUSIP No. 871237103
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1 NAME OF REP		
	rtners Limited Partnership	
2 CHECK THE A (see Instru	PPROPRIATE BOX IF A MEMBER OF A GROUP	(a) [_] (b) [_]
Not Applic	able	
3 SEC USE ONL	Х	
	OR PLACE OF ORGANIZATION	
	5 SOLE VOTING POWER	
NUMBER OF	None	
	6 SHARED VOTING POWER	
OWNED BY EACH	4,216,394	
REPORTING PERSON WITH	7 SOLE DISPOSITIVE POWER	
WIIN	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE A	MOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
	F THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES	[_]
Not Applic	able	
9.9%	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
12 TYPE OF REP		
(see Instru	ctions)	
IA		

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CUSIP	MO	871237103

1 NAME OF REE	PORTING PERSON	
	nvestments GP LLC	
	APPROPRIATE BOX IF A MEMBER OF A GROUP	(a) [ (b) [
Not Applic		
3 SEC USE ONI	У	
4 CITIZENSHI	P OR PLACE OF ORGANIZATION	
	5 SOLE VOTING POWER	
NUMBER OF	None	
SHARES BENEFICIALLY OWNED BY	6 SHARED VOTING POWER	
EACH REPORTING	4,216,394	
PERSON WITH	7 SOLE DISPOSITIVE POWER	
	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE A	AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
10 CHECK BOX I (see Instru	IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES	3 [_]
Not Applic	cable	
11 PERCENT OF	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
9.9%		
12 TYPE OF REE (see Instru		
HC	,	

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#### 13G

	ORTING PERSON	
ZFIC, Inc.		
2 CHECK THE A (see Instru		(a) [_] (b) [_]
Not Applica	able	
3 SEC USE ONL		
4 CITIZENSHIP	OR PLACE OF ORGANIZATION	
Wisconsin		
	5 SOLE VOTING POWER	
NUMBER OF	None	
	6 SHARED VOTING POWER	
OWNED BY EACH	4,216,394	
	7 SOLE DISPOSITIVE POWER	
WITH	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE A	MOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
10 CHECK BOX I (see Instru	F THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES ctions)	[_]
Not Applica		
11 PERCENT OF	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
9.9%		
	ORTING PERSON	
(see Instru	ctions)	
HC		

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#### 13G

1 NAME OF REPO	ORTING PERSON	
Andrew A. 2	Ziegler	
2 CHECK THE A (see Instruc	,	(a) [_] (b) [_]
Not Applica		
3 SEC USE ONLY	 Ү	
4 CITIZENSHIP	OR PLACE OF ORGANIZATION	
U.S.A.		
	5 SOLE VOTING POWER	
NUMBER OF	None	
	6 SHARED VOTING POWER	
OWNED BY EACH	4,216,394	
REPORTING PERSON	7 SOLE DISPOSITIVE POWER	
WITH	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE AN	MOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
10 CHECK BOX II (see Instruc	F THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES ctions)	[_]
Not Applica	able	
11 PERCENT OF (	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
9.9%		
12 TYPE OF REPO (see Instruc	ORTING PERSON ctions)	
IN		

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#### 13G

1 NAME OF REP	ORTING PERSON	
Carlene M.	Ziegler	
2 CHECK THE AN (see Instruc		a) [_]
Not Applica		
3 SEC USE ONL	Υ	
4 CITIZENSHIP	OR PLACE OF ORGANIZATION	
U.S.A.		
	5 SOLE VOTING POWER	
NUMBER OF	None	
	6 SHARED VOTING POWER	
OWNED BY EACH	4,216,394	
	7 SOLE DISPOSITIVE POWER	
WITH	None	
	8 SHARED DISPOSITIVE POWER	
	4,409,394	
9 AGGREGATE AI	MOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
4,409,394		
10 CHECK BOX II (see Instruc	F THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES ctions)	[_]
Not Applica	able	
11 PERCENT OF (	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
9.9%		
12 TYPE OF REPO (see Instrue	ORTING PERSON ctions)	
IN		

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CUSIP	No.	871237103

1 NAME OF REP	ORTING PERSON	
Artisan Pa	rtners Funds, Inc.	
2 CHECK THE A (see Instru	PPROPRIATE BOX IF A MEMBER OF A GROUP ctions)	(a) [_] (b) [_]
Not Applic		
3 SEC USE ONL	Υ	
4 CITIZENSHIP	OR PLACE OF ORGANIZATION	
Wisconsin		
	5 SOLE VOTING POWER	
NUMBER OF SHARES	None	
	6 SHARED VOTING POWER	
EACH REPORTING	2,916,694	
	7 SOLE DISPOSITIVE POWER	
W1111	None	
	8 SHARED DISPOSITIVE POWER	
	2,916,694	
9 AGGREGATE A	MOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON	
2,916,694		
10 CHECK BOX I (see Instru	F THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES ctions)	[_]
Not Applica	able	
11 PERCENT OF	CLASS REPRESENTED BY AMOUNT IN ROW (9)	
6.5%		
	ORTING PERSON	
(see Instru		

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# Sykes Enterprises, Incorporated

# Item 1(b) Address of Issuer's Principal Executive Offices:

400 North Ashley Drive, Suite 2800, Tampa, FL 33602

# Item 2(a) Name of Person Filing:

Artisan Partners Holdings LP ("Artisan Holdings") Artisan Investment Corporation, the general partner of Artisan Holdings ("Artisan Corp.") Artisan Partners Limited Partnership ("Artisan Partners") Artisan Investments GP LLC, the general partner of Artisan Partners ("Artisan Investments") ZFIC, Inc., the sole stockholder of Artisan Corp. ("ZFIC") Andrew A. Ziegler Carlene M. Ziegler Artisan Partners Funds, Inc. ("Artisan Funds")

# Item 2(b) Address of Principal Business Office:

Artisan Holdings, Artisan Corp., Artisan Partners, Artisan Investments, ZFIC, Mr. Ziegler, Ms. Ziegler and Artisan Funds are all located at:

875 East Wisconsin Avenue, Suite 800 Milwaukee, WI 53202

# Item 2(c) Citizenship:

Artisan Holdings is a Delaware limited partnership Artisan Corp. is a Wisconsin corporation Artisan Partners is a Delaware limited partnership Artisan Investments is a Delaware limited liability company ZFIC is a Wisconsin corporation Mr. Ziegler and Ms. Ziegler are U.S. citizens Artisan Funds is a Wisconsin corporation

# Item 2(d) Title of Class of Securities:

# **Common Stock**

# Item 2(e) CUSIP Number:

871237103

# Item 3 Type of Person:

(d) Artisan Funds is an Investment Company under section 8 of the Investment Company Act.

(e) Artisan Partners is an investment adviser registered under section 203 of the Investment Advisers Act of 1940; Artisan Holdings is the sole limited partner of Artisan Partners; Artisan Investments is the general partner of Artisan Partners; Artisan Corp is the general partner of Artisan Holdings; ZFIC is the sole stockholder of Artisan Corp.; Mr. Ziegler and Ms. Ziegler are the principal stockholders of ZFIC.

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# Item 4 Ownership (at December 31, 2011):

(a) Amount owned "beneficially" within the meaning of rule 13d-3:

# 4,409,394

- (b) Percent of class:
- 9.9% (based on 44,578,393 shares outstanding as of October 28, 2011)
- (c) Number of shares as to which such person has:
- (i) sole power to vote or to direct the vote:

# None

(ii) shared power to vote or to direct the vote:

# 4,216,394

(iii) sole power to dispose or to direct the disposition of:

# None

(iv) shared power to dispose or to direct the disposition of:

4,409,394

# Item 5 Ownership of Five Percent or Less of a Class:

Not Applicable

# Item 6 Ownership of More than Five Percent on Behalf of Another Person:

The shares reported herein have been acquired on behalf of discretionary clients of Artisan Partners; as reported herein, Artisan Partners holds 4,409,394 shares, including 2,916,694 shares on behalf of Artisan Funds. Persons other than Artisan Partners are entitled to receive all dividends from, and proceeds from the sale of, those shares.

# Item 7 Identification and Classification of the Subsidiary Which Acquired

the Security Being Reported on by the Parent Holding Company or Control Person:

Not Applicable

# Item 8 Identification and Classification of Members of the Group:

Not Applicable

# Item 9 Notice of Dissolution of Group:

Not Applicable

# Item 10 Certification:

By signing below I certify that, to the best of my knowledge and belief, the securities referred to above were acquired and are held in the ordinary course of business and were not acquired and are not held for the purpose of or with the effect of changing or influencing the control of the issuer of the securities and were not acquired and are not held in connection with or as a participant in any transaction having that purpose or effect.

### Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Date: February 6, 2012

#### ARTISAN INVESTMENT CORPORATION, for itself and as the general partner of ARTISAN PARTNERS HOLDINGS LP

By: Sarah A. Johnson\*

### ARTISAN INVESTMENTS GP LLC, for itself and as the general partner of ARTISAN PARTNERS LIMITED PARTNERSHIP

By: Sarah A. Johnson\*

#### ZFIC, INC.

By: Sarah A. Johnson\*

### **ANDREW A. ZIEGLER**

#### Andrew A. Ziegler\*

# **CARLENE M. ZIEGLER**

#### Carlene M. Ziegler\*

# ARTISAN PARTNERS FUNDS, INC.

# By: Sarah A. Johnson\*

\*By: /s/ Sarah A. Johnson Sarah A. Johnson Vice President of Artisan Investment Corporation Vice President of Artisan Investments GP LLC Attorney-in-Fact for ZFIC, Inc. Attorney-in-Fact for Andrew A. Ziegler Attorney-in-Fact for Carlene M. Ziegler General Counsel and Secretary of Artisan Partners Funds, Inc.

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#### Exhibit Index

- Exhibit 1 Joint Filing Agreement dated February 6, 2012 by and among Artisan Partners Holdings LP, Artisan Investment Corporation, Artisan Partners Limited Partnership, Artisan Investments GP LLC, ZFIC, Inc., Andrew A. Ziegler, Carlene M. Ziegler and Artisan Partners Funds, Inc.
- Exhibit 2 Power of Attorney of ZFIC, Inc., dated March 19, 2007
- Exhibit 3 Power of Attorney of Andrew A. Ziegler dated March 19, 2007
- Exhibit 4 Power of Attorney of Carlene M. Ziegler dated March 19, 2007

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# JOINT FILING AGREEMENT

The undersigned hereby agree to the joint filing of the Schedule 13G to which this Agreement is attached.

Dated: February 6, 2012

#### ARTISAN INVESTMENT CORPORATION, for itself and as the general partner of ARTISAN PARTNERS HOLDINGS LP

By: Sarah A. Johnson\*

### ARTISAN INVESTMENTS GP LLC, for itself and as the general partner of ARTISAN PARTNERS LIMITED PARTNERSHIP

By: Sarah A. Johnson\*

# ZFIC, INC.

By: Sarah A. Johnson\*

# ANDREW A. ZIEGLER

# Andrew A. Ziegler\*

#### **CARLENE M. ZIEGLER**

#### Carlene M. Ziegler\*

#### ARTISAN PARTNERS FUNDS, INC.

#### By: Sarah A. Johnson\*

\*By: /s/ Sarah A. Johnson Sarah A. Johnson Vice President of Artisan Investment Corporation Vice President of Artisan Investments GP LLC Attorney-in-Fact for ZFIC, Inc. Attorney-in-Fact for Andrew A. Ziegler Attorney-in-Fact for Carlene M. Ziegler General Counsel and Secretary of Artisan Partners Funds, Inc.

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# POWER OF ATTORNEY

The undersigned, ZFIC, Inc., hereby appoints Lawrence A. Totsky, Janet D. Olsen, and Sarah A. Johnson, and each of them individually, its true and lawful attorney-in-fact and agent, with full power to execute and file with the United States Securities and Exchange Commission and any stock exchange or similar authority, for and on its behalf in any and all capacities, any and all reports required to be filed pursuant to Section 13 of the Securities Exchange Act of 1934 and the rules thereunder, including but not limited to reports on Schedule 13D or 13G, any and all amendments to such reports, with all exhibits, and any other forms or documents as may be necessary in connection with the filing of such reports with the United States Securities and Exchange Commission and any stock exchange or similar authority, granting unto said attorney full power and authority to do and perform any and all acts for and on behalf of the undersigned which may be necessary or desirable to complete, as fully as the undersigned might or could do in person.

This Power of Attorney shall remain in full force and effect until revoked by the undersigned in a signed writing delivered to the foregoing attorneys-in-fact and agents.

IN WITNESS WHEREOF the undersigned has caused this Power of Attorney to be executed this 19th day of March, 2007.

#### ZFIC, INC.

By: /s/ Andrew A. Ziegler Andrew A. Ziegler Vice President

STATE OF WISCONSIN ) ) SS. COUNTY OF MILWAUKEE)

I, Timothy K. Weston, a Notary Public in and for the County of Milwaukee, State of Wisconsin, DO HEREBY CERTIFY that Andrew A. Ziegler, who is personally known to me to be the same person whose name is subscribed to the foregoing instrument, appeared before me this day in person and acknowledged that he signed and delivered the said instrument as his own free and voluntary act, for the uses and purposes therein set forth.

Given under my hand and notarial seal, this 19th day of March, 2007.

/s/ Timothy K. Weston ------Notary Public

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# POWER OF ATTORNEY

The undersigned, Andrew A. Ziegler, hereby appoints Lawrence A. Totsky, Janet D. Olsen, and Sarah A. Johnson, and each of them individually, his true and lawful attorney-in-fact and agent, with full power to execute and file with the United States Securities and Exchange Commission and any stock exchange or similar authority, for and on his behalf in any and all capacities, any and all reports required to be filed pursuant to Section 13 of the Securities Exchange Act of 1934 and the rules thereunder, including but not limited to reports on Schedule 13D or 13G, any and all amendments to such reports, with all exhibits, and any other forms or documents as may be necessary in connection with the filing of such reports with the United States Securities and Exchange Commission and any stock exchange or similar authority, granting unto said attorney full power and authority to do and perform any and all acts for and on behalf of the undersigned which may be necessary or desirable to complete, as fully as the undersigned might or could do in person.

This Power of Attorney shall remain in full force and effect until revoked by the undersigned in a signed writing delivered to the foregoing attorneys-in-fact and agents.

IN WITNESS WHEREOF the undersigned has caused this Power of Attorney to be executed this 19th day of March, 2007.

/s/ Andrew A. Ziegler Andrew A. Ziegler

STATE OF WISCONSIN ) ) SS. COUNTY OF MILWAUKEE)

I, Timothy K. Weston, a Notary Public in and for the County of Milwaukee, State of Wisconsin, DO HEREBY CERTIFY that Andrew A. Ziegler, who is personally known to me to be the same person whose name is subscribed to the foregoing instrument, appeared before me this day in person and acknowledged that he signed and delivered the said instrument as his own free and voluntary act, for the uses and purposes therein set forth.

Given under my hand and notarial seal, this 19th day of March, 2007.

/s/ Timothy K. Weston ------Notary Public

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# POWER OF ATTORNEY

The undersigned, Carlene M. Ziegler, hereby appoints Lawrence A. Totsky, Janet D. Olsen, and Sarah A. Johnson, and each of them individually, her true and lawful attorney-in-fact and agent, with full power to execute and file with the United States Securities and Exchange Commission and any stock exchange or similar authority, for and on her behalf in any and all capacities, any and all reports required to be filed pursuant to Section 13 of the Securities Exchange Act of 1934 and the rules thereunder, including but not limited to reports on Schedule 13D or 13G, any and all amendments to such reports, with all exhibits, and any other forms or documents as may be necessary in connection with the filing of such reports with the United States Securities and Exchange Commission and any stock exchange or similar authority, granting unto said attorney full power and authority to do and perform any and all acts for and on behalf of the undersigned which may be necessary or desirable to complete, as fully as the undersigned might or could do in person.

This Power of Attorney shall remain in full force and effect until revoked by the undersigned in a signed writing delivered to the foregoing attorneys-in-fact and agents.

IN WITNESS WHEREOF the undersigned has caused this Power of Attorney to be executed this 19th day of March, 2007.

STATE OF WISCONSIN ) ) SS. COUNTY OF MILWAUKEE)

I, Timothy K. Weston, a Notary Public in and for the County of Milwaukee, State of Wisconsin, DO HEREBY CERTIFY that Carlene M. Ziegler, who is personally known to me to be the same person whose name is subscribed to the foregoing instrument, appeared before me this day in person and acknowledged that she signed and delivered the said instrument as her own free and voluntary act, for the uses and purposes therein set forth.

Given under my hand and notarial seal, this 19th day of March, 2007.

/s/ Timothy K. Weston ------Notary Public

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