

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended January 31, 2004

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number 0-13200

Astro-Med, Inc.

(Exact name of registrant as specified in its charter)

Rhode Island
(State or other jurisdiction of
incorporation or organization)

05-0318215
(I.R.S. Employer Identification No.)

**600 East Greenwich Avenue,
West Warwick, Rhode Island**
(Address of principal executive offices)

02893
(Zip Code)

Registrant's telephone number, including area code: **(401) 828-4000**

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Name of each exchange on which registered
None	None

Securities registered pursuant to Section 12(g) of the Act:

Common Stock, \$.05 Par Value
(Title of Class)

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports) and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Exchange Act Rule 12b-2). Yes No

As of August 2, 2003, the aggregate market value of the voting common equity of the Registrant held by non-affiliates of the Registrant based on the closing price on the NASDAQ Stock Market was \$25,539,704.

Indicate the number of shares outstanding (excluding treasury shares) of each of the issuer's classes of common stock as of March 19, 2004.
Common Stock \$0.05 Par Value 4,746,501 shares.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the Company's definitive proxy statement for the 2004 annual meeting of shareholders are incorporated by reference into Part III.

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ASTRO-MED, INC.**PART I****Item 1. Business****General**

Astro-Med, Inc., (the Company) is an enterprise that is strategically structured to design, develop, manufacture and distribute a diverse line of technology-advanced products and services. The Company is organized around a suite of core competencies including Research & Development, Manufacturing, Information Technology and Administrative Management. The Company markets and sells its products and services through three distinct product groups; Test & Measurement (T&M), QuickLabel[®] Systems (QuickLabel), and Grass-Telefactor (G-T). T&M develops and manufactures data acquisition instruments that serve the test and measurement market. QuickLabel develops and manufactures digital printers and consumable products that serve the product identification market. Grass-Telefactor develops and manufactures clinical neurophysiology (EEG and epilepsy monitoring), polysomnography (PSG – Sleep monitoring), biomedical research instrumentation and supplies that serve the life sciences market. The Company's products are distributed both domestically and internationally through its direct sales force and authorized distributors and agents located in approximately forty countries. Approximately 29% of the Company's sales in fiscal 2004 were made outside of the United States.

The Company and its subsidiaries and their representatives may from time to time make written or oral statements, including statements contained in the Company's filings with the Securities and Exchange Commission (SEC) and in its reports to shareholders which constitute or contain "forward-looking statements" as defined in the Private Securities Litigation Reform Act of 1995 or by the SEC in its rules, regulations and releases.

All statements, other than statements of historical facts included in this annual report regarding the Company's financial position and operating and strategic initiatives and addressing industry developments are forward-looking statements. Where, in any forward-looking statement, the Company or its management expresses an expectation or belief as to future results, such expectation or belief is expressed in good faith and believed to have a reasonable basis, but there can be no assurance that the statement of expectation or belief will result or be achieved or accomplished. Factors which could cause actual results to differ materially from those anticipated include, but are not limited to, general economic, financial and business conditions; declining demand in the test and measurement markets, especially defense and aerospace; competition in the specialty printer industry; ability to develop market acceptance of the QuickLabel color printer products and effective design of customer required features; competition in the data acquisition industry; competition in the neurophysiology industry; the impact of changes in foreign currency exchange rates on the results of operations; the ability to identify attractive acquisition candidates and to successfully effect and integrate acquisitions; the ability to realize the anticipated cost reductions from restructuring and streamlining the business; the business abilities and judgment of personnel and changes in business strategy.

Narrative Description of Business**Products****Overview**

The Company develops and manufactures systems that have the ability to acquire electronic data, process, analyze, store and present the data in a variety of useable forms. The T&M data acquisition systems record scientific signals and print the output onto charts or electronic media. The QuickLabel digital printer systems and media products create product and packaging labels and tags in one or many colors. The Grass-Telefactor products electronically capture and record neurological data that maybe used to diagnose epilepsy or to study sleep disorders. The Company supplies a range of products that include the hardware, software, and supplies to customers who are in a variety of industries.

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T&M Products

The Company's T&M products are a comprehensive line of data recording instruments for the aerospace, automotive, pulp and paper, metal mill, transportation and manufacturing industries. These recording solutions provide customers with a complete record of their data, whether they are troubleshooting a process, performing preventative maintenance or gathering mission critical data. Using contemporary technologies, T&M products are designed to handle customers ever-changing requirements now and into the future.

Telemetry Recorders

The Everest Telemetry-Recorder Workstation is the flagship product of T&M's line of telemetry recorders. Designed for the unique requirements of the aerospace and defense industries, the Everest provides engineers with vital data on test products during pre-flight checkout and flight tests. Intended to seamlessly integrate into off-the-shelf telemetry systems, the Everest is used to test fighter planes, missiles, helicopters, satellites and commercial aircraft. During flight test, the Everest provides engineers with real-time access to data to allow them to make split second decisions and prevent costly retesting. After flight test, data from the Everest is available in both paper and digital formats, allowing engineers to analyze data faster than ever before.

Dash Series Data Acquisition Recorders

The Company's Dash Series recorders are used as maintenance and troubleshooting tools for pulp and paper mills, power plants, transportation test centers, steel mills, automotive R&D centers and manufacturing plants. With downtime costing these facilities tens of thousands of dollars per day, the Dash Series data acquisition recorders can pay for themselves by preventing a single outage. Completely self-contained in rugged aluminum cases, the Dash Series data acquisition recorders are ideally suited for use in harsh environments where computer-based or other systems will not perform.

The Dash 2EZ, Dash 8X and Dash 18 form the Company's Dash series of data acquisition recorders. The Dash 2EZ is the latest data acquisition recorder to be introduced and expands the Company's reach into the handheld data recording market. With a touchscreen display, built-in chart recorder and integral data acquisition in a system weighing seven pounds, the Dash 2EZ is the ideal handheld troubleshooting tool.

Ruggedized Products

T&M's products include a line of ruggedized products designed for military and commercial applications. The ToughWriter series are ruggedized, flightworthy cockpit printers used to print weather maps, communications and other flight critical information. The ToughWriter series meets MIL-STD requirements for shock, vibration and temperature, making it ideal for use on both commercial and military aircraft.

The ToughSwitch is an eight port, ruggedized Ethernet switch that also meets MIL-STD requirements for shock, vibration and temperature. Designed to withstand the rigors of commercial/military aviation and the harsh environments of the battlefield, the ToughSwitch is ideally suited for applications where standard or industrial grade hubs will not survive.

QuickLabel Products

The Company's QuickLabel product line is composed of a family of high-technology digital color label printers, automatic barcode printers, labelers, and print and apply systems, as well as labeling software and consumables. Innovative QuickLabel products continue to change the way companies do business by providing just-in-time, in-plant label production capabilities and labeling automation through the Company's advanced digital thermal transfer printing technologies. QuickLabel's packaging, barcoding and labeling solutions are used throughout the world.

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Digital Color Label Printers

QuickLabel digital color label printers are designed to print multiple colors, text and barcodes in a single pass on labels, tags and tickets of all kinds. Using Astro-Med's proprietary MicroCell™ color halftoning technology, these printers create near lithographic quality labels that can be generated on and printed directly from a customer's personal computer, mainframe or AS/400 mid-range computing platform.

The Company's newest four-color digital label printers are the QLS-4100Xe and QLS-8100Xe. The QLS-4100Xe is the Company's fifth-generation process color printer, which incorporates new features deriving from the Company's research and development, thermal printing experience, and feedback from users around the world. The QLS-8100Xe, an advanced four-color digital label printer, has the capability of printing process color at widths of 8 1/2 inches and speeds of up to 7 inches per second. With the Company's patented Ribbon Ration™ technology for economizing thermal transfer ribbon, enhanced mechanical design for precise color registration, robust performance for long runs, and more user-friendly operation, the QLS-4100Xe is QuickLabel's flagship. The QLS-8100Xe is a wide format printer that incorporates the same features and provides a solution for customers with requirements to print larger labels and signage.

QuickLabel's digital color label printer offering also includes the following models: the QLS-2000, QLS-2001, QLS-3000, and QLS-3001. With either two or three print stations, the QLS-2000 and QLS-3000 printers represent the Company's value line of color printers, providing color-labeling solutions for general product identification. The QLS-2001 and QLS-3001 models are used in specialty and niche applications, including the printing of Tyvek pouches used in the packaging of surgical instruments. These models also comprise the core of QuickLabel's Apparel Printing Systems, designed to print apparel care tags, hang tags and price tickets in manufacturing environments, retail applications, and service bureau operations worldwide.

Marketing of the QuickLabel printers targets applications such as the private labeling of foods and beverages, chemicals and cleaning supplies, pharmaceutical and medical products, personal care products, and others.

Barcode Label Printers

QuickLabel has a family of barcode label printers: the *Pronto* series. This line of low-cost, feature-rich barcode printers includes the Pronto 442 and Pronto 472. Both of these printers have 203 dpi (dots per inch) resolution. The Pronto series also includes the high-resolution 400 dpi Pronto 474 and the 8.6" wide Pronto 843. These competitively-priced Pronto models mark the Company's re-entry into mainline barcode printing applications and serve as important vehicles for the sale of QuickLabel's thermal transfer ribbon and label products.

QuickLabel's barcode printer line also includes the robust, industrial monochrome barcode printer, the Top Hand™ QuickLabel -500 printer. With a rugged design for harsh environment applications, the Top Hand printer produces labels up to 5 inches wide at speeds of up to 10 inches per second.

QuickLabel Software

An important component of the Company's digital printing systems is the software that produces the label formatting and the printing functionality required for successful in-plant printing. This software, marketed under the brand name Color QuickLabel™, allows customers to tap the true power inherent in the QuickLabel printers. CQL99, a 32-bit Windows®-based label creation and printing suite, supports high-color imaging, MicroCell™ image halftoning, full network printing, and multiple database compatibility. CQL99 software further advances integration of the QuickLabel Systems printers within today's high-technology production environments.

QuickLabel Automatic Label Applicators and Print & Apply Systems

To complement the QuickLabel printers, the Company manufactures a line of automatic labelers that can apply labels to all types of products, from cartons to primary product packaging to cylindrical containers.

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Applicator models include the AD-2800 and AD-2600 roll-on label applicators. The Company also offers a high-speed bottle labeling system utilizing its AD-2800 label applicator. The CPA-350, the Company's ruggedized print and apply system, offers companies the ability to print a label on-demand and apply it to a product as it passes on a conveyor. The CPA-350 can be configured with air tamp, air blast, dual apply or corner wrap applicator heads to apply a label to two sides of the same carton or pallet.

Consumables: Thermal Transfer Ribbon and Labels

Rounding out the QuickLabel products is a wide array of printer consumables including thermal transfer ribbons in many colors and formulations, and both paper and synthetic labels and tags. A full line of high quality materials, developed and qualified by the Company, is available to guarantee a finished label that meets almost any requirements from single-use paper labels to garment labels, to outdoor signage and product labels.

Grass-Telefactor Products

The Grass-Telefactor product group offers a range of instrumentation and supplies for clinical and biomedical research applications.

Grass-Telefactor enjoys a reputation built on decades of innovative technology and thoughtful design. The clinical product line includes in-lab or in-hospital integrated systems for clinical EEG and PSG (Polysomnography), epilepsy diagnosis and surgery, critical care and intraoperative neuromonitoring. These products offer a variety of features including networking, database and report generation capabilities in addition to powerful data acquisition and analysis tools. Grass-Telefactor utilizes a Windows[®]-based product line which includes the Beehive[™] Millennium used for long term epilepsy monitoring, the Comet[™] digital EEG system and the recently introduced Comet[™] digital PSG system. The products and services offered by Grass-Telefactor are used worldwide by universities, medical centers, and companies engaged in a variety of clinical and research activities.

Grass-Telefactor offers a complete line of clinical instruments and research supplies, including stimulators, transducers, electrodes and consumables. The supplies and accessories product line uses e-commerce to reach the market through the Grass-Telefactor Online Store, www.grass-telefactor.com.

Technology

The core technologies of the Company relate to (1) acquiring data, (2) conditioning the data, (3) displaying the data on hard copy, monitor, or electronic storage media, and finally (4) analyzing the data. All three-product groups of the Company—T&M, QuickLabel and G-T use these technologies.

The Company is continually improving the performance and functionality of core technologies, enabling the Company to lead the competition with innovative products.

Patents and Copyrights

The Company holds a number of product patents in the United States and in foreign countries. It has filed applications for other patents that are pending. The Company has patents covering its T&M recording products as well as several patents for its QuickLabel dual sided label printers and four-color label printers. The Company considers its patents to be important but does not believe that its business is materially dependent on them. The Company copyrights its extensive software and registers its trademarks.

Manufacturing and Supplies

The Company designs its products and manufactures many of the component parts. The balance of the parts is produced to the Company's specifications by suppliers. Raw materials required for the manufacture of products, including parts produced to the Company's specifications, are generally available from numerous suppliers.

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Product Development

The Company has maintained an active program of product research and development since its inception. During fiscal 2004, 2003 and 2002, the Company incurred costs of \$3.7 million, \$4.1 million, and \$3.7 million, respectively, on Company-sponsored product development. The Company is committed to product development as a requisite to its growth and expects to continue its focus on research and development efforts in fiscal 2005.

Marketing and Competition

The Company competes worldwide in many markets including clinical and research medicine, aerospace, automotive and general manufacturing. The Company retains a competitive position in its respective markets by virtue of proprietary technology, product reputation, delivery, technical assistance and service to customers.

The products of the Company are marketed worldwide by advertising and promotion using major national and international trade journals, scientific meetings and trade shows, direct mailing campaigns, and the Internet.

The products are sold by direct field sales persons as well as independent dealers and representatives. In the United States, the Company has direct field sales people located in major cities from coast to coast specializing in either T&M's Recorders and Data Acquisitions systems, QuickLabel's Color Label printers and media systems, or G-T Neurological Instrumentation products. Additionally, the Company has direct field sales and service centers in Canada, England, France, Germany, Italy and Holland. In the remaining parts of the world, the Company utilizes approximately 80 independent dealers and representatives selling and marketing its products in 40 countries. In fiscal 2004, 29% of the Company's revenues were from international sales.

The Company has a number of competitors in each of the three products groups and markets that it serves. In the T&M area, the Company feels that it leads the field in Data Acquisition Recorders. It competes with the Gould Instrument Division of SPX Technologies and Western Graphtec, the US subsidiary of Graphtec, a Japanese company.

In the Color Label Printer product group, the Company believes it leads the world in color printing using the thermal transfer printing technology. The Company introduced the very first thermal transfer color printers late in 1995 and to this date faces only one nominal competitor.

The Grass-Telefactor products of the Company are devoted to clinical applications in EEG, PSG, and Long Term Epilepsy Monitoring (LTM). There are about fourteen companies that compete in one or more of the three modalities (EEG, PSG, LTM) but none are the clear leader. The Company feels it offers superior products based upon its long history and pioneering the field since 1935. The Company, unlike most of its competitors, designs, manufactures, and produces complete systems including transducers, amplifiers, sensors, and Windows-based application software. Additionally, the Company produces a range of life science products for the research market. Many of the latter products eventually find their way into clinical applications.

No single customer accounted for 10% of the Company's net sales in any of the last three fiscal years. The Company's products were sold to approximately 5,000 customers.

International Sales

In fiscal 2004, 2003 and 2002, net sales to customers in various geographic areas outside the United States, primarily in Canada and Western Europe, amounted to \$16.3 million, \$13.0 million, and \$13.8 million, respectively.

Order Backlog

The Company's backlog fluctuates regularly. It consists of a blend of orders for end user customers as well as original equipment manufacturer customers. Manufacturing is geared to forecasted demands and applies a

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rapid turn cycle to meet customer expectations. Accordingly, the amount of order backlog does not indicate future sales trends. The Company's backlog at January 31, 2004 and 2003 were \$4.3 million and \$3.3 million, respectively.

Other Information

The Company's business is not seasonal in nature; however, the Company's sales are impacted by the size and complexity of the transactions and as such, can cause fluctuations in sales from quarter to quarter.

Most of the Company's products are generally warranted for one year against defects in materials or workmanship. Warranty expenses have generally averaged approximately \$280,000 a year for the Company's last five fiscal years.

As of March 19, 2004 the Company employed approximately 350 persons. The Company is generally able to satisfy its employment requirements. No employees are represented by a union. The Company believes that employee relations are good.

Item 2. Properties

The following table sets forth information regarding the Company's principal owned properties, all of which are included in the consolidated balance sheet appearing elsewhere in this report.

<u>Location</u>	<u>Approximate Square Footage</u>	<u>Principal Use</u>
West Warwick, RI	116,000	Corporate headquarters, research and development, manufacturing
Braintree, MA	91,000	Manufacturing
Slough, England	1,700	Sales and service

The Company also leases facilities in eight locations. The following information pertains to each location:

<u>Location</u>	<u>Approximate Square Footage</u>	<u>Principal Use</u>
West Conshohocken, PA	2,500	Sales and service
Longueuil, Quebec, Canada	3,800	Sales and service
Rodgau, Germany	3,014	Manufacturing, sales and service
Trappes, France	2,164	Sales and service
Zwolle, Netherlands	1,300	Sales and service
Schaumburg, IL	1,131	Sales and service
Costa Mesa, CA	980	Sales and service
Milano, Italy	753	Sales and service

The Company believes its facilities are well maintained, in good operating condition and generally adequate to meet its needs for the foreseeable future.

Item 3. Legal Proceedings

There are no pending or threatened legal proceedings against the Company believed to be material to the financial position or results of operations of the Company.

Item 4. Submission of Matters to a Vote of Security Holders

No matters were submitted to a vote of the Company's security holders, through solicitation of proxies or otherwise, during the last quarter of the period covered by this report.

PART II

Item 5. Market for the Registrant's Common Stock and Related Stockholder Matters

The Company's common stock trades on The NASDAQ Stock Market under the symbol ALOT. The following table sets forth dividend data and the range of high and low closing prices, as furnished by NASDAQ, for the periods indicated.

	Years Ended January 31,	High	Low	Dividends Per Share
2004				
First Quarter		\$ 3.99	\$ 3.21	\$ 0.04
Second Quarter		\$ 8.68	\$ 3.75	\$ 0.04
Third Quarter		\$16.67	\$ 6.75	\$ 0.04
Fourth Quarter		\$17.82	\$12.80	\$ 0.04
2003				
First Quarter		\$ 4.30	\$ 3.55	\$ 0.04
Second Quarter		\$ 4.45	\$ 3.40	\$ 0.04
Third Quarter		\$ 4.10	\$ 3.10	\$ 0.04
Fourth Quarter		\$ 4.25	\$ 2.99	\$ 0.04

The Company had approximately 352 shareholders of record on March 19, 2004, which does not reflect shareholders with beneficial ownership in shares held in nominee name.

Shareholder Services

Shareholders of Astro-Med, Inc. who desire information about the Company are invited to contact the Investor Relations Department, Astro-Med, Inc., 600 East Greenwich Avenue, West Warwick, RI 02893 or call (401) 828-4000. Visit our Investor Relations website at www.astro-med.com. We make available free of charge on our Internet website our annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934 as soon as reasonably practicable after we electronically file such material with, or furnish it to, the SEC. These filings are also accessible on the SEC's website at <http://www.sec.gov>.

Dividend Policy

The Company began a program of paying annual cash dividends in the second quarter of fiscal 1992. The Company anticipates that it will continue to pay cash dividends on an annual basis. The Company has paid a dividend for 50 consecutive quarters.

Item 6. Selected Financial Data

(Dollars in Thousands, Except Per Share Amounts)

	2004	2003	2002	2001	2000
Results of Operations:					
Net Sales	\$55,781	\$49,165	\$49,391	\$51,688	\$46,143
Net Income (Loss)	\$ 3,217	\$ (1,882)	\$ (233)	\$ 302	\$ 937
Net Income (Loss) per Common Share—Basic	\$ 0.73	\$ (0.44)	\$ (0.05)	\$ 0.07	\$ 0.21
Net Income (Loss) per Common Share—Diluted	\$ 0.66	\$ (0.44)	\$ (0.05)	\$ 0.07	\$ 0.21
Dividends Declared per Common Share	\$ 0.16	\$ 0.16	\$ 0.16	\$ 0.16	\$ 0.16
Financial Condition:					
Working Capital	\$24,499	\$18,825	\$21,455	\$21,908	\$22,453
Total Assets	\$42,065	\$35,210	\$38,404	\$41,059	\$45,385
Long-Term Debt, less Current Maturities	\$ —	\$ —	\$ —	\$ 25	\$ 72
Restructuring and Impairment (Credits) Charges	\$ (15)	\$ 490	\$ —	\$ —	\$ —

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Item 7. *Management's Discussion and Analysis of Financial Condition and Results of Operations*

Overview

Astro-Med is a multi-national enterprise, which designs, develops, manufactures, distributes and services a broad range of products that acquire, store, analyze and present data in multiple formats. The Company organizes its structure around a core set of competencies, including research and development, manufacturing, service, marketing and distribution. It markets and sells its products and services through three business segments including:

Test and Measurement Product Group (T&M) represents a suite of telemetry recorder products sold to the aerospace and defense industries; as well as portable data acquisition recorders, which offer diagnostic and test functions to a wide range of manufacturers including paper, energy, automotive and steel fabrication.

QuickLabel Systems Product Group (QuickLabel) offers hardware, software and media products that create digital images, store the images and produce the images in color or non-color formats on a broad range of media substrates.

Grass-Telefactor Product Group (G-T) centers on diagnostic and monitoring products that, serve the clinical neurophysiology markets as well as a range of biomedical instrumentation products and supplies focused on the life sciences markets.

The Company markets and sells its products and services globally through a diverse distribution structure of sales personnel, manufacturing representatives and dealers that deliver a full complement of branded products and services to customers in our respective markets.

The Company's growth strategy centers on product innovation made possible by research and development initiatives as well as acquisitions that strategically fit into existing core businesses. Research and development activities are funded by the Company at approximately 7% of annual sales.

Fiscal Year (FY) 2004 was a turnaround year for the Company in terms of sales, profits and cash flow. The Company realized double-digit sales growth in both its QuickLabel and Grass-Telefactor product groups as customers in both the domestic and international channels responded positively to the new product introductions. QuickLabel's new 4100Xe and 8100Xe color printers were quickly recognized as effective solutions to product identification; product control (barcode) and product promotion (color) needs. In the Grass-Telefactor Product Group demand for the new Comet EEG and PSG Systems together with new installations and upgrades to the long term monitoring (LTM) epilepsy centers drove sales growth in this product group. Although the sales in the Test & Measurement Product Group were flat to down, in FY 2004, the Company's new long term contracts for its ruggedized cockpit printers from two of the world's foremost aviation manufacturers, AirBus and Boeing, strongly endorse the future of the Company's ruggedized line of printers and accessories.

The Company's continued success in increasing its sales revenues will be dependent on the Company's ability to introduce new and/or enhanced product lines each year. The Company seeks to have approximately 45% of annual sales, excluding media products, generated by products developed or acquired within the past three years.

The Company improved its liquidity position significantly during the year by effectively managing its working capital, generating cash from operations and realizing proceeds from the exercise of employee stock options.

To ensure its continued growth and profitability in FY 2005, the Company will increase its capital investment in: personnel by adding salespersons in each product group; productivity by increasing in-house manufacturing capabilities through the acquisition of new equipment, such as a label press, metal fabrication press and ATE circuit board assembly fixtures; distribution by expanding our global dealer organization; and information technology by providing hardware and software tools that improve the knowledge and efficiency of our employee population.

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Results of Operations

(in thousands)

	2004			2003			2002	
	2004 Sales	Sales as a % of Total	% Change Over Prior Year	2003 Sales	Sales as a % of Total	% Change Over Prior Year	2002 Sales	Sales as a % of Total
T&M	\$11,639	20.9 %	(2.5) %	\$11,943	24.3 %	(0.9) %	\$12,057	24.4 %
QuickLabel	25,290	45.3 %	17.4 %	21,546	43.8 %	3.0 %	20,928	42.4 %
G-T	18,852	33.8 %	20.3 %	15,676	31.9 %	(4.4) %	16,406	33.2 %
Total	\$55,781	100.0 %	13.5 %	\$49,165	100.0 %	(0.5) %	\$49,391	100.0 %

Fiscal 2004 compared to Fiscal 2003

The Company's sales in fiscal 2004 were \$55.8 million, up from the prior year's sales of \$49.2 million. Domestic sales of \$39.5 million grew 9.1% as demand for the Company's hardware and software systems increased 15.6% from last year. This growth was especially strong in the digital printer and biomedical instrumentation product lines. Domestic media and supplies sales rose nominally over the prior year. However, color ribbon and labels sales increased 6.9% from the previous year. Sales through the international channel were especially strong in fiscal 2004 as sales reached \$16.3 million, an increment of 25.4% from last year. The sales increase related to exchange rate fluctuations was 13.1% or \$1.7 million. Unit volume of the Company's hardware and software systems were particularly strong as demand for the data recorders, digital printers and biomedical instrumentation products all posted double digit growth rates in fiscal 2004. International sales of media and supply products also increased during the year with the primary drivers being growth of the Company's color ribbon and label product lines.

Gross profit increased 27.1% to \$23.0 million in fiscal 2004 from \$18.1 million in fiscal 2003. The Company's gross profit margin improved to 41.2% from 36.8%. The increase in gross profit can be attributed primarily to the higher sales volume, product mix, better manufacturing overhead absorption and lower manufacturing costs.

Selling, general and administrative spending (SG&A) increased 5.4% to \$15.7 million from \$14.9 million. The increase in SG&A expenses can be attributed to higher sales commissions and higher incentive compensation costs. Research & Development (R&D) expenses decreased to \$3.7 million in fiscal 2004 from \$4.1 million in fiscal 2003. R&D as a percentage of sales decreased to 6.6% in this fiscal year as compared 8.3% in the prior year. The decrease in R&D spending can be attributed to the workforce reduction that took place in fiscal 2003. At the end of fiscal 2003, the Company implemented an organizational restructuring in an effort to reduce costs and streamline operations. The restructuring included workforce reductions in all areas of the Company and a significant curtailment of its Pennsylvania research facility. The Company eliminated 28 employees or approximately 8% of its workforce. In fiscal 2003, the Company recorded \$490,000 of restructuring and impairment charges. These charges included \$364,000 of severance and related termination benefit costs and a \$126,000 charge to write-down the value of equipment used at the research facility. During fiscal 2004 and 2003, a total of \$349,000 of severance and related termination benefit costs were paid. The remaining \$15,000 of severance and related termination benefits were reversed in fiscal 2004 as certain estimates differed from the actual amounts.

Interest income in fiscal 2004 was \$202,000 up slightly from \$198,000 in fiscal 2003. The increase in interest income during fiscal year 2004 can be attributed to the increase in the portfolio being tempered by lower yields on investments. Other expense, net was \$63,000 as compared to last fiscal year's other income, net of \$136,000. Fiscal 2003 benefited from \$145,000 of favorable foreign exchange gains while fiscal 2004 resulted in a \$2,000 foreign exchange gain.

The Company recorded tax expense of \$0.6 million and \$0.8 million for fiscal 2004 and 2003, respectively. As a result of a review undertaken at January 31, 2003 of our cumulative loss position at that date, management

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concluded that it was appropriate to establish a full valuation allowance for its net deferred tax assets. The fiscal 2004 and 2003 provision includes a full valuation allowance for the Company's deferred tax assets. The fiscal 2004 income tax provision does include the favorable impact of the net operating loss carryforwards and the utilization of certain other deferred tax assets that were previously fully reserved.

The Company reports three segments that mirror the Company's sales product groups (i.e., T&M, QuickLabel and G-T). The Company evaluates segment performance based on the operating segment's profit before corporate and financial administration expenses.

The following table summarizes selected financial information by segment:

(in thousands)	Sales			Segment Operating Profit			Segment Operating Profit %		
	2004	2003	2002	2004	2003	2002	2004	2003	2002
T&M	\$11,639	\$11,943	\$12,057	\$ 839	\$ 1,021	\$ 675	7.2%	8.5%	5.6%
QuickLabel	25,290	21,546	20,928	2,954	114	863	11.7%	0.5%	4.1%
G-T	18,852	15,676	16,406	2,695	506	817	14.3%	3.2%	5.0%
Total	\$55,781	\$49,165	\$49,391	\$6,488	\$ 1,641	\$2,355	11.6%	3.3%	4.8%
Corporate Expenses				2,843	3,037	3,083			
Operating Income (Loss)				3,645	(1,396)	(728)			
Other Income				139	334	436			
Income (Loss) Before Income Taxes				3,784	(1,062)	(292)			
Income Tax Provision (Benefit)				567	820	(59)			
Net Income (Loss)				\$3,217	\$(1,882)	\$ (233)			

The operating results of each segment are summarized as follows:

T&M's sales decreased to \$11.6 million in fiscal 2004 from \$11.9 million in the previous year. T&M domestic sales were 11.0% lower than the prior year as a result of lower portable data recorder and chart paper sales. T&M international sales increased 37.8% as a result of the broader distribution of workstation recorder systems. T&M's segment profit margin declined to 7.2% in fiscal 2004 from 8.5% in the previous year. The decline in T&M's segment profit margin can be attributed to the change in sales mix.

QuickLabel's sales increased to \$25.3 million in fiscal 2004 from \$21.5 million in the previous year. Fiscal 2004 domestic sales rose 17.9% from the previous year as acceptance of the Company's suite of printer systems continued. Color printer sales increased by 40.7% and media sales increased 7.2% during fiscal year 2004. International sales grew 16.5% over the prior year primarily as a result of the favorable impact of the foreign exchange rates and higher media sales. QuickLabel's fiscal 2004 segment profit margin improved to 11.7% up from 0.5% in the previous year. The improvement in segment profit margin is primarily attributed to the higher margins on both printer systems and media and higher volume.

G-T's sales increased to \$18.9 million in fiscal 2004 from \$15.7 million in the previous year. G-T's domestic sales were up 15.4% over the previous year while international sales were up 37.0%. The sales expansion is traceable to demand for the Company's new clinical PSG and EEG product offerings and the higher Long-term Monitoring (LTM) product sales. The G-T's segment operating margin increased to 14.3% in fiscal 2004 from 3.2% in the previous year. The increase in segment profit margin is primarily attributed to higher unit volume in fiscal 2004 and fiscal 2003's one-time charge of \$413,000 related to restructuring and impairment.

Fiscal 2003 compared to Fiscal 2002

The Company's sales in fiscal 2003 were \$49.2 million down from the prior year's sales of \$49.4 million. Domestic sales of \$36.2 million grew by 1.4% over fiscal 2002, while international sales of \$13.0 million were

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lower by 5.6% from the previous year. In the domestic channel hardware and software system sales were down 5.9% as customers deferred capital expenditures purchasing until the last quarter in fiscal 2003. However, domestic media and supply sales were healthy all year increasing by 14.1% from fiscal 2002. The weak European and other economies in our international markets had a negative impact on hardware and software sales as international sales were off by 16.8% from fiscal 2002. Notwithstanding the softness in capital expenditures internationally, media and supply volume remained healthy increasing 11.5% in fiscal 2003.

Gross profit decreased 5.2% to \$18.1 million in fiscal 2003 from \$19.1 million in fiscal 2002. The Company's gross profit margin declined to 36.8% from 38.7%. The decline in gross profit can be attributed primarily to the change in sales mix.

Selling, general and administrative spending (SG&A) declined 7.5% to \$14.9 million from \$16.1 million. The decline in SG&A expenses can be attributed to lower personnel costs, lower advertising expenses, lower commissions and the elimination of goodwill amortization. Research & Development (R&D) expenses increased to \$4.1 million in fiscal 2003 from \$3.7 million in fiscal 2002. R&D as a percentage of sales increased to 8.3% in this fiscal year as compared 7.6% in the prior year.

In fiscal year 2003, the Company implemented an organizational restructuring in an effort to reduce costs and streamline operations. The restructuring included workforce reductions in all areas of the Company and a significant curtailment of its Pennsylvania research facility. The Company eliminated 28 employees or approximately 8% of its workforce. In fiscal 2003, the Company recorded \$490,000 of restructuring and impairment charges. These charges included \$364,000 of severance and related termination benefit costs and a \$126,000 charge to write-down the value of equipment used at the research facility. At January 31, 2003, \$336,000 of severance and related termination benefit costs were accrued.

Interest and dividend income declined in fiscal 2003 to \$198,000 from \$248,000 in fiscal 2002. The decrease is due to lower yields on investments. Other income, net for fiscal 2003 was \$136,000 as compared to fiscal 2003 other income, net of \$188,000.

The Company recorded tax expense of \$0.8 million for fiscal 2003. This provision was primarily the result of providing a full valuation allowance for the Company's deferred tax assets.

The Company reports three segments that mirror the Company's sales product groups (i.e., T&M, QuickLabel and G-T). The Company evaluates segment performance based on the operating segment's profit before corporate and financial administration expenses.

T&M's sales decreased to \$11.9 million in fiscal 2003 from \$12.1 million in the previous year. Both T&M's domestic and international sales were 1% lower than the prior year. T&M's segment profit margin improved to 8.5% in fiscal 2003 from 5.6% in the previous year. The improvement in T&M's margin can be attributed to a favorable change in sales mix due to sales increases in T&M's portable recorder and cockpit printers. In addition, T&M's margins improved as a result of lower materials costs resulting from bringing the production of certain components in-house.

QuickLabel's sales increased to \$21.6 million in fiscal 2003 from \$20.9 million in the previous year. Fiscal 2003 domestic sales were 2.3% higher than the previous year while international sales rose 4.3% over the previous year. QuickLabels hardware and software system sales declined by 18.9%, while media sales increased 16.6%. QuickLabel's fiscal 2003 segment profit margin declined to 0.5% down from 4.1% in the previous year. The decline in margin is primarily attributed to the change in sales mix. In addition, QuickLabel's fiscal 2003 expenses include a restructuring charge of \$30,000.

G-T's sales decreased to \$15.7 million in fiscal 2003 from \$16.4 million in the previous year. The decline in G-T's sales is attributed to a 23.3% decrease in G-T international sales. Domestic sales were up 1.1% over the

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previous year. The G-T's segment operating margin declined to 3.2% in fiscal 2003 from 5.0% in the previous year. The decline in margin is primarily attributed to the \$413,000 restructuring and impairment charge incurred in fiscal 2003.

Liquidity and Capital Resources

The Company expects to finance its future working capital needs, capital expenditures and acquisition requirements through internal funds. To the extent the Company's capital and liquidity requirements are not satisfied internally, the Company may utilize a \$3.5 million unsecured bank line of credit, all of which is currently available. Borrowings under this line of credit bear interest at the bank's prime rate.

The Company's Statements of Cash Flows for the three years ending January 31, 2004, 2003 and 2002 are included on page 29. Net cash flow provided by operating activities in fiscal year 2004 and 2003 were \$4.4 million and \$2.7 million, respectively. The increase in net cash flow from operations in fiscal 2004 is attributed primarily to the positive cash flow generated from the net income in fiscal 2004 versus a net loss in fiscal 2003. The Company's cash collection cycle increased to 57 days sales outstanding from the prior year's 53 days due to a slower collection cycle from the Company's international customers. The Company's inventory turns improved to 3.0 turns versus 2.8 turns in the prior year. Working capital balances at January 31, 2004 were \$24.5 million, a 30% increase from the \$18.8 million at January 31, 2003. The composition of fiscal 2004 year-end working capital balance includes cash and marketable securities of \$12.7 million as compared to \$7.3 million of cash and marketable securities at the end of last year. The cash and marketable securities balance increased as a result of the positive cash flow from operations and the \$2.6 million of proceeds received from the exercise of employee stock options. See financing activities discussion below for the tax impact on the exercise of stock options.

Net cash flow used by investing activities was \$4.3 million and \$1.3 in fiscal 2004 and 2003, respectively. Net cash flow provided by investing activities in fiscal 2002 was \$1.2 million. The change in the cash flow in investing activities in 2004 and 2003 versus 2002 is attributed to the fact the Company invested its excess cash flow in investment securities in fiscal 2004 and 2003; whereas, in 2002 the Company liquidated certain securities available for sale to fund its working capital requirements. Capital expenditures were \$0.7 million, \$0.6 million and \$0.9 million in fiscal 2004, 2003 and 2002, respectively.

Net cash flow provided by financing activities was \$1.7 million in fiscal 2004, versus net cash flow used in financing activities of \$0.7 million in fiscal 2003 and fiscal 2002, respectively. The significant increase in cash flow from financing activities can be attributed to the \$2.6 million of proceeds from the exercise of employee stock options. The majority of the stock acquired upon exercise of employee stock options was sold resulting in disqualified dispositions for tax purposes. Disqualified dispositions of stock acquired upon exercise of employee stock options provide the Company a tax benefit that is treated differently for book and tax purposes. For book purposes, generally accepted accounting principles require that the tax benefit associated with the disqualified dispositions be recorded in Additional Paid-in Capital (APIC) in Shareholders' Equity. For tax purposes, the disqualified dispositions are valid expense deductions that lower the Company's current income tax payable. At January 31, 2004, the Company had a tax benefit relating to disqualified dispositions of stock acquired upon exercise of employee stock options equal to approximately \$1.5 million (\$3.8 million pretax). For tax purposes, this amount will be used to offset current and future income taxes payable. For book purposes, \$0.1 million of the tax benefit was recognized in APIC. The other \$1.4 million of the tax benefit was recognized in APIC with a full valuation allowance.

Dividends paid for the three-years ended fiscal 2004, 2003, and 2002 were \$0.7 million in each year. The Company's annual dividend per share was \$0.16 in all three years. In fiscal 2004, the Company repurchased common stock at a cost of \$0.2 million. Since the inception of the stock buy back program in fiscal 1997, the Company has repurchased 939,624 shares of its common stock. At January 31, 2004, the Company has Board of Directors' authorization to purchase an additional 218,200 shares of the Company's common stock in the future.

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Contractual Obligations, Commitments and Contingencies

The Company has a contingent obligation relating to the Telefactor acquisition that requires the Company to pay additional consideration to the sellers if certain sales amounts are achieved during the seventy-two months following the closing of the transaction. The purchase and sales agreement contains a clause which will require the Company to pay additional purchase price of up to \$3,000,000 if certain sales levels are achieved. The earnout provision is effective over a period of 72 months and expires in December of 2005. At January 31, 2004, \$25,923 of additional consideration was owed to the sellers.

A summary of the Company's contractual obligations and commitments as of January 31, 2004 is as follows:

<u>In Millions</u>	<u>Payment Due</u>		
	<u>With in 1 Year</u>	<u>1-3 Years</u>	<u>Thereafter</u>
Operating Leases	\$ 0.1	\$ 0.1	\$ —
Purchase Obligations	\$ 2.7	—	—
Total	\$ 2.8	\$ 0.1	\$ —

Purchase obligations include amounts committed under legally enforceable contracts or purchase orders for goods and services with defined terms as to price, quantity, delivery and termination liability.

The Company is subject to contingencies, including legal proceedings and claims arising out of its businesses that cover a wide range of matters, including, among others, contract and employment claims, workers compensation claims, product liability, warranty and modification, adjustment or replacement of component parts of units sold.

The Company provides accruals for direct costs associated with the estimated resolution of contingencies at the earliest date at which it is deemed probable that a liability has been incurred and the amount of such liability can be reasonably estimated. Costs accrued have been estimated and are based upon an analysis of potential results, assuming a combination of litigation and settlement strategies and outcomes. While it is impossible to ascertain the ultimate legal and financial liability with respect to contingent liabilities, including lawsuits, the Company believes that the aggregate amount of such liabilities, if any, in excess of amounts provided or covered by insurance, will not have a material adverse effect on the consolidated financial position or results of operations of the Company. It is possible, however, that future results of operations for any particular future period could be materially affected by changes in our assumptions or strategies related to these contingencies or changes out of the Company's control.

Critical Accounting Policies

The Company's discussion and analysis of its financial condition and results of operations are based upon the Company's Consolidated Financial Statements, which have been prepared in accordance with accounting principles generally accepted in the United States. (See the Notes to the Consolidated Financial Statements included elsewhere herein.) Certain of the Company's accounting policies require the application of judgment in selecting the appropriate assumptions for calculating financial estimates. By their nature, these judgments are subject to an inherent degree of uncertainty. The Company periodically evaluates the judgments and estimates used for its critical accounting policies to ensure that such judgments and estimates are reasonable for its interim and year-end reporting requirements. These judgments and estimates are based on the Company's historical experience, current trends and information available from other sources, as appropriate. If different conditions result from those assumptions used in the Company's judgments, the results could be materially different from the Company's estimates. The Company's critical accounting policies include:

Revenue Recognition: The majority of the Company's product sales are recorded at the time of shipment and when persuasive evidence of an arrangement exists, the seller's price to the buyer is fixed or determinable

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and collectibility is reasonably assured. Provisions are made at the time the related revenue is recognized for the cost of any installation or training obligations. When a sale arrangement involves training or installation the deliverables in the arrangement are evaluated to determine whether they represent separate units of accounting. This evaluation occurs at inception of the arrangement and as each item in the arrangement is delivered. The total fee from the arrangement is allocated to each unit of accounting based on its relative fair value. Fair value for each element is established generally based on the sales price charged when the same or similar element is sold separately. Revenue is recognized when revenue recognition criteria for each unit of accounting are met. When other significant obligations remain after products are delivered, revenue is recognized only after such obligations are fulfilled.

Warranty Claims and Bad Debts: Provisions for the estimated costs for future product warranty claims and bad debts are recorded in cost of sales and selling, general and administrative expense, respectively, at the time a sale is recorded. The amounts recorded are generally based upon historically derived percentages while also factoring in any new business conditions that might impact the historical analysis such as new product introduction for warranty and bankruptcies of particular customers for bad debts. The Company also periodically evaluates the adequacy of its reserves for warranty and bad debts recorded in its consolidated balance sheet as a further test to ensure the adequacy of the recorded provisions. Warranty claims can extend far into the future and bad debt analysis often involves subjective analysis of a particular customer's ability to pay. As a result, significant judgment is required by the Company in determining the appropriate amounts to record and such judgments may prove to be incorrect in the future. The Company believes that its procedures for estimating such amounts are reasonable and historically have not resulted in material adjustments in subsequent periods when the estimates are adjusted to the actual amounts.

Customer Returns: Customer returns are recorded on an actual basis throughout the year and also include an estimate at the end of each reporting period for future customer returns related to sales recorded prior to the end of the period. The Company generally estimates customer returns based upon its historical experience while making adjustments for any changes in business conditions.

Inventories: Inventories are stated at the lower of cost (first-in, first-out) or market. The Company records provisions to write-down obsolete and excess inventory to its estimated net realizable value. The process for evaluating obsolete and excess inventory consists of the Company analyzing the inventory supply on hand and estimating the net realizable value of the inventory based on historical experience, current business conditions and anticipated future sales. The Company believes that its procedures for estimating such amounts are reasonable and historically have not resulted in material adjustments in subsequent periods when the estimates are adjusted to the actual.

Income taxes: The Company accounts for income taxes in accordance with Statement of Financial Accounting Standards (SFAS) No. 109, Accounting for Income Taxes. This SFAS requires that deferred income taxes be determined based on estimated future tax effects of differences between the tax and book bases of assets and liabilities considering the provisions of enacted tax laws. The Company has historically had prepaid income tax assets due principally to the unfavorable tax consequences of recording expenses for required book reserves for such things as, bad debts, inventory valuation, and warranty that cannot be deducted for income tax purposes until such expenses are actually paid. The Company's deferred tax liabilities consist primarily of favorable tax consequences associated with accelerated depreciation methods for tax purposes. SFAS No. 109 requires that a valuation allowance be established when it is "more likely than not" that all or a portion of deferred tax assets will not be realized. A review of all available positive and negative evidence must be considered, including the Company's performance, the market environment in which the Company operates, length of carryforwards periods, existing sales backlog and future sales projections. The Company had previously provided valuation allowances only for future tax benefits resulting from certain foreign losses. However, where there are cumulative losses in recent years, SFAS 109 creates a strong presumption that a valuation allowance is needed. This presumption can be overcome in very limited circumstances. As a result of our cumulative loss position at January 31, 2003 and the increased uncertainty relative to the timing of profitability in future periods at that point

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in time, the Company concluded that it was appropriate to establish a valuation allowance for our entire net deferred tax asset. The Company expects to record a full valuation allowance on future tax benefits until we can sustain an appropriate level of profitability and until such time, the Company would not expect to recognize any significant tax benefits in our future results of operations, except as those benefits are realized on the tax return.

Long-Lived Asset and Goodwill: The impairment of Long-lived assets to be held and used are reviewed for impairment in accordance with SFAS No. 144 “Accounting for the Impairment or Disposal of Long-Lived Assets” whenever events or changes in circumstances indicate that the carrying amount of such assets may not be recoverable. Determination of recoverability is based on an estimate of undiscounted future cash flows resulting from the use of the asset and its eventual disposition. Measurement of an impairment loss for long-lived assets that management expects to hold and use is based on the fair value of the asset. Goodwill impairment reviews are performed in accordance with the provisions of SFAS No. 142, “Goodwill and Other Intangible Assets”. Management evaluates the recoverability of goodwill annually, or more frequently if events or changes in circumstances, such as declines in sales, earnings or cash flows, or material adverse changes in the business climate, indicate that the carrying value of an asset might be impaired. Goodwill is considered to be impaired when the net book value of a segment exceeds its estimated fair value. Fair values are established primarily using a discounted cash flow methodology. The determination of discounted cash flows is based on the long-range planning forecast.

New Accounting Pronouncements

In January 2003 Financial Accounting Standards Board (FASB) Interpretation No. 46, “Consolidation of Variable Interest Entities” was issued. This interpretation requires a company to consolidate variable interest entities (“VIE”) if the enterprise is a primary beneficiary (holds a majority of the variable interest) of the VIE and the VIE has specific characteristics. It also requires additional disclosures for parties involved with VIEs. In October 2003, the FASB deferred the effective date of this interpretation for all VIEs to the first reporting period after December 15, 2003. The adoption of this interpretation did not have a material impact on the Company’s consolidated financial position, results of operations or cash flows.

In April 2003, SFAS No. 149, “Amendment of Statement 133 on Derivative Instruments and Hedging Activities” was issued. The standard amends and clarifies financial reporting for derivative instruments and for hedging activities accounted for under SFAS No. 133 and was effective for contracts entered into or modified, and for hedges designated, after June 30, 2003. Adoption of the standard did not have a material impact on the Company’s consolidated financial position, results of operations or cash flows.

In May 2003, SFAS No. 150, “Accounting for Certain Instruments with Characteristics of Both Liabilities and Equity” was issued. The standard establishes how an issuer classifies and measures certain freestanding financial instruments with characteristics of liabilities and equity and requires that such instruments be classified as liabilities. The standard was effective for financial instruments entered into or modified after May 31, 2003 and was otherwise effective at the beginning of the first interim period beginning after June 15, 2003. The adoption of the standard did not have a material impact on the Company’s consolidated financial position, results of operations or cash flows.

In May 2003 the Emerging Issues Task Force reached a consensus on Issue No. 00-21, “Revenue Arrangements with Multiple Deliverables” (EITF 00-21) which became effective for revenue arrangements entered into in the third quarter of 2003. In an arrangement with multiple deliverables, EITF 00-21 provides guidance to determine (a) how the arrangement consideration should be measured, (b) whether the arrangement should be divided into separate units of accounting, and (c) how the arrangement consideration should be allocated among the separate units of accounting. The Company adopted EITF 00-21 in the third quarter. The adoption of the standard did not have a material impact on the Company’s consolidated financial position, results of operations or cash flows.

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Item 7A. Quantitative and Qualitative Disclosures about Market Risk

Foreign Exchange Risk

The Company's financial results are affected by changes in foreign currency exchange rates or weak economic conditions in the foreign markets in which products are sold. The Company's primary currency exposures are European Common Currency (Euro), British Pound, and Canadian Dollar. At January 31, 2004, the Company's investment in foreign assets was \$1.6 million. An overall unfavorable change in foreign exchange rates of 10% would have resulted in an additional net loss of approximately \$0.1 million and a \$0.3 million reduction in shareholders' equity as a result of the impact on the cumulative translation adjustment.

The Company, on occasion, utilizes foreign exchange option contracts to minimize its exposure associated with unfavorable changes in foreign exchange rates on certain foreign denominated receivables. At January 31, 2004, the Company did not have any open contracts. The functional currencies of the Company's foreign affiliates are their respective local operating currencies, which are translated for consolidated financial reporting purposes into U.S. dollars.

Item 8. Financial Statements and Supplementary Data

The consolidated financial statements required under this item are submitted as a separate section of this report on the pages indicated at Item 15(a)(1). The supplementary data regarding annual results of operations is set forth in the following table.

QUARTERLY FINANCIAL DATA (Unaudited)
(Dollars in Thousands, Except Per Share Amounts)

	Quarters Ended			
	May 3, 2003	August 2, 2003	November 1, 2003	January 31, 2004
Net Sales	\$13,214	\$14,023	\$ 14,386	\$ 14,158
Gross Profit	\$ 5,050	\$ 5,816	\$ 5,926	\$ 6,197
Net Income	\$ 506	\$ 810	\$ 901	\$ 1,000
Net Income Per Common Share—Basic	\$ 0.12	\$ 0.19	\$ 0.20	\$ 0.21
Net Income Per Common Share—Diluted	\$ 0.12	\$ 0.18	\$ 0.17	\$ 0.18
	May 4, 2002	August 3, 2002	November 2, 2002	January 31, 2003*
Net Sales	\$11,438	\$12,970	\$ 11,789	\$ 12,968
Gross Profit	\$ 3,808	\$ 4,856	\$ 4,390	\$ 5,031
Net Income (Loss)	\$ (632)	\$ 156	\$ (311)	\$ (1,095)
Net Income (Loss) Per Common Share—Basic and Diluted	\$ (0.15)	\$ 0.04	\$ (0.07)	\$ (0.26)

* During the fourth quarter of January 31, 2003, the Company incurred a restructuring charge of \$490,000 and a deferred tax asset valuation charge of \$1.3 million.

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure

None

Item 9A. Controls and Procedures

As required by Rule 13a-15 under the Exchange Act of 1934, the Company carried out an evaluation of the effectiveness of the design and operation of the Company's disclosure controls and procedures as of the end of the period covered by this report. This evaluation was carried out under the supervision and with the participation

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of the Company's management, including the Company's Chairman of the Board and Chief Executive Officer and the Company's Chief Financial Officer. Based upon that evaluation, the Chief Executive Officer and the Chief Financial Officer concluded that the Company's disclosure controls and procedures are effective as of the end of the period covered by this report.

There have been no significant changes in the Company's internal control over financial reporting during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to affect, the Company's internal control over financial reporting.

PART III

Item 10. *Directors and Executive Officers of the Registrant*

The response to this item is incorporated by reference to the Company's definitive proxy statement for the 2004 annual meeting of shareholders.

The following is a list of the names and ages of, and the positions and offices presently held by, all executive officers of the Company. All officers serve at the pleasure of the Board of Directors.

<u>Name</u>	<u>Age</u>	<u>Position</u>
Albert W. Ondis	78	Chairman, Chief Executive Officer and Director
Everett V. Pizzuti	67	President, Chief Operating Officer and Director
Joseph P. O'Connell	60	Vice President and Treasurer, Chief Financial Officer
John B. Chatten	76	President, Grass—Telefactor Product Group
Elias G. Deeb	61	Vice President—Media Products
Michael J. Sullivan	53	Vice President and Chief Technology Officer
Stephen M. Petrarca	41	Vice President—Instrument Manufacturing
Michael F. Silveira	38	Corporate Controller

All of the persons named above have held the positions identified since January 31, 1985, except as indicated below.

Mr. Ondis has been a Director and Chief Executive Officer since 1969. He was previously President and the Chief Financial Officer (Treasurer) of the Company from 1969 to 1985.

Mr. Pizzuti was previously a Vice President of the Company functioning as Chief Operating Officer since 1971.

Mr. O'Connell joined the Company in 1996. He previously held senior financial management positions with Cherry Tree Products Inc., IBI Corporation and Dennison Manufacturing Company. Mr. O'Connell is also Assistant Secretary of the Company.

Mr. Chatten joined the Company in December 1999 as President of Grass-Telefactor Product Group. Prior to that, Mr. Chatten was founder and President of Telefactor Corporation which was acquired by Astro-Med in December 1999.

Mr. Deeb has held the position identified since 1987. In 1985, he was named General Manager—Media Products after having been Vice President and General Manager since 1981 of a business sold by the Company in 1984.

Mr. Sullivan was appointed Vice President and Chief Technology Officer in 2000. He is an electronic engineer and has been with the Company for eighteen years.

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Mr. Petrarca was appointed Vice President of Instrument Manufacturing in November 1998. He has previously held positions as General Manager of Manufacturing, Manager of Grass Operations and Manager of Grass Sales. He has been with the Company since 1980.

Mr. Silveira joined the Company in 2000. He previously held financial management positions with Textron Inc., most recently serving in the Industrial Products, Mergers & Acquisitions group and with KPMG Peat Marwick LLP. He is a certified public accountant.

Code of Ethics

The Company has adopted a Code of Ethics which applies to all directors, officers and employees of the Company, including the Chief Executive Officer (“CEO”), Chief Operating Officer (“COO”), Chief Financial Officer (“CFO”) (who is both the principal financial and accounting officer) and Controller, as supplemented by a Code of Ethical Conduct for the Chief Executive Officer and Senior Financial Officers, which meets the requirements of a “code of ethics” as defined in Item 406 of Regulation S-K. The Company will provide a copy of the Codes to shareholders, without charge, upon request directed to the Investor Relations Contact listed on the Company’s website, www.astromed.com, under the headings “Investor Relations – Corporate Governance”. The Company intends to post the Codes on the Company’s website under “Investor Relations – Corporate Governance” and to disclose any amendment to, or waiver of, a provision of the Codes for the CEO, COO, CFO, Controller or persons performing similar functions by posting such information on its website.

Item 11. Executive Compensation

The response to this item is incorporated by reference to the Company’s definitive proxy statement for the 2004 annual meeting of shareholders.

Item 12. Security Ownership of Certain Beneficial Owners and Management

The response to this item is incorporated by reference to the Company’s definitive proxy statement for the 2004 annual meeting of shareholders.

Equity Compensation Plan Information

The following table sets forth information about the Company’s equity compensation plans as of January 31, 2004:

<u>Plan Category</u>	<u>Number of Securities to be Issued Upon Exercise of Outstanding Options, Warrants and Rights</u>	<u>Weighted-Average Exercise Price of Outstanding Options, Warrants and Rights</u>	<u>Number of Securities Remaining Available for Future Issuances Under Equity Compensation Plans</u>
Equity Compensation Plans Approved by Security Holders	1,297,850(1)	\$ 6.13	858,350(2)
Equity Compensation Plans Not Approved by Security Holders	—	N/A	—
Total	1,297,850(1)	\$ 6.13	858,350(2)

- (1) Includes 642,950 shares issuable upon exercise of outstanding options granted under the Company’s incentive stock option plans and 630,900 shares issuable upon exercise of outstanding options granted under the Company’s non-qualified stock option plans under which options may be granted to officers and key employees and 24,000 shares issuable upon exercise of outstanding stock options granted under the Astro-Med, Inc. Non-Employee Director Stock Option Plan.
- (2) Includes 400,050 shares under the Astro-Med, Inc. 1997 Incentive Stock Option Plan, 452,300 shares under the Astro-Med, Inc. 1998 Non-Qualified Stock Option Plan and 6,000 shares reserved for issuance under the Astro-Med, Inc. Non-Employee Director Stock Option Plan.

Additional information regarding these equity compensation plans is contained in Note 5 to the Company’s Consolidated Financial Statements included in Item 15 hereto.

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Item 13. *Certain Relationships and Related Transactions*

The response to this item is incorporated by reference to the Company's definitive proxy statement for the 2004 annual meeting of shareholders.

Item 14. *Principal Accountant Fees And Services*

The information required by this item is incorporated herein by reference to the Company's definitive proxy statement for the 2004 annual meeting of shareholders.

PART IV

Item 15. *Exhibits, Financial Statement Schedules and Reports on Form 8-K*

(a)(1) *Financial Statements:*

The following consolidated financial statements of Astro-Med, Inc. and subsidiaries are incorporated by reference in Item 8:

	Page
Report of Independent Auditors	24-25
Consolidated Balance Sheets as of January 31, 2004 and 2003	26
Consolidated Statements of Operations—Years Ended January 31, 2004, 2003 and 2002	27
Consolidated Statements of Comprehensive Income (Loss) and Changes in Shareholders' Equity—Years Ended January 31, 2004, 2003, and 2002	28
Consolidated Statements of Cash Flows—Years Ended January 31, 2004, 2003, and 2002	29
Notes to Consolidated Financial Statements	30-42

(a)(2) *Financial Statement Schedules:*

Schedule II—Valuation and Qualifying Accounts and Reserves—Years Ended January 31, 2004, 2003, and 2002	43
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All other schedules for which provision is made in the applicable accounting regulations of the Securities and Exchange Commission are not required under the related instructions or are inapplicable, and therefore, have been omitted.

(a)(3) *Exhibits:*

Exhibit Number	
(3A)	Articles of Incorporation of the Company and all amendments thereto (filed as Exhibit No. 3A to the Company's report on Form 10-Q for the quarter ended August 1, 1992 and by this reference incorporated herein).
(3B)	By-laws of the Company and all amendments thereto.
(4)	Specimen form of common stock certificate of the Company (filed as Exhibit No. 4 to the Company's report on Form 10-K for the year ended January 31, 1985 and by this reference incorporated herein).
(10.1)	Astro-Med, Inc. 1989 Non-Qualified Stock Option Plan, as amended, filed as Exhibit 4.3 to Registration Statement on Form S-8, Registration No. 333-32317 and incorporated by reference herein. (a)

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<u>Exhibit Number</u>	
(10.2)	Astro-Med, Inc. 1989 Incentive Stock Option Plan, as amended, filed as Exhibit 28 to Registration Statement on Form S-8, Registration No. 333-43700, and incorporated by reference herein. (a)
(10.3)	Astro-Med, Inc. 1993 Incentive Stock Option Plan filed as Exhibit 4.3 to Registration Statement on Form S-8, Registration No. 333-24127, and incorporated by reference herein. (a)
(10.4)	Astro-Med, Inc. Non-Employee Director Stock Option Plan filed as Exhibit 4.3 to Registration Statement on Form S-8, Registration No. 333-24123, and incorporated by reference herein. (a)
(10.5)	Astro-Med, Inc. 1997 Incentive Stock Option Plan, as amended, filed as Exhibit 4.3 to Registration Statements on Form S-8, Registration Nos. 333-32315, 333-93565 and 333-44414, and incorporated by reference herein. (a)
(10.6)	Astro-Med, Inc. 1998 Non-Qualified Stock Option Plan, as amended, filed as Exhibit 4.3 to Registration Statement on Form S-8, Registration Nos. 333-62431 and 333-63526, and incorporated by reference herein.
(10.7)	Employment Agreement between Astro-Med, Inc. and John B. Chatten dated as of December 14, 1999(a).
(10.8)	Astro-Med, Inc. Management Bonus Plan (Group III) (filed as Exhibit 10.8 to the Company's Annual Report on Form 10-K for the year ended January 31, 2003 and by this reference incorporated herein. (a)
(21)	List of Subsidiaries of the Company.
(23)	Consent of Independent Auditors. Explanation of Absence of Current Written Consent by Arthur Andersen LLP.
(23.1)	Consent of Independent Auditors.
(31.1)	Certification of Chief Executive Officer Pursuant to Rule 13a-14(a).
(31.2)	Certification of Chief Financial Officer Pursuant to Rule 13a-14(a).
(32.1)	Certification of Chief Executive Officer Pursuant to Rule 13a-14(b) and 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
(32.2)	Certification of Chief Financial Officer Pursuant to Rule 13a-14(b) and 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

(a) Management contract or compensatory plan or arrangement.

(b) *Reports on Form 8-K:*

On November 18, 2003, the Company filed a Current Report on Form 8-K announcing the third quarter consolidated earnings.

On December 18, 2003, the Company filed a Current Report on Form 8-K reporting under Item 9. Regulation FD Disclosure regarding Albert W. Ondis, Chief Executive Officer, of Astro-Med, Inc., (ALOT) posted remarks concerning the Company's current stock price and recently issued Provident Equity Research Report on Yahoo's message board.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

ASTRO-MED, INC.
(Registrant)

Date: April 9, 2004

By: /s/ ALBERT W. ONDIS

(Albert W. Ondis, Chairman)

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the date indicated.

<u>Name</u>	<u>Title</u>	<u>Date</u>
/s/ ALBERT W. ONDIS _____ Albert W. Ondis	Chairman and Director (Principal Executive Officer)	April 9, 2004
/s/ EVERETT V. PIZZUTI _____ Everett V. Pizzuti	President and Director (Principal Operating Officer)	April 9, 2004
/s/ JOSEPH P. O'CONNELL _____ Joseph P. O'Connell	Vice President and Treasurer (Principal Financial Officer)	April 9, 2004
/s/ MICHAEL F. SILVEIRA _____ Michael F. Silveira	Controller (Principal Accounting Officer)	April 9, 2004
/s/ JACQUES V. HOPKINS _____ Jacques V. Hopkins	Director	April 9, 2004

REPORT OF INDEPENDENT AUDITORS

To the Shareholders of
Astro-Med, Inc.

We have audited the accompanying consolidated balance sheets of Astro-Med, Inc. (the “Company”) as of January 31, 2004 and 2003, and the related consolidated statements of operations, comprehensive income (loss) and changes in shareholders’ equity and cash flows for the years then ended. Our audit also included the financial statement schedule for those years listed in the Index at Item 15(a). These financial statements and schedule are the responsibility of the Company’s management. Our responsibility is to express an opinion on these financial statements and schedule based on our audit. The consolidated financial statements of the Company for the year ended January 31, 2002 were audited by other auditors who have ceased operations and whose report dated March 15, 2002, expressed an unqualified opinion on those statements before the revisions described in Note 1.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, financial statements referred to above present fairly, in all material respects, the consolidated financial position of Astro-Med, Inc. at January 31, 2004 and 2003, and the consolidated results of its operations and its cash flows for the years then ended, in conformity with accounting principles generally accepted in the United States. Also, in our opinion, the related financial statement schedule for those years, when considered in relation to the basic financial statements taken as a whole, presents fairly in all material respects the information set forth therein.

As discussed in Note 1 to the consolidated financial statements, effective February 1, 2002, the Company adopted Statement of Financial Accounting Standards No. 142, “Goodwill and Other Intangible Assets.”

As discussed above, the financial statements of Astro-Med, Inc. for the year ended January 31, 2002 were audited by other auditors who have ceased operations. As described in Note 1, these financial statements have been revised to include the transitional disclosures required by Statement of Financial Accounting Standards No. 142, “Goodwill and Other Intangible Assets”, which was adopted by the Company as of February 1, 2002. Our audit procedures with respect to the disclosures in Note 1 with respect to 2002 included (a) agreeing the previously reported net loss to the previously issued financial statements and the adjustments to reported net loss representing amortization expense (including any related tax effects) recognized in those periods related to goodwill to the Company’s underlying records obtained from management, and (b) testing the mathematical accuracy of the reconciliation of adjusted net loss to reported net loss, and the related loss per share amounts. In our opinion, the disclosures for 2002 in Note 1 are appropriate. However, we were not engaged to audit, review, or apply any procedures to the 2002 financial statements of the Company other than with respect to such disclosures and, accordingly, we do not express an opinion or any other form of assurance on the 2002 financial statements taken as a whole.

ERNST & YOUNG LLP

Providence, Rhode Island
March 12, 2004

REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

To the Shareholders of Astro-Med, Inc.:

We have audited the accompanying consolidated balance sheets of Astro-Med, Inc. (a Rhode Island Corporation) and subsidiaries as of January 31, 2002 and 2001, and the related consolidated statements of income, comprehensive income and changes in shareholders' equity and cash flows for each of the three years in the period ended January 31, 2002. These financial statements and schedule referred to below are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedule based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Astro-Med, Inc. and subsidiaries as of January 31, 2002 and 2001, and the results of their operations and their cash flows for each of the three years in the period ended January 31, 2002, in conformity with accounting principles generally accepted in the United States.

Our audits were made for the purpose of forming an opinion on the basic financial statements taken as a whole. The schedule listed in the index at Item 14(a)(2) is presented for purposes of complying with the Securities and Exchange Commission's rules and is not part of the basic financial statements. This schedule has been subjected to the auditing procedures applied in the audits of the basic financial statements and, in our opinion, fairly states in all material respects the financial data required to be set forth therein in relation to the basic financial statements taken as a whole.

ARTHUR ANDERSEN LLP

Boston, Massachusetts
March 15, 2002

Note: This report of Independent Certified Public Accountants is a copy of a previously issued Arthur Andersen LLP ("Andersen") report and has not been reissued by Andersen. The inclusion of this previously issued Andersen report is made pursuant to Section 2.02 (e) of regulation S-X. Note that this previously issued Andersen report includes references to certain fiscal years which are not required to be presented in the accompanying consolidated financial statements as of and for the year ended January 31, 2002.

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ASTRO-MED, INC.
CONSOLIDATED BALANCE SHEETS
As of January 31, 2004 and 2003

<u>ASSETS</u>	<u>2004</u>	<u>2003</u>
CURRENT ASSETS		
Cash and Cash Equivalents	\$ 4,998,643	\$ 3,217,035
Securities Available for Sale (Note 2)	7,678,684	4,118,991
Accounts Receivable, net of reserves \$367,194 and \$366,700, respectively	9,814,784	8,347,375
Inventories (Note 3)	9,110,167	8,900,463
Prepaid Expenses and Other Current Assets (Note 6)	414,833	370,342
	<u>32,017,111</u>	<u>24,954,206</u>
PROPERTY, PLANT AND EQUIPMENT		
Land and Improvements	401,566	401,566
Buildings and Improvements	7,522,092	7,415,860
Machinery and Equipment (Note 11)	17,243,103	16,424,422
	<u>25,166,761</u>	<u>24,241,848</u>
Less Accumulated Depreciation	(18,042,022)	(16,891,169)
	<u>7,124,739</u>	<u>7,350,679</u>
OTHER ASSETS		
Goodwill (Notes 1 and 10)	2,336,721	2,310,798
Amounts Due from Officers	480,314	480,314
Other	106,072	113,881
	<u>2,923,107</u>	<u>2,904,993</u>
	<u>\$ 42,064,957</u>	<u>\$ 35,209,878</u>
LIABILITIES AND SHAREHOLDERS' EQUITY		
CURRENT LIABILITIES		
Accounts Payable	\$ 2,156,896	\$ 2,423,260
Accrued Compensation (Note 11)	2,509,434	1,768,777
Accrued Expenses (Note 12)	2,817,118	1,937,124
Income Taxes Payable	34,380	—
	<u>7,517,828</u>	<u>6,129,161</u>
DEFERRED INCOME TAXES (Note 6)	—	—
COMMITMENTS AND CONTINGENCIES (Notes 7, 10, and 13)		
SHAREHOLDERS' EQUITY (Note 5)		
Preferred Stock, \$10 Par Value, Authorized 100,000 Shares, Issued None	—	—
Common Stock, \$0.05 Par Value, Authorized 13,000,000 Shares, Issued 5,716,061 and 5,168,367, Shares, respectively	285,803	258,418
Additional Paid-in Capital	8,336,806	5,647,568
Retained Earnings	31,703,077	29,190,013
Treasury Stock, at Cost, 969,695 and 897,895 Shares, respectively	(6,095,755)	(5,860,609)
Accumulated Other Comprehensive Income (Loss)	317,198	(154,673)
	<u>34,547,129</u>	<u>29,080,717</u>
	<u>\$ 42,064,957</u>	<u>\$ 35,209,878</u>

The accompanying notes are an integral part of these financial statements.

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ASTRO-MED, INC.
CONSOLIDATED STATEMENTS OF OPERATIONS
Years Ended January 31, 2004, 2003 and 2002

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Net Sales	\$55,780,636	\$49,164,832	\$49,390,937
Cost of Sales	32,791,446	31,079,350	30,284,573
Gross Profit	22,989,190	18,085,482	19,106,364
Costs and Expenses:			
Selling, General and Administrative	15,673,388	14,910,990	16,090,402
Research and Development	3,685,838	4,079,783	3,743,516
Restructuring and Impairment (Credits) Charges (Note 11)	(15,014)	490,225	—
	<u>19,344,212</u>	<u>19,480,998</u>	<u>19,833,918</u>
Operating (Loss) Income	3,644,978	(1,395,516)	(727,554)
Other Income (Expense):			
Interest Income	202,065	197,530	247,813
Other, net	(62,842)	136,260	187,934
	<u>139,223</u>	<u>333,790</u>	<u>435,747</u>
Income (Loss) before Income Taxes	3,784,201	(1,061,726)	(291,807)
Income Tax Provision (Benefit)	567,380	820,042	(58,706)
Net Income (Loss)	<u>\$ 3,216,821</u>	<u>\$ (1,881,768)</u>	<u>\$ (233,101)</u>
Net Income (Loss) Per Common Share—Basic	<u>\$ 0.73</u>	<u>\$ (0.44)</u>	<u>\$ (0.05)</u>
Net Income (Loss) Per Common Share—Diluted	<u>\$ 0.66</u>	<u>\$ (0.44)</u>	<u>\$ (0.05)</u>
Weighted Average Number of Common Shares Outstanding— Basic	<u>4,397,303</u>	<u>4,268,506</u>	<u>4,259,423</u>
Weighted Average Number of Common Shares Outstanding—Diluted	<u>4,856,450</u>	<u>4,268,506</u>	<u>4,259,423</u>
Dividends Declared Per Common Share	<u>\$ 0.16</u>	<u>\$ 0.16</u>	<u>\$ 0.16</u>

The accompanying notes are an integral part of these financial statements.

ASTRO-MED, INC.
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS) AND CHANGES IN
SHAREHOLDERS' EQUITY
Years Ended January 31, 2004, 2003 and 2002

	2004	2003	2002
Comprehensive Income (Loss)			
Net Income (Loss)	\$ 3,216,821	\$ (1,881,768)	\$ (233,101)
Other Comprehensive Income (Loss), Net			
Foreign currency translation adjustments	500,195	207,798	(142,454)
Unrealized gain (loss) on securities available for sale, net of taxes	(28,324)	277	43,411
Other comprehensive income (loss), net	471,871	208,075	(99,043)
Comprehensive Income (Loss)	\$ 3,688,692	\$ (1,673,693)	\$ (332,144)
Shareholders' Equity			
Common Stock, \$0.05 Par Value:			
Balance at beginning of year	\$ 258,418	\$ 258,251	\$ 258,039
Net proceeds from issuance of Company common stock (Note 5)	27,385	167	212
Balance at end of year	285,803	258,418	258,251
Additional Paid-In Capital:			
Balance at beginning of year	5,647,568	5,636,570	5,706,870
Net proceeds from issuance of Company common stock (Note 5)	14,342	10,998	15,139
Proceeds from the exercise of employee stock options (Note 6)	2,561,992	—	—
Tax benefit of employee stock options	112,904	—	—
Net cost of shares issued to Employee Stock Ownership Plan (Note 5)	—	—	(85,439)
Balance at end of year	8,336,806	5,647,568	5,636,570
Retained Earnings:			
Balance at beginning of year	29,190,013	31,753,694	32,667,859
Net income (loss)	3,216,821	(1,881,768)	(233,101)
Dividends paid	(703,757)	(681,913)	(681,064)
Balance at end of year	31,703,077	29,190,013	31,753,694
Treasury Stock:			
Balance at beginning of year	(5,860,609)	(5,860,609)	(6,076,003)
Purchases of Company common stock (Note 5)	(235,146)	—	—
Shares issued to Employee Stock Ownership Plan (Note 5)	—	—	215,394
Balance at end of year	(6,095,755)	(5,860,609)	(5,860,609)
Accumulated Other Comprehensive Loss:			
Balance at beginning of year	(154,673)	(362,748)	(263,705)
Other comprehensive income (loss), net	471,871	208,075	(99,043)
Balance at end of year	317,198	(154,673)	(362,748)
Total Shareholders' Equity	\$34,547,129	\$29,080,717	\$31,425,158

The accompanying notes are an integral part of these financial statements.

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ASTRO-MED, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS
Years Ended January 31, 2004, 2003 and 2002

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Cash Flows from Operating Activities:			
Net Income (Loss)	\$ 3,216,821	\$(1,881,768)	\$ (233,101)
Adjustments to Reconcile Net Income (Loss) to Net Cash Provided By Operating Activities:			
Depreciation and Amortization	1,248,453	1,387,486	1,641,971
Impairment Charge	—	125,912	—
Gain on Sale of Assets	—	(12,017)	(25,650)
Deferred Income Tax Expense (Benefit)	—	949,553	(160,694)
Changes in Assets and Liabilities:			
Accounts Receivable	(1,467,409)	826,193	1,490,056
Inventories	(213,907)	1,213,526	253,394
Other	290,081	28,624	(194,622)
Accounts Payable and Accrued Expenses	1,336,654	43,422	(1,394,663)
Income Taxes Payable	34,380	—	(96,058)
Total Adjustments	<u>1,228,252</u>	<u>4,562,699</u>	<u>1,513,734</u>
Net Cash Provided by Operating Activities	4,445,073	2,680,931	1,280,633
Cash Flows from Investing Activities:			
Proceeds from Sales/Maturities of Securities Available for Sale	2,580,548	2,508,557	2,244,742
Purchases of Securities Available for Sale	(6,178,524)	(3,235,538)	(163,798)
Proceeds from Sales of Assets	—	—	25,650
Additions to Property, Plant and Equipment	(722,018)	(619,423)	(911,030)
Net Cash (Used in) Provided by Investing Activities	<u>(4,319,994)</u>	<u>(1,346,404)</u>	<u>1,195,564</u>
Cash Flows from Financing Activities:			
Issuance of Capital Leases	—	13,300	—
Principal Payments on Capital Leases	(8,290)	(29,765)	(46,832)
Proceeds from Common Shares Issued Under Employee Benefit Plans and Employee Stock Option Plans	2,603,722	11,165	15,351
Purchases of Treasury Stock	(235,146)	—	—
Dividends Paid	(703,757)	(681,913)	(681,064)
Net Cash Provided by (Used in) Financing Activities	<u>1,656,529</u>	<u>(687,213)</u>	<u>(712,545)</u>
Net Increase in Cash and Cash Equivalents	1,781,608	647,314	1,763,652
Cash and Cash Equivalents, Beginning of Year	3,217,035	2,569,721	806,069
Cash and Cash Equivalents, End of Year	<u>\$ 4,998,643</u>	<u>\$ 3,217,035</u>	<u>\$ 2,569,721</u>
Supplemental Information:			
Cash Paid During the Period for:			
Income Taxes	\$ 311,900	\$ 131,195	\$ 129,016
Non-Cash Transfers:			
Demonstration Equipment Transferred from (to) Inventory to (from) Property, Plant and Equipment	\$ 4,203	\$ (129,193)	\$ 285,849

The accompanying notes are an integral part of these financial statements.

ASTRO-MED, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
January 31, 2004

Note 1—Summary of Significant Accounting Policies

Principles of Consolidation: The consolidated financial statements include the accounts of Astro-Med, Inc. (the Company) and its subsidiaries. All material intercompany accounts and transactions are eliminated in consolidation. Certain prior year balances have been reclassified to conform to the current-year reporting format.

Cash and Cash Equivalents: Highly liquid investments with an original maturity of 90 days or less at date of acquisition are considered to be cash equivalents when purchased as part of the Company's cash management activities. Similar investments with original maturities beyond three months are classified as securities available for sale.

Securities Available for Sale: Securities available for sale are carried at market value based on quoted market prices. The difference between cost and market value, net of related tax effects, is recorded as a component of accumulated other comprehensive income (loss) in shareholders' equity.

Property, Plant and Equipment: Property, plant and equipment are stated at cost. Depreciation is provided on the straight-line basis over the estimated useful lives of the assets (land improvements—10 to 20 years; buildings and improvements—10 to 45 years; machinery and equipment—3 to 10 years).

Revenue Recognition: The majority of the Company's product sales are recorded at the time of shipment and when persuasive evidence of an arrangement exists, the seller's price to the buyer is fixed or determinable and collectibility is reasonably assured. Provisions are made at the time the related revenue is recognized for the cost of any installation or training obligations. When a sale arrangement involves training or installation the deliverables in the arrangement are evaluated to determine whether they represent separate units of accounting. This evaluation occurs at inception of the arrangement and as each item in the arrangement is delivered. The total fee from the arrangement is allocated to each unit of accounting based on its relative fair value. Fair value for each element is established generally based on the sales price charged when the same or similar element is sold separately. Revenue is recognized when revenue recognition criteria for each unit of accounting are met. When other significant obligations remain after products are delivered, revenue is recognized only after such obligations are fulfilled.

The Company reports amounts billed to customers for shipping and handling fees in sales.

Foreign Currency: The financial statements of foreign subsidiaries are measured using the local currency as the functional currency. The Company translates foreign currency denominated assets and liabilities into U.S. dollars at year-end exchange rates with the translation adjustment reported as a separate component of shareholders' equity. Revenues and expenses are translated at average exchange rates during the year.

Long-Lived Assets: Long-lived assets to be held and used are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of such assets may not be recoverable. Determination of recoverability is based on an estimate of undiscounted future cash flows resulting from the use of the asset and its eventual disposition. Measurement of an impairment loss for long-lived assets that management expects to hold and use is based on the fair value of the asset.

The Company adopted Statement of Financial Accounting Standards (SFAS) No. 141, Business Combinations and SFAS No. 142, Goodwill and Other Intangible Assets, as of February 1, 2002. SFAS No. 141 requires that the purchase method of accounting be used for all business combinations initiated after June 30, 2001. SFAS No. 142 changes the accounting for goodwill from an amortization method to an impairment-only

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

approach. Also, under SFAS No. 142, amortization of goodwill to earnings is discontinued and the carrying value of goodwill will be evaluated for impairment on at least an annual basis. In accordance with the provisions of this statement, management evaluates the recoverability of goodwill annually, or more frequently if events or changes in circumstances, such as declines in sales, earnings or cash flows, or material adverse changes in the business climate, indicate that the carrying value of an asset might be impaired. Goodwill is considered to be impaired when the net book value of a segment exceeds its estimated fair value. Fair values are established primarily using a discounted cash flow methodology. The determination of discounted cash flows is based on the long-range planning forecast. The Company completed the goodwill impairment reviews and it has been determined that the goodwill is not impaired. The Company performs its goodwill impairment review in the fourth quarter of each fiscal year, unless events or circumstances change. The impact of discontinuing the amortization of goodwill for the year ending January 31, 2002 would have changed to the following pro forma net loss and pro forma net loss per share amounts:

	2002
Net Loss as Reported	\$(233,101)
Amortization of Goodwill, After Taxes	123,756
Pro forma Adjusted Net Loss	\$(109,345)
Net Loss Per Share as Reported	\$ (0.05)
Amortization of Goodwill, After Taxes	0.03
Pro forma Adjusted Net Loss Per Share	\$ (0.02)

Income Taxes: The Company accounts for income taxes in accordance with SFAS No. 109, Accounting for Income Taxes. This SFAS requires that deferred income taxes be determined based on estimated future tax effects of differences between the tax and book bases of assets and liabilities considering the provisions of enacted tax laws. The Company is subject to the examination of its income tax returns by the Internal Revenue Service and other tax authorities. The Company evaluates the likelihood of unfavorable adjustments arising from the examinations and believes adequate provisions have been made in the income tax provision.

Net Income (Loss) Per Common Share: Net income (loss) per common share have been computed and presented pursuant to the provisions of SFAS No. 128, Earnings per Share. Net income (loss) per share is based on the weighted average number of shares outstanding during the period. Net income per share assuming dilution is based on the weighted average number of shares and potential common shares for stock options outstanding during the period using the treasury stock method. In accordance with SFAS No. 128, options to purchase 1,297,850, 2,023,575 and 1,653,075 shares of common stock were outstanding during fiscal 2004, 2003 and 2002, respectively. In fiscal years 2004, 2003 and 2002, there were 40,500, 2,023,575 and 1,653,075 options that were not included in the computation of diluted net income (loss) per common share because their inclusion would be anti-dilutive. Stock compensation plans are more fully described in Note 5 Shareholders' Equity.

	January 31,		
	2004	2003	2002
Weighted Average Common Shares Outstanding—Basic	4,397,303	4,268,506	4,259,423
Dilutive Effect of Options Outstanding	459,147	—	—
Weighted Average Common Shares Outstanding—Diluted	4,856,450	4,268,506	4,259,423

Use of Estimates: The presentation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect these financial statements and accompanying notes. Some of the more significant estimates include the allowances for bad debts

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

and credits, inventory valuation, impairment of long-lived assets, income taxes and warranty reserves. Management's estimates are based on the facts and circumstances available at the time estimates are made, past historical experience, risk of loss, general economic conditions and trends, and management's assessments of the probable future outcome of these matters. Consequently, actual results could differ from those estimates.

Allowance for Doubtful Accocunts: In circumstances where the Company is aware of a specific customer's inability to meet its financial obligations, an allowance is established. The majority of accounts are individually evaluated on a regular basis and appropriate allowances are established as deemed appropriate. The remainder of the allowance is based upon historical trends and current market assessments.

Fair Value of Financial Instruments: The Company's financial instruments consist mainly of cash and cash equivalents, accounts receivable, and accounts payable. The carrying amounts of these financial instruments as of January 31, 2004 approximate fair value.

Stock-Based Compensation: As permitted by SFAS No. 123, "Accounting for Stock-Based Compensation," the Company accounts for its stock-based compensation under the intrinsic value method in accordance with Accounting Principles Board (APB) Opinion No. 25, "Accounting for Stock Issued to Employees". Had compensation cost for the Company's stock-based compensation plans been determined based on the fair value at the grant dates consistent with the method set forth under SFAS No. 123, the Company's net income (loss) and net income (loss) per share would have changed to the pro forma amounts indicated below:

	Years Ended January 31		
	2004	2003	2002
Net Income (Loss)			
As reported	\$3,216,821	\$(1,881,768)	\$(233,101)
Pro forma	\$3,076,062	\$(2,343,861)	\$(605,180)
Net Income (Loss) per share			
As reported, Basic	\$ 0.73	\$ (0.44)	\$ (0.05)
Pro forma, Basic	\$ 0.70	\$ (0.55)	\$ (0.14)
As reported, Diluted	\$ 0.66	\$ (0.44)	\$ (0.05)
Pro forma, Diluted	\$ 0.63	\$ (0.55)	\$ (0.14)

The fair value of each option granted was estimated on the grant date using the Black-Scholes option-pricing model with the following weighted average assumptions: The weighted average grant date fair value of options granted during fiscal 2004, 2003 and 2002 was \$0.98, \$1.10, and \$1.11, respectively.

	Years Ended January 31,		
	2004	2003	2002
Risk-free interest rate	3.5%	3.5%	4.1%
Expected life (years)	5	5	5
Expected volatility	45.0%	45.0%	36.0%
Expected dividend yield	4.3%	4.3%	4.0%

New Accounting Pronouncements:

In January 2003 Financial Accounting Standards Board (FASB) Interpretation No. 46, "Consolidation of Variable Interest Entities" was issued. This interpretation requires a company to consolidate variable interest entities ("VIE") if the enterprise is a primary beneficiary (holds a majority of the variable interest) of the VIE and the VIE has specific characteristics. It also requires additional disclosures for parties involved with VIEs. In

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

October 2003, the FASB deferred the effective date of this interpretation for all VIEs to the first reporting period after December 15, 2003. The adoption of this interpretation did not have a material impact on the Company's consolidated financial position, results of operations or cash flows.

In April 2003, SFAS No. 149, "Amendment of Statement 133 on Derivative Instruments and Hedging Activities" was issued. The standard amends and clarifies financial reporting for derivative instruments and for hedging activities accounted for under SFAS No. 133 and was effective for contracts entered into or modified, and for hedges designated, after June 30, 2003. Adoption of the standard did not have a material impact on the Company's consolidated financial position, results of operations or cash flows.

In May 2003, SFAS No. 150, "Accounting for Certain Instruments with Characteristics of Both Liabilities and Equity" was issued. The standard establishes how an issuer classifies and measures certain freestanding financial instruments with characteristics of liabilities and equity and requires that such instruments be classified as liabilities. The standard was effective for financial instruments entered into or modified after May 31, 2003 and was otherwise effective at the beginning of the first interim period beginning after June 15, 2003. The adoption of the standard did not have a material impact on the Company's consolidated financial position, results of operations or cash flows.

In May 2003 the Emerging Issues Task Force reached a consensus on Issue No. 00-21, "Revenue Arrangements with Multiple Deliverables" (EITF 00-21) which became effective for revenue arrangements entered into in the third quarter of 2003. In an arrangement with multiple deliverables, EITF 00-21 provides guidance to determine (a) how the arrangement consideration should be measured, (b) whether the arrangement should be divided into separate units of accounting, and (c) how the arrangement consideration should be allocated among the separate units of accounting. The Company adopted EITF 00-21 in the third quarter. The adoption of the standard did not have a material impact on the Company's consolidated financial position, results of operations or cash flows.

Note 2—Securities Available for Sale

Securities available for sale include corporate and governmental obligations with various contractual or anticipated maturity dates. Governmental obligations include U.S. Government, State, Municipal and Federal Agencies securities. The market value, amortized cost and gross unrealized gains and losses of the securities are as follows:

	Market Value	Gross Unrealized Gains	Gross Unrealized Losses	Amortized Cost
January 31, 2004				
Corporate	\$1,681,965	\$ —	\$ (2,696)	\$ 1,684,661
Governmental	5,996,719	39,008	(20,344)	5,978,055
	<u>\$7,678,684</u>	<u>\$ 39,008</u>	<u>\$(23,040)</u>	<u>\$ 7,662,716</u>
January 31, 2003				
Corporate	\$1,400,737	\$ 6,501	\$ —	\$ 1,394,236
Governmental	2,718,254	51,637	(568)	2,667,185
	<u>\$4,118,991</u>	<u>\$ 58,138</u>	<u>\$ (568)</u>	<u>\$ 4,061,421</u>

The cost of securities available for sale that were sold was based on specific identification in determining realized gains or losses included in the accompanying consolidated statements of operations.

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

The expected maturity dates of these securities are as follows: Less than one year—\$1,679,220; One to Five Years—\$1,798,543; and greater than Ten Years—\$4,200,921. Actual maturities may differ as a result of sales or earlier issuer redemptions.

Note 3—Inventories

Inventories are stated at the lower of cost (first-in, first-out) or market and include material, labor and manufacturing overhead. The components of inventories are as follows:

	January 31,	
	2004	2003
Materials and Supplies	\$4,775,796	\$4,807,858
Work-in-Progress	734,374	707,169
Finished Goods	3,599,997	3,385,436
	<u>\$9,110,167</u>	<u>\$8,900,463</u>

Note 4—Debt

The Company has a \$3.5 million unsecured bank line of credit, all of which is currently available. Borrowings under this line of credit bear interest at the bank's prime rate.

Note 5—Shareholders' Equity

Common Stock: The Company repurchased 71,800 shares of its common stock in fiscal 2004 for \$235,000. The Company's Board of Directors has authorized the purchase of up to an additional 218,200 shares of the Company's common stock on the open market in the future as of January 31, 2004.

The Company maintains the following benefit plans involving the Company's common stock:

Stock Option Plans: As of January 31, 2004, the Company has two incentive stock option plans and one non-qualified stock option plan under which options may be granted to officers and key employees. Options vest over various periods that range from six months to five years. Options for an aggregate of 1,500,000 shares may be granted under the incentive stock option plans at option prices of not less than fair market value at the date of grant. Options for an aggregate of 1,000,000 shares may be granted under the non-qualified plan at option prices of not less than 50% of fair market value at the date of grant.

In addition, the Company has a Non-Employee Director Stock Option Plan under which each non-employee director automatically receives an annual grant of options to acquire 1,000 shares of common stock. The options are granted as of the first business day of January of each year at an option price equal to the fair market value at the date of grant. Options for a total of 30,000 shares may be granted under the plan.

ASTRO-MED, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

Summarized option data for all plans is as follows:

	Number of Shares	Option Price Per Share	Weighted Average Option Price Per Share
Options Outstanding, January 31, 2001	1,334,450	\$ 3.33–\$13.00	\$ 7.30
Options Granted	363,000	\$ 3.75– \$4.31	\$ 4.31
Options Expired	(44,375)	\$ 4.31–\$11.25	\$ 7.20
<hr/>			
Options Outstanding, January 31, 2002	1,653,075	\$ 3.33–\$13.00	\$ 6.64
<hr/>			
Options Granted	434,000	\$ 3.20– \$4.43	\$ 3.70
Options Expired	(63,500)	\$ 3.70–\$10.25	\$ 5.88
<hr/>			
Options Outstanding, January 31, 2003	2,023,575	\$ 3.20–\$13.00	\$ 6.03
<hr/>			
Options Granted	155,200	\$ 3.30–\$13.18	\$ 3.49
Options Exercised	(545,800)	\$ 3.30–\$10.25	\$ 4.74
Options Expired	(335,125)	\$ 3.20–\$13.00	\$ 6.60
<hr/>			
Options Outstanding, January 31, 2004	1,297,850	\$ 3.20–\$13.18	\$ 6.13
<hr/>			
Options Exercisable, January 31, 2004	1,294,675	\$ 3.30–\$10.25	\$ 6.11
Options Exercisable, January 31, 2003	1,917,473	\$ 3.33–\$13.00	\$ 6.07
Options Exercisable, January 31, 2002	1,503,033	\$ 3.33–\$13.00	\$ 6.74

Set forth below is a summary of options outstanding at January 31, 2004:

Outstanding				Exercisable	
Range of Exercise prices	Options	Weighted Average Exercise Price	Remaining Contractual Life	Options	Weighted Average Exercise Price
\$3.30-\$4.43	491,900	\$ 3.92	8yrs.	491,900	\$ 3.92
\$4.94-\$6.50	167,950	\$ 5.33	5yrs.	167,775	\$ 5.33
\$7.50-\$8.44	597,500	\$ 7.88	4yrs.	597,500	\$ 7.88
\$9.25-\$13.18	40,500	\$ 10.39	3yrs.	37,500	\$ 10.17
	1,297,850			1,294,675	

At January 31, 2004, options covering 400,050 shares under the incentive plans, 452,300 shares under the non-qualified plan and 6,000 shares under the Non-Employee Director Stock Option Plan were available for future grant.

Employee Stock Purchase Plan: The Company has an Employee Stock Purchase Plan allowing eligible employees to purchase shares of common stock at a 10% discount from fair market value on the date of purchase. A total of 180,000 shares were initially reserved for issuance under the Plan. Summarized Plan activity is as follows:

	Years Ended January 31,		
	2004	2003	2002
Shares Reserved, Beginning	84,088	87,428	91,675
Shares Purchased	(1,894)	(3,340)	(4,247)
	82,194	84,088	87,428

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

Employee Stock Ownership Plan: The Company has an Employee Stock Ownership Plan providing retirement benefits to all eligible employees. Annual contributions in amounts determined by the Company's Board of Directors are invested by the Plan's Trustees in shares of common stock of the Company. Contributions may be in cash or stock. The Company's contributions (paid or accrued) amounted to \$75,000 in fiscal 2004. No amounts were paid or accrued in fiscal 2003 or fiscal 2002.

Note 6—Income Taxes

The components of domestic and foreign income (loss) before the provision (benefit) for income taxes are as follows:

	Years Ended January 31,		
	2004	2003	2002
Domestic	\$2,815,448	\$(1,184,583)	\$(457,950)
Foreign	968,753	122,857	166,143
Total	\$3,784,201	\$(1,061,726)	\$(291,807)

The components of the provision (benefit) for income taxes are as follows:

	Years Ended January 31,		
	2004	2003	2002
Current:			
Federal	\$210,911	\$(180,281)	\$ 38,689
State	11,989	(11,690)	11,300
Foreign	344,480	62,460	51,999
	567,380	(129,511)	101,988
Deferred:			
Federal	—	883,084	(143,018)
State	—	66,469	(17,676)
	—	949,553	(160,694)
	\$567,380	\$ 820,042	\$ (58,706)

The provision (benefit) for income taxes differs from the amount computed by applying the statutory federal income tax rate (34%) to income (loss) before income taxes, due to the following:

	Years Ended January 31,		
	2004	2003	2002
Income Tax Provision (Benefit) at Statutory Rate	\$1,286,628	\$ (360,987)	\$(99,215)
State Taxes, Net of Federal Income Tax Benefits	49,236	(52,461)	(13,879)
Change in Valuation Allowance	(745,925)	1,252,220	—
Other, Net	(22,559)	(18,730)	54,388
	\$ 567,380	\$ 820,042	\$(58,706)

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

The tax effects of temporary differences and carryforwards which gave rise to significant portions of deferred tax assets and liabilities in the accompanying consolidated balance sheets are as follows:

	January 31,	
	2004	2003
Deferred Tax Assets:		
Net Operating Loss Carryforward	\$ 1,492,161	\$ 481,370
Inventory Reserves	1,007,781	1,264,341
R&D Credits	519,000	—
Vacation Accrual	272,657	299,305
Foreign Tax Credits	177,650	—
Deferred Service Contract Revenue	136,329	93,774
Reserve for Doubtful Accounts	108,388	122,114
Other	207,829	78,370
	<u>3,921,795</u>	<u>2,339,274</u>
Deferred Tax Liabilities:		
Accumulated Tax Depreciation in Excess of Book Depreciation	865,411	686,330
Other	61,493	295,724
	<u>926,904</u>	<u>982,054</u>
Subtotal	2,994,891	1,357,220
Valuation Allowance	(2,994,891)	(1,357,220)
Net Deferred Tax Assets	<u>\$ —</u>	<u>\$ —</u>

Compliance with SFAS 109 requires the Company to periodically evaluate the necessity of establishing or increasing a valuation allowance for deferred tax assets depending on whether it is more likely than not that a related benefit will be recognized in future periods. Because of the cumulative loss position of the Company at January 31, 2003 and the uncertainty of the timing of profitability in future periods at that point in time, the Company established a full valuation allowance on its net deferred tax assets. The Company expects to maintain a full valuation allowance on future tax benefits until we can sustain an appropriate level of profitability, and until such time, the Company would not expect to recognize any significant tax benefits in our future results of operations, except as those benefits are realized on the tax return. \$116,000 of the valuation allowance relates to the Company's wholly owned subsidiary Astro-Med SRL. This subsidiary has a \$300,000 net operating loss carryforward that can be carried forward indefinitely. The future tax benefits of this net operating loss carryforward is uncertain because it is limited to future annual taxable income of the subsidiary.

During fiscal 2004, the Company received proceeds from the exercise of employee stock options. The majority of the stock acquired upon exercise of employee stock options was sold in disqualified dispositions for tax purposes. Disqualified dispositions of stock acquired upon exercise by employee stock options provide the Company a tax benefit that is treated differently for book and tax purposes. For book purposes, the tax benefit is recorded in Additional Paid-in-Capital (APIC) in Shareholders' Equity. For tax purposes, the tax benefit is a valid deduction that lowers the Company's current income tax payable. At January 31, 2004, the Company had a deferred tax benefit relating to disqualified dispositions of stock acquired upon exercise of employee stock options equal to approximately \$1.5 million (\$3.8 million pretax). For tax purposes, this amount will be used to offset current and future income taxes payable. For book purposes, \$0.1 million of the tax benefit was recognized in APIC. The other \$1.4 million of the tax benefit was recognized in APIC with a full valuation allowance.

ASTRO-MED, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

Note 7—Leases and Other Contractual Obligations

Minimum payments under noncancellable operating leases at January 31, 2004 were as follows:

Year Ending January 31,	Operating Leases
2005	\$ 134,247
2006	78,430
2007	25,167
2008	4,859
2009 and Thereafter	—
Minimum Lease Payments	\$ 242,703

The Company incurred rent expense in the amount of \$410,465, \$385,217 and \$349,940 for the fiscal years 2004, 2003 and 2002, respectively.

The Company has purchase obligations in the amount of \$2,675,000 due within one year for goods and services with defined terms as to price, quantity, delivery and termination liability.

Note 8—Nature of Operations, Segment Reporting and Geographical Information

The Company’s operations consist of the design, development, manufacture and sale of specialty data recorder and acquisition systems, label printing and applicator systems, neuropsychological instrumentation systems, and consumable printer supplies. The Company organizes and manages its business as a portfolio of products and services designed around a common theme of data acquisition and information output. The Company will report three reporting segments consistent with its sales product groups Test & Measurement (T&M); QuickLabel Systems (QuickLabel) and Grass-Telefactor (G-T).

T&M produces data recording equipment used worldwide for a variety of recording, monitoring and troubleshooting applications for the aerospace, automotive, metal mill, power and telecommunications industries. QuickLabel produces an array of high-technology digital label printers, automatic labelers, print and apply systems, labeling software and consumables for a variety of commercial industries worldwide. G-T produces a range of instrumentation equipment and supplies for clinical neurophysiology (EEG and epilepsy monitoring), polysomnography (PSG – Sleep Monitoring) and biomedical research applications used worldwide by universities, medical centers and companies engaged in a variety of clinical and research activities. The accounting policies of the reporting segments are the same as those described in the summary of significant accounting policies within the notes to the consolidated financial statements. The Company evaluates segment performance based on the segment profit before corporate and financial administration expenses.

Business is conducted primarily in the United States and through foreign affiliates in Canada and Europe. Substantially all manufacturing activities are conducted in the United States. Sales and service activities outside the United States are conducted primarily through wholly-owned entities and, to a lesser extent, through authorized distributors and agents. Transfer prices are intended to produce gross profit margins commensurate with the sales and service effort associated with the product sold.

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ASTRO-MED, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

The following tables summarizes selected financial information by segment:

(in thousands)	Sales			Segment Operating Profit			Segment Operating Profit %		
	2004	2003	2002	2004	2003*	2002	2004	2003	2002
	T&M	\$11,639	\$11,943	\$12,057	\$ 839	\$ 1,021	\$ 675	7.2%	8.5%
QuickLabel	25,290	21,546	20,928	2,954	114	863	11.7%	0.5%	4.1%
G-T	18,852	15,676	16,406	2,695	506	817	14.3%	3.2%	5.0%
Total	\$55,781	\$49,165	\$49,391	\$6,488	\$ 1,641	\$2,355	11.6%	3.3%	4.8%
Corporate Expenses				2,843	3,037	3,083			
Operating Income (Loss)				3,645	(1,396)	(728)			
Other Income				139	334	436			
Income (Loss) Before Income Taxes				3,784	(1,062)	(292)			
Income Taxes Provision (Benefit)				567	820	(59)			
Net Income (Loss)				\$3,217	\$(1,882)	\$ (233)			

* QuickLabel's and G-T's Segment Operating Profit includes \$30,262 and \$413,352, respectively of restructuring and impairment charges during the fiscal year ended January 31, 2003. Corporate Expenses includes \$46,611 of restructuring charges.

Presented below is selected information by segment:

(in thousands)	Amortization and Depreciation			Capital Expenditures		
	2004	2003	2002	2004	2003	2002
T&M	\$ 382	\$ 386	\$ 490	\$211	\$198	\$303
QuickLabel	461	440	572	323	240	325
G-T	405	561	580	188	181	283
Total	\$1,248	\$1,387	\$1,642	\$722	\$619	\$911

Presented below is selected assets by segment:

(in thousands)	Assets	
	2004	2003
T&M	\$ 7,458	\$ 6,830
QuickLabel	12,504	11,115
G-T	8,918	9,448
Corporate*	13,185	7,817
Total	\$42,065	\$35,210

* Corporate assets consist primarily of cash, investments and income tax accounts.

ASTRO-MED, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

Presented below is selected financial information by geographic area:

(in thousands)	Sales			Long-Lived Assets	
	2004	2003	2002	2004	2003
United States	\$39,451	\$36,140	\$35,657	\$8,681	\$8,943
Europe	10,551	7,556	7,588	663	651
Canada	2,410	2,292	1,853	117	67
Asia	1,149	1,057	2,141	—	—
Central and South America	1,293	1,140	1,559	—	—
Other	927	980	593	—	—
Total	\$55,781	\$49,165	\$49,391	\$9,461	\$9,661

Included in Long-Lived Assets is Goodwill assigned to the following segments; T&M \$0.8 million and \$0.8 million and G-T \$1.6 million and \$1.5 million at January 31, 2004 and 2003, respectively.

Note 9—Profit-Sharing Plan

Along with the Employee Stock Ownership Plan described in Note 5, the Company has a Profit-Sharing Plan which provides retirement benefits to all eligible employees. In addition, the Plan allows participants to defer a portion of their cash compensation and contribute such deferral to the Plan through payroll deductions. The Company makes matching contributions up to specified levels. The deferrals are made within the limits prescribed by Section 401(k) of the Internal Revenue Code.

All contributions are deposited into trust funds. It is the policy of the Company to fund any contributions accrued. The Company's annual contribution amounts are determined by the Board of Directors. The Company's contributions paid or accrued amounted to \$223,100; \$149,000; and \$165,000 in 2004, 2003 and 2002, respectively.

Note 10—Acquisitions

In December of 1999, the Company acquired the assets and business of Telefactor Corporation (Telefactor), a privately held corporation, for an aggregate purchase price of approximately \$3.7 million in cash, including transaction fees. The acquisition was accounted for as a purchase under APB Opinion No. 16, *Business Combinations*. The purchase and sales agreement contains a clause which will require the Company to pay additional purchase price of up to \$3,000,000 if certain sales levels are achieved. The earnout provision is effective over a period of 72 months and expires in December of 2005. At January 31, 2004, additional consideration of \$25,923 was owed to the sellers.

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

Note 11—Restructuring and Impairment Charges

In fiscal 2003, the Company implemented an organizational restructuring in an effort to reduce costs and streamline operations. The restructuring included workforce reductions in all areas of the Company and the closing of a research facility. The Company eliminated 28 employees or approximately 8% of its workforce. In fiscal year 2003, the Company recorded \$490,225 of restructuring and impairment charges. These charges included \$364,313 of severance and related termination benefits that were accounted for in accordance with SFAS No. 146 “Accounting for Costs Associated with Exit or Disposal Activities” and \$125,912 of long-lived asset impairment which was accounted for in accordance with FAS No. 144 “Accounting for the Impairment or Disposal of Long-Lived Assets”. An analysis of the severance charge is summarized below:

	<u>Severance</u>
Charges	\$ 364,313
Cash Payments	(28,132)
	<u>336,181</u>
Balance at January 31, 2003	336,181
	<u>(321,167)</u>
Cash Payments	(321,167)
Reserve Reversed	(15,014)
	<u>\$ —</u>
Balance at January 31, 2004	\$ —

Note 12—Product Warranty Liability

The Company offers a one-year warranty for the majority of its products. The specific terms and conditions of those warranties vary depending upon the product sold and country in which the Company does business. For products sold in the United States, the Company provides a basic limited warranty, including parts and labor. The Company estimates the costs that may be incurred under its basic limited warranty and records a liability in the amount of such costs at the time product revenue is recognized. Factors that affect the Company’s warranty liability include the number of installed units, historical and anticipated rates of warranty claims, and cost per claim. The Company periodically assesses the adequacy of its recorded warranty liabilities and adjusts the amounts as necessary. Changes in the Company’s product warranty liability during the years ending January 31, 2004, 2003, and 2002, respectively are as follows:

	<u>Product Warranty Liability</u>		
	<u>2004</u>	<u>2003</u>	<u>2002</u>
Balance, beginning of the period	\$ 170,000	\$ 135,515	\$ 105,185
Warranties issued during the period	295,124	357,640	340,855
Settlements made during the period	(289,124)	(323,155)	(310,525)
	<u>\$ 176,000</u>	<u>\$ 170,000</u>	<u>\$ 135,515</u>
Balance, end of the period	\$ 176,000	\$ 170,000	\$ 135,515

Note 13—Concentration of Credit Risk

The Company extends credit on an uncollateralized basis to almost all customers. Concentration of credit and geographic risk with respect to accounts receivable is limited due to the large number and general dispersion of accounts which constitute the Company’s customer base. The Company periodically performs credit evaluations of its customers. At January 31, 2004 and 2003, no single customer accounted for no more than 10% of net sales. The Company has not experienced significant credit losses on customers’ accounts.

The Company invests its excess cash principally in investment grade government and corporate debt securities. The Company has established guidelines relative to diversification and maturities that maintain safety

ASTRO-MED, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

and liquidity. These guidelines are periodically reviewed and modified to reflect changes in market conditions. The Company has not experienced any significant losses on its cash equivalents or short-term investments.

Note 14—Contingencies

The Company is subject to contingencies, including legal proceedings and claims arising out of its businesses that cover a wide range of matters, including, among others, contract and employment claims, workers compensation claims, product liability, warranty and modification, adjustment or replacement of component parts of units sold.

The Company provides accruals for direct costs associated with the estimated resolution of contingencies at the earliest date at which it is deemed probable that a liability has been incurred and the amount of such liability can be reasonably estimated. Costs accrued have been estimated and are based upon an analysis of potential results, assuming a combination of litigation and settlement strategies and outcomes. While it is impossible to ascertain the ultimate legal and financial liability with respect to contingent liabilities, including lawsuits, the Company believes that the aggregate amount of such liabilities, if any, in excess of amounts provided or covered by insurance, will not have a material adverse effect on the consolidated financial position or results of operations of the Company. It is possible, however, that future results of operations for any particular future period could be materially affected by changes in our assumptions or strategies related to these contingencies or changes out of the Company's control.

ASTRO-MED, INC.
SCHEDULE II—VALUATION AND QUALIFYING ACCOUNTS AND RESERVES

<u>Description</u>	<u>Balance at Beginning of Year</u>	<u>Provision Charged to Operations</u>	<u>Deductions (2)</u>	<u>Balance at End of Year</u>
Allowance for Doubtful Accounts(1):				
Year Ended January 31,				
2004	\$ 366,700	\$ 94,990	\$ 94,496	\$ 367,194
2003	\$ 352,442	\$ 110,000	\$ 95,742	\$ 366,700
2002	\$ 467,882	\$ 30,000	\$ 145,440	\$ 352,442

(1) The allowance for doubtful accounts has been netted against accounts receivable as of the respective balance sheet dates.

(2) Uncollectible accounts written off, net of recoveries.

**BY-LAWS
OF
ASTRO-MED, INC.
(AS AMENDED THROUGH MARCH 22, 2004)
ARTICLE I
OFFICES**

The Corporation shall have offices at such places both within and without the State of Rhode Island as may from time to time be determined by the board of directors or as the business of the Corporation may require.

**ARTICLE II
MEETINGS OF SHAREHOLDERS**

Section 1. Place of Meetings . All annual meetings of the shareholders and all special meetings of the shareholders called by the chief executive officer or the board of directors shall be held at such place within or without the State of Rhode Island as shall be stated in the notice of meeting. All other special meetings of the shareholders shall be held at an office of the Corporation in the State of Rhode Island.

Section 2. Annual Meetings . An annual meeting of the shareholders shall be held on the third Tuesday of May in each year beginning at 10:00 a.m., or on such other date and at such other time as may be fixed by the Board of Directors. At each annual meeting, the shareholders shall elect a board of directors and shall transact such other business as may properly come before the meeting. In the

event of the failure to hold said annual meeting at any time or for any cause, any and all business which might have been transacted at such meeting may be transacted at the next succeeding meeting, whether special or annual.

Section 3 . Special Meetings . A special meeting of the shareholders, for any purpose or purposes, may be called by the chief executive officer, the board of directors, or the holders of record of not less than one-tenth of the capital shares entitled to vote at such meeting. Any such call shall state the purpose or purposes of the proposed meeting.

Section 4. Notice of Meetings . Written notice of each annual or special meeting stating the place, day and hour of the meeting (and the purpose or purposes of any special meeting) shall be given by or at the direction of the chief executive officer, the secretary, or the person or persons calling the meeting to each shareholder of record entitled to vote at such meeting not less than ten nor more than sixty days before the meeting. Business transacted at any special meeting of shareholders shall be limited to the purposes stated in the notice of the meeting or any written waiver thereof.

Section 5 . Quorum. The holders of a majority of the capital shares issued, outstanding and entitled to vote thereat, present in person or represented by proxy, shall constitute a quorum at all meetings of the shareholders for the transaction of business. If, however, such quorum shall not be present or represented at any meeting of the shareholders, the shareholders entitled to vote

thereat, present in person or represented by proxy, shall have power to adjourn the meeting from time to time, without notice other than announcement at the meeting, until a quorum shall be present or represented. At such adjourned meeting at which a quorum shall be present or represented, any business may be transacted which might have been transacted at the meeting as originally notified. If adjournment is for more than thirty days, a notice of the adjourned meeting shall be given to each shareholder entitled to vote at the meeting. When a quorum is present or represented at any meeting, the vote of the holders of a majority of the capital shares entitled to vote and present in person or represented by proxy, shall decide any question brought before such meeting, unless the vote of a greater number is required by law.

Section 6 . Proxies. Every shareholder entitled to vote at a meeting or to express consent without a meeting may authorize another person or persons to act for him by proxy, executed in writing by the shareholder or by his duly authorized attorney-in-fact. No proxy shall be valid after eleven months from the date thereof, unless otherwise provided in the proxy.

Section 7. Consent Votes . Any action required or permitted to be taken at a meeting of shareholders may be taken without a meeting if all the shareholders entitled to vote thereon consent thereto in writing.

Section 8 . Matters to be Considered at Annual Meetings . At an annual meeting of shareholders, only such new business shall be conducted, and only such proposals shall be acted upon as shall be

proper subjects for shareholder action pursuant to the Articles of Incorporation, these By-Laws, or applicable law and shall have been brought before the annual meeting (a) by, or at the direction of, the Board of Directors, the Chairman of the Board of Directors, or the President or (b) by a shareholder of the Corporation who complies with the notice procedures set forth in Article III, Section 10.

For a proposal to be properly brought before an annual meeting by a shareholder, the shareholder must have given timely notice thereof in writing to the Secretary of the Corporation. To be timely, a shareholder's notice must be received at the principal executive offices of the Corporation not less than 60 days nor more than 150 days prior to the scheduled annual meeting, regardless of any postponements, deferrals or adjournments of that meeting to a later date; provided, however, that if less than 70 days' notice or prior public disclosure of the date of the scheduled annual meeting is given or made, notice by the shareholder to be timely must be so delivered or received not later than the close of business on the tenth day following the earlier of the day on which such notice of the date of the scheduled annual meeting was mailed or the day on which public disclosure was made. A shareholder's notice to the Secretary shall set forth as to each matter the shareholder proposes to bring before the annual meeting (a) a brief description of the proposal desired to be brought before the annual meeting and the reasons for conducting such business at the annual meeting, (b) the name and address, as they appear on the Corporation's books, of the shareholder proposing such business and any other shareholders known by such shareholder to be

supporting such proposal, (c) the class and number of shares of the Corporation's capital stock which are beneficially owned by the shareholder on the date of such shareholder notice and by any other shareholders known by such shareholder to be supporting such proposal on the date of such shareholder notice, and (d) any financial interest of the shareholder in such proposal.

The Board of Directors may reject any shareholder proposal not timely made in accordance with the terms of this Section 8.

This provision shall not prevent the consideration and approval or disapproval at the annual meeting of reports of officers, directors, and committees, but in connection with such reports, no matter shall be acted upon at such annual meeting unless stated and filed as herein provided.

A RTICLE III
D IRECTORS

Section 1 . Powers . The business and affairs of the Corporation shall be managed by the board of directors.

Section 2 . Number . The number of directors shall be fixed by vote of the board of directors or by the shareholders at the annual meeting. If pursuant to the foregoing authority, the board of directors shall decrease the number of directors, such decrease shall not be effective with respect to the terms of directors then holding office until the next annual meeting of shareholders.

Section 3. Election and Term . The directors shall be elected at the annual meeting of the shareholders, except as provided in Section 5 of this Article, and each director elected shall hold

office until the next annual meeting of the shareholders and thereafter until a successor is elected and qualified (unless there shall be no successor as a result of a decrease in the number of the board of directors). Any or all of the directors may be removed with or without cause by vote of the shareholders, and any director may be removed for cause by vote of the board of directors. Directors need not be shareholders of the Corporation or residents of the State of Rhode Island.

Section 4 . Meetings . The board of directors may hold meetings, both regular and special, either within or without the State of Rhode Island. The first meeting of each newly elected board of directors shall be held at such time and place as shall be specified in a notice delivered as hereinafter provided for special meetings of the board of directors, or as shall be specified in a written waiver signed by all of the directors. Regular meetings of the board of directors may be held without notice at such time and at such place as shall from time to time be determined by the board of directors. Special meetings of the board of directors may be called by the chief executive officer on two days' notice to each director, either personally, by mail, by telegram or other written means of communication. Special meetings shall be called by the chief executive officer or secretary in like manner and on like notice on the written request of two directors. Meetings of the directors may be held by means of a telephone conference circuit and connection to such circuit shall constitute presence at such meeting.

Section 5 . Vacancies . Any vacancy occurring in the board of directors may be filled by the affirmative vote of a majority of the remaining directors although they may constitute less than a quorum of the board of directors. A director elected to fill a vacancy shall be elected for the unexpired term of his or her predecessor in office. Any directorship to be filled by reason of an increase in the number of directors may be filled by the board of directors for a term of office continuing only until the next election of directors by the shareholders.

Section 6 . Quorum . At all meetings of the board of directors, a majority of the number of directors fixed pursuant to *Section 2* of this Article shall constitute a quorum for the transaction of business, and the act of a majority of the directors present at a meeting at which a quorum is present shall be the act of the board of directors, unless the act of a greater number is required by the Rhode Island business corporation act or by the articles of incorporation.

Section 7 . Directors' Consent Vote . Any action required or permitted to be taken at a meeting of the board of directors or of any committee thereof may be taken without a meeting if a consent in writing, setting forth the action so to be taken, shall be signed before or after such action by all of the directors, or all of the members of such committee, as the case may be.

Section 8 . Committees of Directors . The board of directors may, by vote passed by a majority of the whole board, designate one or more committees, including an executive committee, each committee to

consist of two or more of the directors of the Corporation. The board may designate one or more directors as alternate members of any committee, who may replace any absent or disqualified member at any meeting of the committee. Except as provided by the Rhode Island business corporation act, any such committee, to the extent provided in the resolution, shall have and may exercise all the authority of the board of directors in the management of the business and affairs of the Corporation, and may authorize the seal of the Corporation to be affixed to all papers which may require it; provided, however, that in the absence or disqualification of any member of such committee or committees, the member or members thereof present at any meeting and not disqualified from voting, whether or not such member or members constitute a quorum, may unanimously appoint another member of the board of directors to act at the meeting in the place of any such absent or disqualified member. Such committee or committees shall have such name or names as may be determined from time to time by resolution adopted by the board of directors. Each committee shall keep regular minutes of its proceedings and report the same to the board of directors when required.

Section 9 . Compensation of Directors . The directors may be paid their expenses, if any, of attendance at each meeting of the board of directors and may be paid a fixed sum for attendance at each meeting of the board of directors or a stated salary as director. No such payment shall preclude any director from serving the Corporation in any other capacity and receiving compensation therefor. Members of

special or standing committees may be allowed like compensation for attending committee meetings.

Section 10 . Director Nominations . Nominations of candidates for election as directors at any annual meeting of shareholders may be made (a) by, or at the direction of, a majority of the Board of Directors or (b) by any shareholder entitled to vote at such annual meeting. Only persons nominated in accordance with the procedures set forth in this Section 10 shall be eligible for election as directors at any annual meeting.

Nominations, other than those made by, or at the direction of, the Board of Directors, shall be made pursuant to timely notice in writing to the Secretary of the Corporation as set forth in this Section 10. To be timely, a shareholder's notice shall be delivered to, or mailed and received, at the principal executive offices of the Corporation not less than 60 days nor more than 150 days prior to the date of the scheduled annual meeting, regardless of postponements, deferrals, or adjournments of that meeting to a later date; provided, however, that if less than 70 days' notice or prior public disclosure of the date of the scheduled annual meeting is given or made, notice by the shareholder to be timely must be so delivered or received not later than the close of business on the tenth day following the earlier of the day on which such notice of the date of the scheduled annual meeting was mailed or the day on which such public disclosure was made. Such shareholder's notice shall set forth (a) as to each person whom the shareholder proposes to nominate for election or re-election as a director and as to the shareholder giving the notice (i)

the name, age, business address and residence address of such person, (ii) the principal occupation or employment of such person, (iii) the class and number of shares of the Corporation's capital stock which are beneficially owned by such person on the date of such shareholder notice and (iv) any other information relating to such person that is required to be disclosed in solicitations of proxies with respect to nominees for election as directors, pursuant to proxy regulations promulgated under the Securities Exchange Act of 1934, as amended; and (b) as to the shareholder giving the notice (i) the name and address as they appear on the Corporation's books, of such shareholder and any other shareholders known by such shareholder to be supporting such nominees and (ii) the class and number of shares of the Corporation's capital stock which are beneficially owned by such shareholder on the date of such shareholder notice and by any other shareholders known by such shareholder to be supporting such nominees on the date of such shareholder notice. At the request of the Board of Directors, any person nominated by, or at the direction of, the Board of Directors for election as a director at an annual or special meeting shall furnish to the Secretary of the Corporation that information required to be set forth in the shareholder's notice of nomination which pertains to the nominee.

Nothing contained in this Section 10 shall require proxy materials distributed by the management of the Corporation to include any information with respect to nominations by shareholders.

No person shall be elected as a director of the Corporation unless nominated in accordance with the procedures set forth in this

Section 10. Ballots bearing the names of all the persons who have been nominated for election as directors at an annual or special meeting in accordance with the procedures set forth in this Section 10 shall be provided for use at such annual or special meeting.

The Board of Directors may reject any nomination by a shareholder that is not timely made in accordance with this Section 10 or does not satisfy any requirements of this Section 10 in any material respect.

A RTICLE IV

N OTICES

Section 1 . How Delivered . Whenever under the provisions of the Rhode Island business corporation act or of the articles of incorporation or of these by-laws written notice is required to be given to any person, such notice may be given by mail, addressed to such person at the address as it appears in the records of the Corporation, with postage thereon prepaid, and such notice shall be deemed to be delivered, if mailed, at the time when the same shall be deposited in the United States mail. Notice may also be given to any director by telegram or by other written means of communication or personally.

Section 2 . Waivers of Notice . Whenever any notice is required to be given under the provisions of the Rhode Island business corporation act or of the articles of incorporation or these by-laws, a waiver thereof in writing, signed by the person or persons entitled to such notice, whether before or after the time stated therein, shall be deemed equivalent to the giving of such notice. Attendance of a person at a meeting shall constitute a waiver of notice of such

meeting, except when the person attends a meeting for the express purpose of objecting to the transaction of any business because the meeting is not lawfully called or convened.

Section 3 . Specification of Business . Neither the business to be transacted at, nor the purpose of, any meeting of the shareholders or members of a committee need be specified in any written waiver of notice except as otherwise herein expressly provided.

ARTICLE V

OFFICERS

Section 1 . Number . The officers of the Corporation shall be a president, a secretary, and a treasurer. The board of directors may from time to time elect or appoint such other officers, including a chairman and one or more vice presidents, assistant officers and agents and delegate and assign to them such authorities and duties, as it may deem necessary. Any two or more of the offices may be held by the same person. None of the officers need be either a shareholder or director.

Section 2 . Election and Term . The officers of the Corporation shall be elected by the board of directors at its first meeting after the meeting of shareholders held for the election of directors. Each officer shall be elected to serve until his or her successor shall have been elected and shall have qualified or until such officer's earlier death, resignation or removal as hereinafter provided. Any officer or agent may be removed by the board of directors whenever in its judgment the best interests of the

Corporation will be served thereby, but such removal will be without prejudice to the contract rights, if any, of the person so removed. Election or appointment of an officer or agent shall not of itself create contract rights.

Section 3 . Authority and Duties . Unless the board of directors designates otherwise, the chairman shall be the chief executive officer of the Corporation, shall preside at all meetings, and shall supervise and conduct the business and affairs of the Corporation. The other officers of the Corporation shall have the powers and shall perform the duties customarily appurtenant to their respective offices, and shall have such further powers and shall perform such further duties as shall be from time to time assigned to them.

Section 4 . Vacancies . A vacancy in any office because of death, resignation, removal or otherwise may be filled by the board of directors for the unexpired portion of the term.

Section 5 . Signing of Instruments . All checks, drafts, orders, notes and other obligations of the Corporation for the payment of money, and deeds, mortgages, leases, contracts, bonds and other corporate instruments may be signed by such officer or officers of the Corporation or by such other person or persons as may from time to time be designated by general or special vote of the board of directors.

Section 6 . Voting of Securities . Except as the board of directors may generally or in particular cases otherwise specify, the chief executive officer or the treasurer may on behalf of the

Corporation vote or take any other action with respect to shares of stock or beneficial interest of any other corporation, or of any association, trust or firm, of which any securities are held by the Corporation and may appoint any person or persons to act as proxy or attorney-in-fact for the Corporation, with or without power of substitution, at any meeting thereof.

A RTICLE VI
C ERTIFICATES FOR S HARES

Section 1 . Share Certificates . Certificates representing shares of the Corporation shall be in such form as is approved by the incorporators or by the board of directors from time to time thereafter and shall be signed by any two officers of the Corporation and shall be sealed with the seal of the Corporation or a facsimile thereof, provided that when any such certificate is countersigned by a transfer agent or by a registrar acting on behalf of the Corporation the signatures of the corporate officers and the corporate seal upon any such certificate may be facsimiles.

Section 2 . Transfers of Shares . Transfers of shares shall be registered by the Corporation (or any transfer agent or registrar acting for it) upon the surrender of the certificate or certificates therefor, duly endorsed by the appropriate person or persons or accompanied by proper evidence of succession, assignment or authority to transfer, and complying with such other requirements as are established by law.

Section 3 . Registered Shareholders . Except as otherwise provided by law, the Corporation may treat the person or persons

registered on the books of the Corporation (or any registrar or transfer agent acting for it) as the owner of shares and as the person or persons exclusively entitled to vote, to receive notifications and otherwise to exercise all rights and powers of an owner; and the Corporation shall not be bound to recognize any equitable or legal claim to or interest in such shares on the part of any other person.

Section 4 . Issue of New Certificates . In the event of the loss, theft or destruction of any certificates representing shares of the Corporation, the owner thereof shall be entitled to have new certificates, for the same number of shares, issued in lieu of said certificates so lost, stolen or destroyed, upon satisfactory proof of ownership and upon the giving of such bond or security to the Corporation (or any transfer agent or registrar acting for it) to indemnify it against any loss, cost, damage or expenses which may accrue to it by reason of the issue of said certificates in lieu of the certificates so lost, stolen, destroyed, as the board of directors may deem necessary.

A RTICLE VII

F ISCAL Y EAR

The fiscal year of the Corporation shall be determined by the board of directors.

A RTICLE VIII

S EAL

The corporate seal shall be in the form of a circle with the name of the Corporation, the words “Incorporated Rhode Island” and the year of its incorporation inscribed therein. The seal may be used by

causing it or a facsimile thereof to be impressed or affixed or otherwise reproduced.

A RTICLE IX
I NDEMNIFICATION

Section 1 . Definitions . As used herein, the following terms will have the following respective meanings:

“Covered Act” means any act or omission of an Indemnified Person in the Indemnified Person’s official capacity with the Corporation.

“Excluded Claim” has the meaning set forth in Section 4, hereof.

“Expenses” means expenses in connection with the defense against any claim for Covered Acts, including, without being limited to, legal, accounting or investigative fees and expenses.

“Indemnified Person” means any director or officer of the Corporation.

“Loss” means any amount which an Indemnified Person is legally obligated to pay for any claim for Covered Acts including, without being limited to, damages, settlements, fines, penalties or, with respect to employee benefit plans, any excise taxes or penalties.

“Proceeding” means any threatened, pending or completed action, suit or proceeding, whether civil, criminal, administrative or investigative.

Section 2 . Indemnification . Subject to the exclusions hereinafter set forth, the Corporation agrees that it will indemnify the Indemnified Person against and hold the Indemnified Person harmless from any Loss or Expenses.

Section 3 . Advance Payment of Expenses . The Corporation agrees that it will pay the Expenses of the Indemnified Person in advance of the final disposition of any Proceeding except to the extent that the defense of a claim against the Indemnified Person is undertaken pursuant to any directors' and officers' liability insurance maintained by the Corporation. The advance payment of Expenses will be subject to the Indemnified Person's first agreeing in writing with the Corporation to repay the sums paid by it hereunder if it is thereafter determined that the Proceeding involved an Excluded Claim or that the Indemnified Person was otherwise not entitled to indemnity under this Article.

Section 4 . Exclusions . The Corporation will not be liable to pay any Loss or Expenses (an "Excluded Claim"):

(a) For which payment is actually made to or on behalf of the Indemnified Person under such directors' and officers liability insurance policy as may be maintained by the Corporation (except for any excess beyond the amount covered by such insurance);

(b) For which the Indemnified Person is otherwise indemnified or reimbursed;

(c) With respect to a Proceeding in which a final judgment or other final adjudication determines that the Indemnified Person is liable to the Corporation for: (i) a breach of the Indemnified Person's duty of loyalty to the Corporation or its shareholders; (ii) acts or omissions not in good faith or which involve intentional misconduct or knowing violation of law; (iii) liability imposed pursuant to the provisions of Section 7-1.1-43 of the Rhode Island

business corporation act (the “Act”); or (iv) any transaction (other than a transaction approved in accordance with Section 7-1.1-37.1 of the Act) from which the Indemnified Person derived an improper personal benefit;

(d) For an accounting of profits in fact made from the purchase or sale by the Indemnified Person of securities of the Corporation within the meaning of *Section 16* of the Securities Exchange Act of 1934, as amended; or

(e) If a final judgment or other final adjudication determines that such payment is unlawful.

Section 5 . Notice to Corporation; Insurance . Promptly after receipt by the Indemnified Person of notice of the commencement of or the threat of commencement of any Proceeding, the Indemnified Person will, if indemnification with respect thereto may be sought from the Corporation under this Article, notify the Corporation of the commencement thereof. If, at the time of the receipt of such notice, the Corporation has any directors’ and officers’ liability insurance in effect, the Corporation will give prompt notice of the commencement of such Proceeding to the insurer in accordance with the procedures set forth in the policy or policies. The Corporation will thereafter take all necessary or desirable action to cause such insurer to pay all Loss and Expenses payable as a result of such Proceeding in accordance with the terms of such policy or policies.

Section 6 . Indemnification Procedures . (a) Payments on account of the Corporation’s indemnity against Loss will be subject to

the Corporation's first determining that the Loss results from a claim which is not an Excluded Claim. Such a determination will be made:

(i) By the board of directors by a majority vote of a quorum consisting of directors not at the time parties to the Proceeding; or

(ii) If a quorum cannot be obtained for purposes of clause (i) of this subparagraph (a), then by a majority vote of a committee of the board duly designated to act in the matter by a majority vote of the full board (in which designation directors who are parties to the Proceeding may participate) consisting solely of two or more directors not at the time parties to the Proceeding; or

(iii) By independent legal counsel designated: (A) by the board of directors in the manner described in clause (i) of this subparagraph (a), or by a committee of the board established in the manner described in clause (ii) of this subparagraph (a), or (B) if the requisite quorum of the full board cannot be obtained therefor and a committee cannot be so established, by a majority vote of the full board (in which designation directors who are parties to the Proceeding may participate); or

(iv) By the shareholders.

The determination required by this subparagraph (a) will be made within 60 days of the Indemnified Person's written request for payment of a Loss, and if it is determined that the Loss is not an Excluded Claim payment will be made forthwith thereafter.

(b) Payment of an Indemnified Person's Expenses in advance of the final disposition of any Proceeding will be made within 20 days

of the Indemnified Person's written request therefor. From time to time prior to the payment of Expenses the Corporation may, but is not required to, determine (in accordance with subparagraph (a), above) whether the Expenses claimed may reasonably be expected, upon final disposition of the Proceeding, to constitute an Excluded Claim. If such a determination is pending, payment of the Indemnified Person's Expenses may be delayed up to 60 days after the Indemnified Person's written request therefor, and if it is determined that the Expenses are not an Excluded Claim, payment will be made forthwith thereafter.

Section 7 . Settlement . The Corporation will have no obligation to indemnify the Indemnified Person under this Article for any amounts paid in settlement of any Proceeding effected without the Corporation's prior written consent. The Corporation will not unreasonably withhold or delay its consent to any proposed settlement. The Corporation may consent to a settlement subject to the requirement that a determination thereafter will be made as to whether the Proceeding involved an Excluded Claim or not.

Section 8 . Rights Not Exclusive . The rights provided hereunder will not be deemed exclusive of any other rights to which the Indemnified Person may be entitled under the Rhode Island business corporation act, any by-law, agreement, vote of shareholders or of disinterested directors or otherwise, both as to action in the Indemnified Person's official capacity and as to action in any other capacity while holding such office, and shall continue after the Indemnified Person ceases to serve the Corporation in an official capacity.

Section 9 . Enforcement . (a) The Indemnified Person's right to indemnification hereunder will be enforceable by the Indemnified Person in any court of competent jurisdiction and will be enforceable notwithstanding that an adverse determination has been made as provided in Section 6 hereof.

(b) In the event that any action is instituted by the Indemnified Person under this Article to enforce or interpret any of the terms of this Article, the Indemnified Person will be entitled to be paid all court costs and expenses, including reasonable attorneys' fees, incurred by the Indemnified Person with respect to such action, unless the court determines that each of the material assertions made by the Indemnified Person as a basis for such action was not made in good faith or was frivolous.

Section 10 . Severability . If any provision of this Article is determined by a court to require the Corporation to perform or to fail to perform an act which is in violation of applicable law, this Article shall be limited or modified in its application to the minimum extent necessary to avoid a violation of law, and, as so limited or modified, this Article shall be enforceable in accordance with its terms.

Section 11 . Successors and Assigns . This Article will be (a) binding upon all successors and assigns of the Corporation (including any transferee of all or substantially all of its assets) and (b) binding on and inure to the benefit of the heirs, executors, administrators, and other personal representatives of an Indemnified Person. The right to indemnification hereunder will cover Loss or

Expenses arising from any claims against an Indemnified Person no longer serving in an official capacity and that person's heirs, executors, administrators, and other legal representatives where the Indemnified Person was a director or officer at the time the Covered Act upon which such claims are based occurred. If the Corporation sells or otherwise transfers all or substantially all of its assets to a third party, the Corporation will, as a condition of such sale or other transfer, require such third party to assume and perform the obligations of the Corporation under this Article.

Section 12 . Amendment . This Article may be amended as provided in Article X hereof but no such amendment of this Article will adversely affect the then existing rights of an Indemnified Person hereunder.

A RTICLE X
A MENDMENTS

These by-laws may be altered, amended or repealed or new by-laws may be adopted at any annual or special meeting of the shareholders by the affirmative vote of the holders of a majority of the shares issued and outstanding and entitled to vote; provided, however, that notice of such alteration, amendment, repeal or adoption of new by-laws shall be contained in the notice of such meeting. The board of directors shall have like authority to alter, amend, repeal or adopt new by-laws by affirmative vote of a majority of the number of directors fixed as provided in these by-laws; provided, however, that any action in that

respect by the board of directors may be changed thereafter by the shareholders.

LIST OF SUBSIDIARIES OF THE COMPANY

<u>Name</u>	<u>Jurisdiction of Organization</u>
AWO, Inc.	Delaware
Astro-Med SRL	Italy
Astro-Med GMBH	Germany
Grass Telefactor Corporation	Delaware
Grass Properties	Delaware

CONSENT OF INDEPENDENT AUDITORS

We consent to the incorporation by reference in Registration Statements (Form S-8 Nos. 2-21081, 333-43700, 333-24127, 333-32315, 333-93565, 333-44414, 333-32317, 333-62431, 333-63526 and 333-24123) pertaining to employee benefit and stock option plans of Astro-Med, Inc. of our report dated March 12, 2004, with respect to the consolidated financial statements and schedule of Astro-Med, Inc. included in the Annual Report (Form 10-K) for the year ended January 31, 2004.

ERNST & YOUNG LLP

Providence, Rhode Island
April 6, 2004

**EXPLANATION CONCERNING ABSENCE OF CURRENT
WRITTEN CONSENT OF ARTHUR ANDERSEN LLP**

On July 9, 2002, Astro-Med, Inc. (the "Company") announced that it had appointed Ernst & Young LLP to replace Arthur Andersen LLP as its independent public accountants. Prior to the date of this report, the Arthur Andersen partners who reviewed the Company's audited financial statements as of January 31, 2002 and for the year then ended resigned from Arthur Andersen. As a result, after reasonable efforts, the Company has been unable to obtain Arthur Andersen's updated written consent to the incorporation by reference in this document of Arthur Andersen's audit report with respect to the financial statements as of January 31, 2002 and for the year then ended for this Annual Report on Form 10-K. Under these circumstances, Rule 437a under the Securities Act of 1933 permits the Company to omit Arthur Andersen's updated written consent from this filing, and permits us to incorporate by reference the financial statements, supplementary data and financial statement schedule included herein into present and future registration statements, without the written consent of Arthur Andersen.

Section 11(a) of the Securities Act provides that if any part of a registration statement at the time it becomes effective contains an untrue statement of a material fact or an omission to state a material fact required to be stated therein or necessary to make the statements therein not misleading, any person acquiring a security pursuant to such registration statement (unless it is proved that at the time of such acquisition such person knew of such untruth or omission) may sue, among others, every accountant who has consented to be named as having prepared or certified any part of the registration statement or as having prepared or certified any report or valuation which is used in connection with the registration statement with respect to the statement in such registration statement, report or valuation which purports to have been prepared or certified by the accountant.

As noted above, Arthur Andersen has not consented to the incorporation by reference of its audit reports in this filing, although it has consented to the incorporation by reference of its audit report contained in the filing of the Company on Form 10-K for the fiscal year ended January 31, 2002. While the extent of any resulting limitations on recovery is unclear, Arthur Andersen may not be liable under Section 11(a) of the Securities Act because it has not consented to being named as an expert in any present or future registration statement into which this Form 10-K may be incorporated by reference or the lack of a currently dated consent could limit the time in which any such liability could be asserted. The Company believes, however, that other persons who may be liable under Section 11(a) of the Securities Act, including the Company's officers and directors, may still rely on Arthur Andersen's audit reports as being made by an expert under the due diligence defense provision of Section 11(b) of the Securities Act.

The following is a copy of Arthur Andersen's consent which was filed in connection with Astro-Med, Inc.'s Form 10-K on April 10, 2002. This consent has not been reissued by Arthur Andersen.

As independent public accountants, we hereby consent to the incorporation of our report dated March 15, 2002, included in this Form 10-K, into the Company's previously filed Registration Statements on Form S-8: File No. 2-21081 pertaining to the Astro-Med, Inc. Employee Stock Purchase Plan, File No. 33-43700 pertaining to the Astro-Med, Inc. 1989 Incentive Stock Option Plan, File No. 333-24127 pertaining to the Astro-Med, Inc. 1993 Incentive Stock Option Plan, File Nos. 333-32315, 333-93565 and 333-44414 pertaining to the Astro-Med, Inc. 1997 Incentive Stock Option Plan, File No. 333-32317 pertaining to the 1989 Astro-Med, Inc. Non-Qualified Stock Option Plan as amended May 28, 1991, File Nos. 333-62431 and 333-63526 pertaining to the 1998 Astro-Med, Inc. Non-Qualified Stock Option Plan, as amended June 21, 2001 and File No. 333-24123 pertaining to the Astro-Med, Inc. Non-Employee Director Stock Option Plan. It should be noted that we have not audited any financial statements of the Company subsequent to January 31, 2002 or performed any audit procedures subsequent to the date of our report.

ARTHUR ANDERSEN LLP

Boston, Massachusetts
April 10, 2002

**CERTIFICATION PURSUANT TO SECTION 302 OF
THE SARBANES-OXLEY ACT OF 2002**

I, Albert W. Ondis, certify that:

1. I have reviewed this annual report on Form 10-K of Astro-Med, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this annual report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and we have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report, based on our evaluation; and
 - (c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent function):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: April 9, 2004

/s/ ALBERT W. ONDIS

Albert W. Ondis
Chairman and
Chief Executive Officer

**CERTIFICATION PURSUANT TO SECTION 302 OF
THE SARBANES-OXLEY ACT OF 2002**

I, Joseph P. O'Connell, certify that:

1. I have reviewed this annual report on Form 10-K of Astro-Med, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this annual report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and we have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report, based on our evaluation; and
 - (c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent function):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: April 9, 2004

/s/ JOSEPH P. O'CONNELL

Joseph P. O'Connell
Chief Financial Officer,
Vice President and Treasurer

**CERTIFICATION
PURSUANT TO 18 U.S.C. SECTION 1350
AS ADOPTED PURSUANT TO SECTION 906 OF THE
SARBANES-OXLEY ACT OF 2002**

In connection with the Annual Report of Astro-Med, Inc. (the "Company") on Form 10-K for the year ending January 31, 2004, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned Chairman and Chief Executive Officer hereby certifies, pursuant to 18 U.S.C. section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002, that:

- (a) the Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (b) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated this 9th day of April, 2004.

/s/ ALBERT W. ONDIS

Albert W. Ondis
Chairman and Chief Executive Officer

A signed original of this written statement required by Section 906 has been provided to Astro-Med, Inc. and will be retained by Astro-Med, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.

**CERTIFICATION
PURSUANT TO 18 U.S.C. SECTION 1350
AS ADOPTED PURSUANT TO SECTION 906 OF THE
SARBANES-OXLEY ACT OF 2002**

In connection with the Annual Report of Astro-Med, Inc. (the "Company") on Form 10-K for the year ending January 31, 2004, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned Chief Financial Officer, Vice President and Treasurer certifies, pursuant to 18 U.S.C. section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002, that:

- (a) the Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (b) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated this 9th day of April, 2004.

/s/ JOSEPH P. O'CONNELL

Joseph P. O'Connell
Chief Financial Officer, Vice President and Treasurer

A signed original of this written statement required by Section 906 has been provided to Astro-Med, Inc. and will be retained by Astro-Med, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.